



UNIVERSITY of NEW HAMPSHIRE

Citizen Complaints ~ 2013

The University of New Hampshire Police Department is responsible for providing a safe, secure and comfortable environment for students, faculty, staff and visitors on the UNH campus. In providing these services and the enforcement of laws, sometimes conflicts are created. Law Enforcement officers are unique in their ability to deprive others of their constitutional freedom and liberties, and as such, great care must be taken to ensure these powers are not improperly or unjustly utilized, and that there is a system to ensure accountability for the actions of the individual officer and department as a whole. The just and proper enforcement of the law requires that police officers treat all citizens with respect, and in a fair and impartial manner, regardless of their unlawful actions or the legal charges against them. All employees of the University of New Hampshire Police Department are expected to maintain the image and professionalism of the department. To this end, there are policies in place to establish a system of accountability that is fair and responsive, while allowing for the unbiased and thorough investigation of citizen complaints and department-initiated internal investigations. The University of New Hampshire Police Department shall investigate all complaints brought against the department or its employees, to ensure the objectives of this policy are met.

During the **2013** calendar year, the University of New Hampshire Police Department recorded the following statistics:

Total Calls Received:	36,452	Incident Reports Taken:	924
Total Calls-For-Service:	21,499	Field Interviews Conducted:	2,468
Arrests Made:	573	Motor Vehicle Accidents:	61
Motor Vehicle Stops:	1,537		

Of **all** of those interactions with the public, the University of New Hampshire Police Department completed seven (7) internal investigations based upon five (5) citizen complaints. Three (3) of those seven (7) internal investigations were based upon one (1) complaint alleging malfeasance on the part of three (3) sworn members of the Department. The investigation was conducted by an outside agency, at the request of the Chief of Police, to ensure impartiality of the process, and all three (3) of the involved members were fully exonerated from any alleged wrongdoing. Of the remaining four (4) internal investigations, the Department sustained the citizen complaints in three (3) instances, and exonerated a member from one (1) complaint.