Parking Enforcement Says Hi to Wi-Fi

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Now, parking tickets can be ready for processing within minutes. Permit and vehicle registration updates are on the units shortly after the updates are made. Campus wireless networks do not extend to update—still monumentally more efficient than a day’s end data transfer. With Wi-Fi capability and UTS’s online services in play, a parking ticket could (theoretically anyway) be issued, appealed, denied with an e-mail notice sent, reinstated, and paid all in the same hour. —Marc Labbene

BUSINESS AFFAIRS — Rick MacDonald
Printing and Mailing Services—Listening to our Customers

This has been and will continue to be a year of change and improvement in the UNH print and mail world. We have been striving to improve our ability to serve our customers. We created a new “showroom” to display our greatest and latest offerings. A new machine was purchased to automatically stuff announcement style envelopes, we previously had to insert by hand. Now we can keep those kinds of jobs in house.

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We are undertaking some big changes this year, but one thing that will never change is our commitment to listening to our customers and providing superior service for their printing and mailing needs. —Paul Roberts

THANK YOU!

From the Desk of David May

We’ve had a great start to the semester. Let’s hope the snow events of last winter decide to stay away and we get to springtime soon. I had the opportunity to join the Leadership Camp in Turlington, NH. It was the 9th annual and I had a great time. The group of students were very engaging, asked great questions and were very appreciative of the opportunity they were given to attend. A special thanks to David Zamorsky and Nate Hastings for taking the facilitator roles in such a successful program.

In early January, we hosted a seminar for the management team of OBA to discuss assessment and how it might apply to our team. Thanks to Stacey Hall and MaryAnne Lustgraf for taking the lead in working with our presenter Gavin Henning. As always, we also appreciate the assistance of our HR Partners, Patty Rooney and Meghan Proctor. And last, thanks to our Conferences and Catering team for providing excellent service and food for the event.

As I continue to remind you, I see our mission in OBA as recruitment and retention of students. I want to add an additional word, education, to our charge. I think it is important to set some context by sharing the University Mission and Institutional Identity:

The University of New Hampshire is the state’s public research university, providing comprehensive, high-quality undergraduate programs and graduate programs of distinction. Its primary purpose is teaching, students collaborating with faculty in teaching, research, creative expression, and service. UNH has a national and international agenda and holds strong, synergistic, and strong and strong partnerships. UNH is rich in national and international projects. UNH is a leader in research and scholarly activity. UNH is a leader in innovation and development of new ideas, technologies, and products. UNH is a leader in public engagement.

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Welcome Bill McNamara to the OBA Team!

We are excited to have Bill McNamara join OBA as the Executive Director of Hospitality Services. He brings tremendous knowledge, energy and excitement to our team. Our program is poised to influence how dining is delivered to the students of the future. He will help shape that future. Bill is responsible for the strategic oversight and administration of an expanding hospitality organization providing extensive board plan meal service, retail services, conferences, catering, dining and education to the campus community.

“Ye’ve always had great respect for the quality and innovation within the UNH leadership, team and dining program. It is my honor to join them and share in their future success.”

—Bill McNamara

New Student Welcome - Curt Kenoyer

We welcomed 86 students to the UNH community as part of the annual New Student Welcome. While most are transfer students, some are in their very first semester. Adding to the diverse mix of participants, the group included a number of non-traditional and military-connected students.

Enrolling mid-year presents additional challenges for new students. The New Student Welcome seeks to address these challenges, but not only providing opportunities to connect with other incoming students, but also by introducing them to a wide variety of programs. Beyond the icebreakers, presentations, and conversations, the New Student Welcome strives to send a clear message to these students - to create their own unique story at UNH. Your life is a story, what’s done is done. Where it goes from here is up to you. Write your own ending... - unknown

The overall success of the New Student Welcome hinges on the support of numerous departments from across campus that provide a truly comprehensive introduction to the university. In particular, the MUB would like to thank our OBA colleagues from Campus Recreation, Dining, Housing, Transportation and the Office of Student Life for their critical contributions. As we strive to improve the recruitment and retention of students, it imperative that we provide a welcome experience comparable to the fall semester for those entering mid-year.

Leadership Camp - Nate Hastings

The staff of the Memorial Union & Student Activities brought 58 student leaders from a wide array of campus constituencies to Camp Merrowvista in Tuftonboro, NH for the 9th annual UNH Leadership Camp. Over five days the students participated in large and small group experiential activities and guided reflections as they learned about different leadership styles and perspectives. They created Leadership Action Plans based on their own visions for a better UNH Community and broader world.

The camp staff was made up of volunteer members from around the UNH campus including Anna Metzger, Connect Program; Brandon Thomas, UNH Athletics; Rana Sarvaia and Beth Williams UNH Career Center and Nate Hastings, Dave Zaminsky and Taylor Hodgdon, Memorial Union & Student Activities.

The OBA was also represented by David May who joined the camp. David shared his vision for leadership that is based on inspiring a shared vision with the community and then be participated in an intensive Q&A session with 12 student leaders. In addition to the hard and soft skills the campers acquired over the week they were able to network with dozens of student leaders from across campus to form coalitions of support for their visions to make UNH a better place. Be on the lookout for inspired student leaders who have been inspired by the BEST WEEK EVER!

CAMPUS RECREATION — Stacey Hall

While the Campus Recreation team continues to work on dozens of projects to prepare for the opening of the Hamel Recreation Center expansion/upgrade and outdoor pool, there were several projects the team focused on during fall semester. They included:

- Customized the Emergency Action Plan for each facility.
- Sports Clubs hosted the 2nd annual food drive competition in which 647 items donated to Wayseem.
- Launched an Inaugural Homecoming event for former student staff that drew 70 alumni. We look forward to expanding this next year.
- Enhancing the training of students serving in leadership staff roles by creating an academic course with Recreation, Management and Policy in CHHS to be offered this spring.
- New student fee was approved to cover expenses for the expansion of the Hamel Recreation Center.

There are two personal updates to share with you. First, Dave Charette was promoted to Executive Director of the department. Second after thirty years, Linda Hayden decided to leave her position as Assistant Director for Fitness and Aquatics to pursue other interests and has more time with her family. Thank you to everyone who stopped by to visit with her during her last day.

In the midst of a very busy holiday catering season, Executive Catering Chef Michelle Fiumara-Montgomery had visions of gingerbread houses dancing in her head. Actually, visions of a gingerbread “T-hall” to be more accurate. As part of the holiday card that President Huddleston would be sending to the UNH community, the catering department was asked to produce a gingerbread version of the iconic Thompson Hall. Chef Michelle certainly rose to the occasion, constructing an impressive and intricately detailed “sweet” version of the building that is near and dear to the hearts of all Wildcats. Speaking of Wildcats, Michelle had a visit from Wild E. Cat himself to lend a helping “paw” in the kitchen. If you’ve had a chance to watch the video of him as a sous chef (and we recommend you do see it, it will certainly give you a good chuckle), you’ll probably agree that he shouldn’t quit his day job anytime soon!

After many hours of planning how the house would be constructed, testing recipes and delicately bringing 58 student leaders from a wide array of programs is poised to influence how the holiday season festivities here at UNH just a little more special. The bar has certainly been raised for next year!

HOUSING — Kathy Iria-chesney

An Amazing Time at The Amazing Race

Recently the Department of Housing staff participated in a training that turned out to be a fun time for all. The Staff Development Committee, chaired by Victoria Wilson, developed a Housing oriented version of the popular television game show The Amazing Race. Staff were divided into teams that represented different areas of our department (Apartment Living, Assignments, Facilities, and Operations and Technology). Teams received clues in the form of catchy rhymes penned by our own Kevin Deschler, which pointed them to a location of where they needed to successfully complete a task. At one such station, each group was greeted by another staff development member to network with dozens of student leaders from across campus to form coalitions of support for their visions to make UNH a better place. Be on the lookout for inspired student leaders who have been inspired by the BEST WEEK EVER!

CONFERENCES & CATERING — Darrie McClintock

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We would like to give a shout out to the Recognition Committee members and other partners who were essential in the creation of this year’s website, art, and marketing materials. THANK YOU! Karen Augustine, Ken Cossette, Jonathan Goldenberg, Christine Fernald, Jane Harper, Janet Harris, Charlene Hill, Gina Kemp, Jackie Messinger, Rick MacDonald, Meghan Proctor, Mary Randall, Paul Roberts, Patty Rooney, Gary Slocum, Michael Sapatou, Kathy Starting, Mel Wilkinson, Dave Zaminsky.

A special shout-out to Jonah Fernald for traipsing around campus to take pictures and helping to get the promotional materials just right!
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Two major events will be part of the New Student Welcome:

The first, the New Student Welcome Dinner, will be hosted on Saturday, August 18th. The evening will feature keynote speaker Bill McNamara, OBA’s Executive Director and a variety of activities to help students get to know one another and the UNH community.

The second event is the New Student Welcome Fair, which will be held on Sunday, August 19th. This event will provide students with an opportunity to visit different areas of campus and learn about the many resources available to them.

The New Student Welcome is a crucial part of the student experience at UNH. By providing a welcoming and engaging environment, we hope to set students on the path to success. As a community, we work together to welcome each new student and support them throughout their time at UNH.

Remember: the New Student Welcome is an exciting time for all involved, as we look forward to welcoming students to the UNH community and helping them become part of something special.
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DINING — Joe Pidzik

Chefs Earn Recognition

A team of UNH Dining culinarians participated in an American Culinary Federation (ACF) sanctioned “W” Competition and educational program held at Skidmore College in January. The event was attended by 11 teams from throughout the Northeast representing colleges, universities, country clubs and fine dining restaurants. UNH was represented by Chef Joe Kuklinski, Assistant Director; Culinary Davis Hill, Chef Todd Sweet and Chef Kevin Jacques. Teams received 8 hours of professional instruction and then started the mystery basket culinary challenge. The “W” for Wildcard arrived with items like terrace-major beef, whole duck, Hake, black lentils, farro and chestnuts that were required components of the final dish. Teams were given 2 hours to write a menu and complete a 3-course meal made with the provided ingredients and then a single hour to create a buffet platter. Teams were judged by 2 taste judging and 2 key innovation judges. UNH Dining was proud to achieve a Silver Medal based on the number of points they received. Congrats to our exceptional Chefs!