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~Marc Laliberte

UNH CELEBRATES 150 YEARS!

Dave Zamansky and Nate Hastings, both from the MUB & Student Activities, spent the last several months planning something special for the UNH sesquicentennial—the UNH 150 photo!

Dave and Nate worked collaboratively with Jonathan Dean, UNH Student Body President, Casey Goodwin, Wildcat Marching Band Director, and Megan Brunelle, Alumni Relations, in enlisting photographer David J. Murray of Clear Eye Photo to create a spectacular photo in the new Wildcat Stadium on first year move-in day. The photo included approximately 3,800 people!

The folks in yellow are members of the UNH Marching Band who formed the letters first. Then using the PA system people were guided to where they should stand in.

The high-res final version everyone involved should be able to zoom in and find themselves. Great Job!

From the Desk of David May

What an incredible start to the year!!!! We opened a world-class pool and a fabulous new Campus Rec Center. We weathered numerous leaks at the MUB (Sorry MaryAnne, Nora and Team). Housing and Dining opened without a hitch. We launched our concessions program at the new stadium and served over 500 guests in the Victory Club. The new Pita Pit trailer debuted at the stadium too. Printing and Mail Services kept the presses rolling and the mail moving around. UTs did a great job of firing up the buses to move our campus community all around the seacoast. In addition, we embarked with new software in Housing, Dining, Campus Rec and Concessions. To sum it up, we worked a lot this summer and have a lot of happy customers. Thanks to the entire OBA Team for a very successful opening.

I am so pleased to announce that my son Greg and his wife Lindsay brought Lucy Quinn into our lives. They are all doing great. What a joy it is to have two grandchildren.

Over the past few weeks, I had an opportunity to meet with many of you in an open forum. Please remember my invitation - my door is always open for a conversation. I hope many of you take me up on this offer. Once again, thanks for all you do to serve the University community. I am very proud to be on this team!

Sincerely,

David

STUDENT POSTAL CENTERS GET LEAN & SAVE GREEN

The MUB and Housing combined forces to select a shared software vendor and completed substantial renovation projects to make their processes faster, use less square footage, reduce our carbon footprint and save on student payroll!

The Babcock mailroom was incorporated into the MUB’s postal operations and some of the MUB space was turned over to Hospitality Services for the new ID office. Housing the ID Office in the MUB is more convenient for everyone.

UNH’s LEAN program was used to reorganize the workflow as well as guide the software selection process with UNH Procurement. Processing and delivery times have been cut nearly in half. It took a lot of people a lot of work to make package delivery look this easy.

Thanks to everyone in OBA who helped us keep up with the ever increasing e-commerce deliveries.

THANK YOU!
MEMORIAL UNION BUILDING & STUDENT ACTIVITIES

December 2, 2016 from 11:00am to 6:00pm
December 3, 2016 from 10:00am to 6:00pm
UNH Makers Expo is a fair to sell cool and creative stuff made by UNH students, staff and faculty. 2016 will be the inaugural year of bringing out the awesome talents hidden among us here on campus.

WHAT IS IT?
This is an ACTIVE Open Enrollment period, which means you must elect or waive your medical coverage or you will default into the Open Access Plus HSA Plan unless you only have coverage.

Open Enrollment will be extended to 4-weeks from 10/24—11/18.


Health Questionnaire/MyPathWellness: 10/10 —11/28
In addition, USNH contracted with CAPTRUST, an independent retirement consulting firm, to look at our retirement plans and ensure we have the best investment options within our current fee structures. Participants will still be able to invest with Fidelity and TIAA, with an even greater choice in funds, through self-directed brokerage accounts. It is also effective January 1, 2017.

Representatives from Fidelity and TIAA will be on campuses this fall to explain the new investment options and answer any questions you may have about brokerage accounts. Stay tuned for those dates/times.

For more details, visit the UNH HR homepage at www.unh.edu/hr and attend the Benefits Fair on 10/20 at the MUB.

UNH Makers Exposition
Granite State Room—Memorial Union Building
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2017 BENEFIT CHANGES

Over the past few years, USNH has done a tremendous job of offering high quality benefits at an affordable cost despite the market trend of rising premiums. USNH conducted a competitive search for both our medical plan and prescription drug administrators. After much review and analysis, Cigna Health and OptumRx will be our new plan administrators beginning January 1, 2017. Both Cigna and OptumRx offer a national network, and great customer service, while allowing us to minimize annual premium increases. Some highlights of the plans are:

- National network of doctors, hospitals, and retail pharmacies.
- A Primary care physician is not required a referral is not needed to see a specialist.
- $500 Fitness Club Membership.
- Better online tools myCIGNAPlans.com
- New MOLVE - 4/7/05 access to a doctor via phone, email, or video conf.
- Continued convenience of mail orders for maintenance medications.
- Expanded coverage fees and enhancements to the plans.
- MyPathWellness program continues to provide a $400 per year annual Health Risk Evaluation point credit for completing the biometric screening and health questionnaire.

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For more details, visit the UNH HR homepage at www.hr.unh.edu, or attend the Benefits Fair on 10/26 at the MUB.

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Welcome!

The UNH Makers Expo is a fair to sell cool and creative stuff made by UNH students, staff and faculty. 2016 will be the inaugural year of bringing out the awesome talents hidden on campus.

WHO IS ELIGIBLE TO PARTICIPATE?

All of the goods for sale need to be made predominantly by a UNH student, faculty or staff member. So if you are a currently enrolled student, or currently employed staff or faculty of UNH and you’ve been knitting mittens in your spare time, or making wind chimes, or sculpting garden gnomes out of tin cans, you are eligible! If your friend, spouse, brother, neighbor wants to have a booth or table, unfortunately this expo is just for current UNH people, and sorry but you can’t rent a table for them either. This is all about the exceptional talent of UNH people!

WHAT KIND OF STUFF WILL BE FOR SALE?

Sky’s the limit! It’s a “craft” fair, but don’t feel boxed in by the word. That’s why we called it the Makers Expo! We expect to find that our talented colleagues and students are making fine art, soaps, food, gadgets, doodads, stuff and more! For more information please go to: http://unh.edu/makesexpo

—MaryAnne Lustgraaf

HOUSING

Woodside Community—Transfer Meet Up

As it can tough being a Transfer Student at UNH, or any school for that matter. Most times you’re starting over because of fit at your previous institution wasn’t quite right. So you choose UNH and try to get excited at what is in store for you in the next three years, but there are hurdles to clear and awkward moments to get past. Other than academic differences so credits earned may not be accepted. On top of that, the friend scene can be complicated. You’re not a freshman, after all you’ve been around the proverbial college block a time or two! Yet you are not a seasoned Wildcat with an established group of friends either. Until this fall, there really wasn’t on-campus housing available to Transfers making it difficult to get involved on campus.

Enter the Woodside Transfer Community… a place Where everyone knows your name (cue the theme song to Cheers, F.S.).

Seriously, a group of housing staff put their heads together and designed a community at Woodside just for Transfers and today over 200 live there together. Stephen Rivard (now Congreve RHD), Shaloma Pemberton, Amanda Viera, Sarah Taylor, Matt Chiappas and a host of others invited transfers to live at Woodside where plenty of activities designed to get students interacting take place.

Community Assistants and a group of volunteer Transfer Student Leaders are keeping residents busy and involved right at their complex! They’ve enjoyed barbeques, game nights, scavenger hunts and trips to the Dairy Bar together. Early reviews from this year’s group are positive. Students have told us what a different it’s made in their ability to find friends. One young woman summed it up by saying she didn’t know how good it would feel to live with so many people who share some of the same concerns! Students say they feel so much more welcomed and a part of UNH than they ever expected! Which goes to show, you never know what is going to be the next great idea! –Kathy Irla-chesney

UNH Makers Expo 2016

Who’s been building? U-day marked our second BBQ of the year and we welcomed friends, family and former Wildcats during our annual ComingHome/Family weekend.

Now that staffing is picking up and we are all settling into our routines, I would like to thank each and every one of you for giving your all and contributing to a very smooth and service filled opening. We have an amazing team that focuses on our guests and each other. I’m happy to be a part of it.

September 10th will be a day I remember for the rest of my career. It was the football home opener in the new Wildcat Stadium. Not only did we have a come from behind victory but Hospitality Services had a huge catering and concessions win in terms of service! It was a true test and I thank all those who assisted at the stadium and those who remained behind to hold down the operations without fail. October 1st, will be our next stadium project. Our team is amazing and our new stadium, I would encourage you to see a game. It is truly something to be proud of….and while you’re there, try a signature dish at our concessions; chicken waffle, BBQ pork sandwich, wildcat fries, loaded baked potato or jumbo meatballs.

If you are worried about the trash you might accumulate, no worries, we are on track to become a zero waste stadium. This means that 90% of all concessions purchased and deployed by them. In addition we are launching our first ever wireless transaction system for the new Pita Pit trailer. The Print and Mail team has also been busy. The purchase of a new wide-format digital printer has driven orders for many pieces from this machine- from lawn signs and wall noodles to one view window signs and hardback posters. The traditional digital copier and offset press are far from idle also; tens of thousands of postcards for admissions are one example as well as business cards, stationery, magazines, books, letters and dozens of other products. The mail team mails all of the postcards and letters as well as making sure the campus mail gets to where it going on all three campuses.

—Rick MacDonald

OVERSTOCK FROM HOSPITALITY SERVICES - Dining, Conferences, and Retail Services

Our search to fill the Director of Dining Hall Operations will be extended. Unfortunately, not everyone will be able to participate although we will have good representation from across Hospitality Services and OBA. Our process will be thorough as this is an important position for us to fill. I am hopeful to have the right person on board by the end of October.

I enjoyed the conversations I have had with many of you. In the coming weeks, I plan to have focus groups with representatives from each operation. These meetings will be designed to share information so together, we can plan and shape the future of Hospitality Services. I appreciate and value your input! —Bill McNamara

OBA EMPLOYEE RECOGNITION NOMINATIONS

Please submit your Fall OBA Employee Recognition nominations by November 18th. You can access nomination forms electronically at www.unh.edu/oba or find paper forms located at a Nomination Station.

Campus Community
Staff Mentorship
Student Development
Team
Think Differently

NOMINATION TIPS
Read the category definitions carefully to ensure you are submitting your nominee under the correct category.

Provide detailed examples of how your nominee fits therequirements.

Please print clearly.

BUSINESS AFFAIRS - ID Office, Print & Mail Services, Support Services

Welcome back (for those of you who left) and Welcome to Academic year 2017! The teams that work in my world have been busy supporting the work that the rest of OBA and UNH does. We never sit still, we are always moving forward, change is the mantra for these groups.

The Dining and ID Office moved to Room 211 in the Memorial Union Building. They picked up some extra space, which allowed for an extra camera location as well as extra finger scanning stations. This allowed for the ability to provide faster and more efficient service to our customers.

We experienced one of the smoothest openings ever. That can be attributed as much to the Dining and ID Office team as much as the new space. Be looking for a meeting room in the old ID Office space in Holloway Commons in the very near future.

The Support Services team took on the hiring and payroll for Campus Recreation/Whittemore Center and MUB staff near the end of last year. That certainly added challenges for them at opening. The volume of hiring has been tremendous, but as usual, they just took it in stride and did what was necessary to be successful. In addition, the technology team was busy getting ready for equipping Wildcat Stadium and the Whittemore Center with new Point of Sale equipment because Daily’s takeover of concessions. Wildcat Stadium has a new digital menu system purchased and deployed by them. In addition we are launching our first ever wireless transaction system for the new Pita Pit trailer.

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~Randy Voigt
PARKING PERMIT PRICING & POLICY CHANGES IN FY17

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