Your account must be activated before you can log in to the Parent Portal. Activating your account is a one-time process.

ACTIVATING YOUR ACCOUNT:

- When your student sets up your Parent Portal account, you should receive an email message from noreply@unh.edu with the subject line UNH - New Parent Portal Account. Follow the instructions in the message to activate your account using the link and temporary password.
- The link provided in this message is valid for 30 days. If you do not activate your account within the 30 day period, your student can re-send the message from their Webcat account with an updated link.
  - You may also reset your password at www.unh.edu/parentportalreset without any student action. This will generate a new email message.

Follow these steps to activate your account:

1) Open the email message from noreply@unh.edu UNH - New Parent Portal Account.
2) Click the link to open the login page. You can also copy and paste the link into a web browser.
3) Agree to the Terms and Conditions by clicking I Agree to the Terms and Conditions button.
4) Enter the temporary password provided in the email into the temporary password box and click Submit.
5) This will bring you to the reset password page. Please follow the instructions on the screen to set a permanent password for your account.
   a. Enter your email address (this is your username)
   b. Re-enter the temporary password provided in the email message
   c. Enter your new permanent password
   d. Validate your new permanent password

   NOTE: Your permanent password will expire in 1 year.

6) Click Save to finish the account setup.
   a. If the password does not meet requirements, please re-enter using the criteria listed.
   b. When the password is saved you will be logged directly into Parent Portal as shown below:

At this point your account has been activated. Going forward you will access the UNH Parent Portal via www.unh.edu/parentportal.
You will see the login screen below. Enter your username (email address) and permanent password to enter the UNH Parent Portal.

Login Screen:

Need more help?

- UNH IT Service Desk  603-862-4242