**Transportation**

Con-GRAD-ulations!

Mariesa Powell, Dispatcher at Wildcat Transit, received her BA in Psychology at UNH’s 2017 spring commencement. Additionally, she was nominated in three categories of the OBA Employee Recognition program, winning the Student Development category. Mariesa has been with UTS for ten years, and as a full-timer starting in 2013. Originally from Ithaca, NY, she now lives in Haverhill, MA with her husband. She enjoys college hockey, hiking, fishing and traveling with her husband’s rock band.

Mike Amicangioli, Planning, Grants & Contract Manager for Transportation Services, earned his MBA in December, and walked in the 2017 spring commencement ceremony. Mike is another “home-grown” full-timer, starting as a student in 2004, becoming full-time in 2008. From Derry, NH, Mike lives in Dover with his wife and one year old daughter. He is an avid outdoorsman, and is working towards becoming a licensed fishing and hunting guide for the state of New Hampshire. Congratulations to our achievers!

**Campus Recreation**

HRC (HAMEL RECREATION CENTER) opens to positive reviews! The second phase of the HRC project opened in time for spring semester. Since that time, 86% of all full-time students have visited at least once. With the old facility, that number was around 74%. Campus Recreation looks forward to reaching an even higher percentage of the student body in the upcoming academic year. In addition to opening, there are two exciting elements you may not be aware of. First, Campus Recreation received funding from Parents Council for the naming rights to the Welcome Center. Second, the department received a Pink Triangle Award from President’s Commission on the Status of LGBTQ+. People in recognition of incorporating accommodations in the renovated HRC.

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The Outdoor Pool is open for the first full summer season. All Membership & Day passes can be purchased at the Outdoor Pool & HRC during operating hours. http://campusrec.unh.edu/outdoor-pool.

**Personnel Updates**—Dave Charette was recognized for 20 years of service-congratulations! Campus Recreation anticipates recruiting for an Event Coordinator at the Whittemore Center this summer.

**End of Year Celebration**—Campus Recreation recognized the significant contributions of our hourly staff. With so much transition this year, the hourly staff really had to adapt and demonstrate leadership to keep facilities open and programs running. At the Celebration, three department-wide awards were presented: Rising Star Award: Hunter Wilcox, Outdoor Adventures; Leadership Award: Nick Alley, Sport Clubs; Essential Piece Award: Tori Libby, Intramural Sports and Risk Management.

Mike Amicangioli

From the Desk of David May

It was a long five years, but I am excited that I received my MBA on May 20th at Graduation. It was so nice to have friends and family attend. What a great experience working toward my degree was. I had the opportunity to get to know many of the outstanding faculty at the Paul College. Best of all, I made many new friendships with my fellow students. I really enjoyed working on projects to solve business challenges. Being the oldest student in the class was interesting. It was another opportunity for me to be the grandfather in the room. It felt good to share my experiences throughout the five years. It was also great to hear other perspectives from students with different work backgrounds. The tuition waiver benefit is something everyone should take advantage of. I highly recommend you consider the opportunity.

As we end another academic year, thanks to our entire team for a fantastic year. You all make it happen. We serve the students and campus community very well. I am proud to be part of the team and appreciate all you do. Every day is a good day. Now go out and enjoy it!

Sincerely,

David May
MEMORIAL UNION BUILDING & STUDENT ACTIVITIES

STAFF MVP (2)
Cheryl Berry, Housing
"Cheryl cared about each of our students and their impact on the community as a whole—she is the first one in and stays late... she is respected by staff and students. She always has a smile on her face and can make the best out of any situation, even a 5-apartment flood!"

Curt Kenoyer, Memorial Union and Student Activities
"Curt has taken on a significant role advising the Panhellenic Council and Greek Life... it's a large volume of work, a lot of meetings, a completely unique operating procedure and culture, and a huge time commitment. He is an unassuming hero cranking out a lot of work with a great attitude."

MEMORIAL UNION BUILDING & STUDENT ACTIVITIES

Student Employee Honors
Each year the MUB honors outstanding student employees. If it were not for these students and all the other student members of our team the MUB would not be as successful as it is.

ROOKIES OF THE YEAR—Student employees who have shown tremendous initiative, dedication and provided excellent service to the community and to the MUB this past academic year.

Billy Boyce, Abby Jeppesen, Monica Roman

COMMUNITY SPIRIT AWARDS—Student employees who provided excellent service, participated and were involved in our UNH and community activities. These well-rounded students and valued members of the MUB staff.

Ben Doucette, Meghan Linehan, Silas Richards

UNSUNG HERO AWARDS—Presented to those who do the often invisible behind the scenes work. They are notable for consistently taking on additional responsibilities, going above and beyond, never complaining, and being highly respected by students.

Adam Aasen, Emily Blain, Damarion Woodward

MUB - Theresa Faist, Ken Brown, and Ken Costotte
"Using the Lean process, we were able to completely take out the old Roger’s papers, getting student mail and packages and invent a vastly improved model. The MUB mailroom is being used as a new best practice among similar operations due to its efficiency and potential to increase capacity."

We also want to congratulate the following nominees for their role in creating an exceptional UNH experience.

Gero Gargano, Housekeeping—Manager has worked over twenty years at UNH while supervisors, Angie Sweet and Annette Vachon have been here for 40 years combined! Several housekeepers have kept our residence hall clean for over fifteen years! This restructuring provides an opportunity for nearly a dozen new professionals to join the current housekeeping force. Our goal is to have a full staff before the halls open for the 2017-2018 academic year. The full time team, along with approximately 45 summer staff, are already busy deep cleaning our buildings so that when 3,000 families arrive in late August to move their student in the halls will be clean and shiny! If you happen to run into any staff with UNH Residential Housekeeping shirts on, be sure to give them a warm welcome to OBA!

Heartfelt Goodbyes
We bid a fond farewell to three of our managers. Amanda Vientos, Whit & Fieldhouse Coordinator, retiring to relocate that place that we should have understood in Middlebury College! Tom Quillin, Adams Tower West Manager is currently job searching and promises to keep us posted on his progress!

HOSPITALITY SERVICES - Dining, Conferences & Catering, Retail Services

Commencement 2017 was an impressive all management hands-on-deck as we welcomed our year in Wildcat Stadium showing our strong team support for one another and guest service. It’s support for this year has come and gone. It seems like yesterday we huddled up in Hudson Hall to kick off the 2017 year by debuting the Yankees and Red Sox (Look at my Yankees now!). So much positive activity took place that we should be proud of. The successful opening of the Pita Pit Trailer and Concessions in the Stadium, Whit and Fieldhouse. Achieving a 3 star rating in our dining halls and Dairy Bar from the Green Restaurant Association and our successful service of over 32,000 very satisfied guests.

Housing Had A Growth Spurt! The housing department just got a whole lot bigger! Recently, 44 full time UNH housekeeping staff became members of Housing. The creation of a dedicated residential housekeeping force has many advantages that should result in better service for students living on campus.

The staff that assign rooms, moves furniture, makes repairs in the halls, and cleans our buildings have been given increased opportunities to coordinate and coordinate efforts. Less time will be wasted tracking down information, and perhaps most important, if a concern arises students will be speaking with the Housing staff who have the ability to find a solution. The housekeeping staff brings with them many years of cleaning experience. Gene Gargano, Housekeeping Manager has worked over twenty years at UNH while supervisors, Angie Sweet and Annette Vachon have been here for 40 years combined! Several housekeepers have kept our residence hall clean for over fifteen years! This restructuring provides an opportunity for nearly a dozen new professionals to join the current housekeeping force. Our goal is to have a full staff before the halls open for the 2017-2018 academic year. The full time team, along with approximately 45 summer staff, are already busy deep cleaning our buildings so that when 3,000 families arrive in late August to move their student in the halls will be clean and shiny! If you happen to run into any staff with UNH Residential Housekeeping shirts on, be sure to give them a warm welcome to OBA!

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This summer the catering kitchen in Stilling Hall will be under construction and ready to go by August 18th! This remodel was desperately needed in order to keep up with our growing business. The Dining team will be hard at work servicing our campers, conference attendees and incoming students. I can think of no better way to welcome these guests to UNH! The Retail team will be busy updating menus and services that could possibly include a new operation in the GOSS building just past West Edge. As our campus continues to grow and evolve, so must our services.

In closing, I wish you all a happy and healthy summer. I look forward to seeing the Hospitality Team on August 16-17, for our Associate Information Days.

HOSPITALITY SERVICES - Dining, Conferences & Catering, Retail Services

Exciting First-year Orientation Change
Research and experience from other Colleges and Universities have demonstrated that students who feel a connection to the school they attend will likely attend that institution. Creating this affinity can be accomplished in many ways. One method of creating this affinity is to give something to the student that they will take with them to connect to the institution — like a UNH ID or a commemorative UNH bottle of Coca-Cola.

UNH is working to create affinity with incoming first-year students. The goal is to reduce the amount of summer melt—students who choose at the last minute not to attend UNH. The Support and Dining ID teams have stepped up in a big way to support this initiative. For the first time ever, students who attend Orientation and have their image captured for their ID, will actually leave with that ID on the same day. The previous process was to capture the images and print the cards over the course of the summer and leave them in the student’s dorm room for when they arrive on campus. No more—now the student will have that ID in their hands the day they create a closer bond between the student and the University.

Thank you to the Support and ID teams for putting a strategy together and supporting this important University initiative.

Congratulations! 2017 OBA Year of Service Awards
35 Kathy Irres-Cheneskey, Housing
35 Bill Minch, Print & Mail
30 Sor Chea, Housing
27 Soheata Soh, Housing
26 Marc Alain, Hospitality
26 Marc Alain, Hospitality
25 Dirk Tims, Transportation
25 Gene Gargano, Housing
24 Laurie Osborne, Housing
24 Linda Santoro, Housing
24 Rachelle Ottoni, Hospitality
24 Mary Smith, Housing
24 David Charette, Campus Rec
22 Annette Vachon, Housing
22 Eric Gibson, Hospitality
22 Geogene McNally, Hospitality
21 Cheryl Richardson, Hospitality
20 Blythe Masse, Housing
20 David May, OBA
18 Brandon Karcher, Print & Mail
18 Linda Farrell, OBA
17 BSC
17 Germania Sagarra, Housing
17 Maria Peregrine, Hospitality
16 Marsha Hale, Hospitality
16 Jessica Spielman, Hospitality
15 Brett Gagnon, MUB
15 Ken Costotte, MUB
15 MaryAnne Lustgraaf, MUB
15 David Rovello, Transportation
15 Carol Knox, Housing
15 James McKane, Housing
15 Bill Meenan, Housing
15 Lynn Rousselle, Housing
15 Nate Hastings, MUB
14 Julie Perron, MUB
14 Mary Anne Lusk, OBA
14 Barbara Godin, Transportation
14 Jeff Parsons, Transportation
13 Jackie Vandergon, Zach Watson
12 Kathy Irres-Cheneskey, Housing
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Asaad Asaad, Emily Blain, Darnian Woodard

MUNION BUILDING AWARD—A student who displays the values and ideals of the MUB and who contributes significantly to the building of community at UNH.

Tirhandoo (Tito) Das

Employee of the Year—Each month 4 or 5 student employees are recognized for outstanding effort above and beyond the call of duty during their deeds and service made us all look good.

From this group of distinction one individual was selected for overall excellence and consistent dedication throughout the year.

Haley Hartman

In addition we honored students who served the MUB for 4 years of employment.

Emily Blain, Aimee Charest, Haley Hartman, Amma Hughes, Cole Matthews, Jouval Mejias, Katie Mees, Ella O’Leary, David Rossetter

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2017 SPRING OBA EMPLOYEE RECOGNITION AWARDS!!

We are very pleased to announce that the second round of our recognition program was a great success! Staff members sent in over 50 detailed and heart-felt nominations. The quality of the nominations and the efforts described were impressive! Thank you once again to the OBA Recognition Committee for continually working to improve and refine the program— we are already brainstorming ways to add more excitement. Thanks to all of you for taking the time to honor your colleagues for their positive impact on our mission of recruitment, retention, and education of students. We appreciate your participation and hope that you keep those nominations coming! Please congratulate the following staff:

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CAMPUS COMMUNITY
Kayode Lewis, Campus Recreation
“Kay’s dedication to customer service, community engagement and campus collaboration is evident in everything he does. He is always reminding campers and staff of the three “Is” to live by—Respect, Responsibility, and Ready.”

STAFF MENTORSHIP
Jed Greeke, Hospitality Services
“Jed is constantly supporting staff to take advantage of opportunities available for professional development. Jed leads by doing. He has shown us that with a little bit of effort it is possible to accomplish all of our goals”

STUDENT DEVELOPMENT
Mariesa Powell, Transportation
“Mariesa’s has helped me find passion for work, joy and pride in working hard at a common goal, and the skills to do what she does—helping to guide people into becoming true professionals, ready to step into their dream careers.”

THINK DIFFERENTLY
Nora Molloy, Memorial Union and Student Activities
“Nora is a great mentor to me. I have had a positive impact on the campus community. She seeks new and different ideas and helps our staff brainstorm strategies to keep improving our services and our building.”

From the Desk of David May

It was a long five years, but I am excited that I received my MBA on May 20th at Graduation. It was so nice to have friends and family attend. What a great experience working toward my degree was. I had the opportunity to get to know many of the outstanding faculty at the Paul College. Best of all, I made many new friendships with my fellow students. I really enjoyed working on projects to solve business challenges. Being the oldest student in the class was interesting. It was another opportunity for me to be the grandfather in the room. It felt good to share my experiences throughout the five years. It was also great to hear other perspectives from students with different work backgrounds. The tuition waiver benefit is something everyone should take advantage of. I highly recommend you consider the opportunity.

As we end another academic year, thanks to our entire team for a fantastic year. You all make it happen. We serve the students and campus community very well. I am proud to be part of the team and appreciate all you do. Every day is a good day. Now go out and enjoy it!

Sincerely,

David