Report of the Student-Facing Services Reopening Team

June 3, 2020
Student-Facing Services Team Membership

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    David Charette - Director, Campus Recreation
    Kevin Charles - Executive Director, Health & Wellness
    Peter Degnan - Medical Director, Health & Wellness
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    David Kurz - Chief of Police, Town of Durham
    David May - Associate Vice President, Business Affairs
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    Charles Putnam - Senior Faculty Fellow, Student Life
    Shari Robinson – Director - Psychological and Counseling Services
    Tyler Silverwood - Student Body Vice President
INTRODUCTION

This report is divided into two parts. Part I addresses proposed practices from the Student-Facing Services Committee in three re-opening phases, from the most restrictive to the least restrictive. The practices include suggested behavioral practices, institutional practices, and facilities management in the face of the pandemic. The Team believes these serve as a solid foundation for the promotion of a change in the campus culture to better align with the circumstances we expect as we anticipate the opening of the 2020-21 academic year in late August. Part II addresses proposed practices in areas under the oversight of the Senior Vice Provost for Student Life and the Associate Vice President of Business Affairs. These two leaders serve as co-chairs of the Council on Campus Life on the Durham campus.

The proposals in both parts presume the following elements to be both durable and sustained practices throughout the Fall semester:

1. Physical distancing protocols are followed in all campus activities inside and outside the classroom,
2. All community members are to wear masks or face coverings in the interior of all campus buildings, in all outdoor common areas and other outside areas when physical distancing is not possible,
3. Hand sanitizer is available in every campus facility,
4. The University and the Town of Durham will adhere, where and when possible, to similar practices on distancing and masks or face coverings,
5. Separate and designated “entrance only” and “exit only” signage when possible on all campus buildings to minimize the risk, and
6. University leadership continues to message out periodically to all University community members with health and safety updates.
## PART ONE

<table>
<thead>
<tr>
<th>Phase 1: Soft Restart (Most Restrictive) <strong>May 2020 – TBD</strong></th>
<th>Phase 2: Modified Operations (Moderately Restrictive) <strong>Date - TBD</strong></th>
<th>Phase 3: Full Operations (Least Restrictive) <strong>Date-TBD</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Individuals</strong></td>
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<td><strong>Screening and Identification of Infected Individuals</strong></td>
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<tr>
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<td>• Get vaccine</td>
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<td>• Physical Distancing practices</td>
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<td>• Non-essential travel resumes</td>
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<tr>
<td>• Complete a Daily Attestation</td>
<td>• No non-essential travel</td>
<td>• Large scale group gatherings allowed</td>
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<td>• Limit group gatherings</td>
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<td>• Operations resume</td>
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<td>• People who feel sick should stay home and contact their medical provider</td>
<td>• Get vaccine</td>
<td>• A modified work environment that uses telework whenever feasible for business operations</td>
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<td>• Stay at Home</td>
<td>• Face Mask in Public at all times</td>
<td>• Pre-testing and re-testing capability of students and staff</td>
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<tr>
<td>• Student option to learn remotely</td>
<td>• Physical Distancing practices</td>
<td>• Temperature monitoring and immediate isolation and testing</td>
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<tr>
<td>• Staff option to work remotely</td>
<td>• No non-essential travel</td>
<td>• Contact Tracing (3 personnel per 10,000 students/employees)</td>
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<td><strong>University Preparation (Cont.)</strong></td>
<td><strong>Specific Areas</strong></td>
<td><strong>Requirements of employees/students to engage in self-cleaning of bathroom facilities, offices, rooms in addition to housekeeping.</strong></td>
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<tr>
<td>• Continue to encourage telework, whenever possible and feasible for business operations</td>
<td>• Summer Youth Camps – closed</td>
<td>• Summer Youth Camps – open with physical distancing and public health protocols</td>
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<tr>
<td>• Close all common areas where employees are likely to congregate and interact</td>
<td>• Dining – take-out and delivery only; no open buffets</td>
<td>• Dining – open with physical distancing and public health protocols; take-out and delivery still the preferred options</td>
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<td>• Medical grade cleaning of all facilities on a daily basis</td>
<td>• Sporting Venues – closed</td>
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<td>• Residence Halls – limited opening with physical distancing and public health protocols; isolation and quarantine units with private baths identified</td>
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<td>• Gyms – open with strict physical distancing and public health protocol in place</td>
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<td></td>
<td>• Transportation – open with strict physical distancing and public health and disinfecting protocols; no more than ten people allowed on any bus at one time</td>
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<td></td>
<td>• Student Gatherings – discouraged</td>
<td>• Transportation – open with strict physical distancing and public health protocols; no more than TBD people allowed on any bus at one time</td>
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<td>• Public Events – not allowed</td>
<td>• Student Gatherings – No more than TBD in attendance with no physical contact</td>
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<td>• Retail/Bookstore – continued online</td>
<td>• Events – follows State of NH protocols</td>
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<td>• Interfaith/Places of Worship – continued online</td>
<td>• Retail/Bookstore – open with physical distancing and public health protocols</td>
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<td>• Construction – continued with strict physical distancing and public health protocols</td>
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<td>• Housekeeping – regular, continue with medical-grade cleaning in place</td>
<td>• Construction – continued with strict physical distancing and public health protocols</td>
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<td>• PPE/Masks or face coverings – University must operate with PPE for faculty/staff and physical distancing in place.</td>
<td>• Housekeeping – regular, continued with medical-grade cleaning in place</td>
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<td>• Mandated Sick Leave – must provide sick leave for infected employees</td>
<td>• Housekeeping – open</td>
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<td>• Large Venues and Events – Closed and Cancelled</td>
<td>• PPE – none</td>
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<td></td>
<td>• Non-Essential Travel – no university authorized travel.</td>
<td>• Mandated Sick Leave – go back to HR practices</td>
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<td>• Large Venues and Events – allowed</td>
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<td>• Non-Essential Travel – resumes</td>
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<td>• Enforcement – not needed</td>
</tr>
</tbody>
</table>

- **Essential Travel**
  - none
- **Closed and Cancelled**
  - Summer Youth Camps
  - Sit-down Dining
  - Sporting Venues
  - Theatres
  - Residence Halls
  - Health/Counseling Services
  - Gyms
  - Transportation
  - Student Gatherings
  - Public Events
  - Retail/Bookstore
  - Interfaith/Places of Worship
  - Construction
  - Housekeeping
  - PPE
  - Mandated Sick Leave
  - Large Venues and Events
  - Non-Essential Travel
  - Enforcement
Specific Areas (cont.)

- Community members expected to adhere to strict physical distancing protocols. Problematic student behavior is to be addressed by the Dean of Students working in tandem with the academic associate deans.
- PPE – University must operate with PPE for faculty/staff and physical distancing in place.
- Mandated Sick Leave – must provide sick leave for infected employees
- Large Venues and Events – Closed and Cancelled
- Non-Essential Travel – minimize non-essential travel
- Community members expected to adhere to physical distancing protocols. Problematic student behavior is to be addressed by the Dean of Students working in tandem with the academic associate deans

PART TWO

CAMPUS RECREATION

- Staff are utilizing activity risk template to develop phased plans for all programs and services, including Group Exercise classes, Intramural Sports, Sport Clubs, Outdoor Adventures, Aquatics, etc.
- HRC would start by offering opportunities for individual workouts. The facility needs to be modified to enhance physical distancing. Group Exercise classes and team sport activities would be offered in later phases of state and national guidelines.
- Virtual programming will continue, including workout options, nutrition/cooking, and instructional sport
- Outdoor Pool and Mendums Pond will not be open this season (which typically extends into September)
- No travel (local or long distance) will be permitted until guidelines permit
- Swim Lessons will not be offered
- Cleaning and sanitizing locations and frequency will increase. Some doors will be propped to reduce frequency of contact.
- Staff protocols and training needs to be revised to meet the new expectations.
- WCA – staff have started to work on options for phasing access and activities in the facility
- Outdoor Fields & Tennis Courts – staff have not worked on protocols for these facilities yet

COMMUNITY EQUITY & DIVERSITY

- No in-person meetings over 10 people.
  - Try and hold meetings remotely when possible even if 10 or less
- In-person workshops will be hosted online or no more than 10 for in person
- Encourage Commission on Community, Equity, and Diversity to move to a subcommittee structure with no more than 5-7 people on a subcommittee with large group meeting, virtually – at least initially, every quarter
- No Colleague’s Luncheon (cost savings and public health practice)
• The Educational Program Coordinator to do more individual outreach/awareness building vs. larger group gatherings for majority identified audiences
  o Work with OMSA, colleges/units, CEITL, CFAR, FSL, MUB, etc.
• Hold meetings with Social Justice Educators trainers remotely and forego an in-person retreat this summer

COMMUNITY STANDARDS/STUDENT CONDUCT
• All conduct proceedings will be attentive to physical distancing practices,
• When possible, the adjudication of conduct cases will take place through online hearings as they have this Spring,
• Training of conduct hearing board members and advisors will take place in online formats,
• The Administrative Policy section of the Student Rights, Rules, and Responsibilities (SRR&R) will contain 2020-21 academic year rider explaining expectations of mask-wearing and physical distancing directives, and
• Students who receive repeated reminders of complying with physical distancing and mask-wearing expectations will be referred to the Dean of Students for educational meetings. The Dean of Students will work in tandem with a student’s academic associate dean to address any failure to comply complaints and the appropriate remedy given the elevated risk to the community.

DINING SERVICES
• Physical distancing of 6 feet between guests
• Dining seating reduced to 25% or original (HOCO 329, Philly 193, Stillings 170)

  Service:
  o Dining services will focus on take-out food service from the dining halls.
  o Only disposable service ware will be use.
  o Menus are being designed for quality, less choice and speed of service. Several mirrored concepts will be available in each dining hall. Made to order will not be available.
  o Dining halls will offer the same menu to alleviate the uncertainty of menu-based dining.
  o No self-service will be available. All food will be served.
  o Additional service points are being considered for throughput including the Whit, retail locations and other pop-up locations.
  o Locations have been marked for physical distancing at service locations. Much of the approved seating will be lost to interior queuing needs.
  o Entrances and exits have been separated as able (one way in/out).
  o Retail will have reduced menu options and focus on prepared menu options vs. made to order.
  o Retail will continue to promote online ordering through GrubHub.
  o On-line ordering encouraged for those who are unable to enter dining halls.

  Safety/Sanitation:
  o Uniform policy has been updated to include wearing a mask.
  o Guests too should all wear a mask while in line and ordering food.
  o Well-being checks will continue for all staff upon arrival.
  o Hand sanitizer will be available at the entrance and exit of each hall.
  o Finger scan will be replaced by card swipe.
• Bathroom will be cleaned and disinfected 2x per day.
• Touched surfaces will be cleaned steadily throughout the day.
• Plexiglass installed at cashier stations.
• Touchless faucets, towel dispensers, soap and sanitizer needs being reviewed.

• Education:
  • Video of dining procedure to be produced and shared with students prior to opening that demonstrates dining hall best practices
  • Training and education of staff to begin 8/15

FRATERNITY AND SORORITY LIFE SUITE/OFFICE SPACE
• All programming and meetings more than 10 people will be moved to an online format unless something changes
• No guests meaning no physical events
• Panhellenic and IFC offices ‘closed’ for the semester in person and only one person in the FSL suite with me at a time.
• Recruitment will be mostly online and 365 (I can explain another time) for the Fraternities
• Recruitment will be significantly more accessible and cheaper this year for Sororities
• Recruitment will be hosted in a format approved by the NPC
  • Most likely a hybrid model
  • Open houses are virtual prerecorded videos
  • PNMS testimonials
  • Philanthropy Round via Zoom
  • Preference Round in person (small 10 person events)
  • Bid day will not be in person all chapters must host their own virtual bid days and do special things for individuals over a large group
• Panhellenic will be starting retention teams upon recruitment registration. All PNMS signed up will be split into teams of 10-15 and two trained recruitment counselors (Panhellenic Active Women) will be meeting online through the summer and till recruitment with these teams to foster an affinity to UNH, Panhellenic, Sorority Life, and each other.

HEALTH & WELLNESS
• Telehealth medical, psychiatric, wellness coaching, and health counseling visits/sessions will continue as an option for all eligible students.
• Living Well Services will continue to offer virtual programming.
• All persons entering the building will continue to be screened and temperature taken prior to entry.
• Students who come in will continue to be required to follow specific entry and egress steps/routes throughout the building, including to the pharmacy.
• Visitors to H&W will continue to navigate and wait separately based upon whether their visit is illness related, or for another wellness/health issue
• Infection control measures, which are standard, but now expanded and redoubled, will continue.
• Personal Protective Equipment (PPE) for staff, and students, will be utilized.
• H&W’s building service attendant, who is especially adept at required sanitation and infection control processes, has stepped up cleaning and disinfecting specific areas, and will continue doing so.
• The H&W Safety Committee is continually monitoring best practices and needed policy updates with regard to safety in the building in accordance with accreditation, CDC, and other guidelines.
HOUSING/RESIDENCE LIFE

• Pre-opening plans:
  o Students will only be assigned to doubles and singles
  o Students will receive a series of communications from Housing/Res life outlining what they can expect when they arrive and what we will expect of them to ensure student safety
  o Minimally they will learn about the need for physical distancing in the halls, mask wearing on campus and in public areas in all buildings including the halls, no guests allowed in the building who do not live there, and that they should not be visiting any other places or campuses after they arrive
  o Training our professional and para-professional to prepare them to understand their roles and expectations for opening and the first months of school.
  o Public Health campaign that UNH is providing needs to be given to our department no later than early July so we can implement this plan.
  o Office protocols developed for staff and visitors to the office including getting necessary resources and materials, determining office sizes and if there can be a face to face meeting in all residential life and housing offices including RHDs/Apartment managers.
  o Consider placing RAs in doubles so they have bigger rooms for RAs to meet privately with a student on their floor.
  o Q&A updated on Websites
  o Send a communication asking students if they have immune deficiencies or pre-existing to contact Health and Wellness to discuss whether or not they should live on campus. This needs to go early in June so that if they need accommodations like a single we can plan for this early.
  o Kathy and Ruth will host weekly zoom ins for parents post orientation to answer questions
  o All PPE equipment and cleaning supplies ordered so ready for when we open our offices and our buildings.
  o Measure all lounges and hang signs for capacity
  o Communicate with RAs/CA’s about expectations and determine if they still are staying in the position. Hire if needed.
  o Communicate with Wildcat Welcome Crew about their roles during opening.
  o Elevators are for single usage or roommates
  o Develop protocols for floor bathrooms – facility changes and how many students can be in the bathroom at one time. Likely no more than two students at a time in a bathroom and develop a signage system that allows for this.
  o Determine use of outdoor spaces, volleyball courts and basketball courts.
  o Determine if we can have ping pong, pool tables and foosball.
  o Determine Protocols for kitchens in the halls or possibly close hall kitchens at the start.

• Opening and First Weeks
  o Developing a staggered move-in to ensure physical distancing as students populate our halls. Collaborate with police on this plan. This will be for first year students and upper division students.
  o Limit family members that can arrive with students to 2 or less. Encourage on one car per student at move in.
  o Because the risk of transmission in halls is so high, residents and student-facing staff should be tested for infection just prior to, or upon arrival to campus and isolate those testing positive in Adams Tower for 10 days.
  o Test all residential students and student-facing staff 7 to 14 days after arrival, to insure against false negatives on the first test.
  o Put a plan in place for food for students in Adams Tower, we anticipate Health and Wellness will be in daily contact with these students to support them and be sure their needs are met. Once in Adams Tower Housing and Residential is not responsible for these students until we
make plans for them to return to the buildings. We believe Health and Wellness may want to have a staff person in this building to support these students.

- Implement community building activities that ensure physical distancing
- Develop virtual programming that will help students meet new people and have fun.
- Have community discussions with small groups of students about expectations and managing their new living situation. Develop roommate/suite mate and community agreements that are flexible and may change over time.
- Maximize outside space as places for students to hang out, fire pits, hammocks, Adirondack chairs, slack lines (encourage students to bring things for the outside – crazy creek chairs...)
- Have public health campaign very visible in all halls and information on resources.
- Have plans for staff to be available to our students to meet virtually or in person to help first year students adjust to college and returning/transfer students to adjust to college under new norms.

THE BEAUREGARD CENTER (Formerly OMSA)

- **Cleaning:**
  - We will work to arrange that the office will be cleaned and sanitized at least twice during each day.
  - Hand sanitizer would be available at the front desk for anyone to utilize and the expectation would be that when someone enters the space they use it.
  - Masks or face coverings would be required for all employees and any students who enter.

- **Staffing:**
  - 3 professional staff, 1 student staff working the front desk.
  - Student staff at the front desk will manage printing and triaging student needs and requests to professional staff.
  - Possible face guards or plexiglass installed at front desk depending on the status of pandemic and suggested precautionary methods.
  - Student staff would clean and sanitize the front desk after each shift.

- **Printing:**
  - In the Beauregard Center we offer free printing which is a resource that is used heavily.
  - As printing requests come in to the email, the student staff at the front desk will print and clearly label to set aside in small study room for student pick-up. Students will retrieve their printed documents one at a time from the small study room to limit exposure.

- **Student Interaction:**
  - Depending on CDC guidelines and State regulations and expectations of amount of people in a given space at the same time we could arrange furniture so it would be a certain number of feet apart to allow for physical distancing.
  - Phase 1: more strict guidelines are in place we would suggest no more than 2-3 students in the physical Beauregard Center space at any given time.
  - The in the Beauregard Center community space will not be open for physicalizing and only open to students needing to utilize a resource i.e. meeting with professional staff, one of the computer kiosks, retrieving their printed papers. If this is possible it could allow for small programs.
  - We will need to work to figure out how to maintain creating a sense of community with the inability to gather physically.
• **Programming:**
  - We will host presentation/educational sessions in classes where students can sit further apart and we will be there to ensure that we don’t overbook with numbers.
  - If needed, we will continue to offer virtual programming similar to what we have currently in place. This will include both educational and community building programs.
  - We will need to think critically through how some of our programming can be adapted that is more sensitive in terms of material. For instance some of our programs like Safe Zones Panels cannot be done online as it poses privacy issues. Additionally, we are looking into how we could track participation.

**MILITARY AND VETERANS SERVICES**

• **Cleaning:**
  - Frequently used spaces will be wiped down with sanitizer regularly. This will be a task assigned to students working in our office. The Kitchen will be limited to one person at a time and after that person leaves it will be wiped down before anyone else can enter. Switch to using only disposable products in the kitchen space.
  - Hand Sanitizer will be available at the receptionist desk, in student lounges as well as in staff offices.
  - The bathroom door and handles in the bathroom will be sanitized after every use.
  - Our swipe in station will only allow students to swipe in by use of their ID card. This station will be sanitized several times during the day.
  - Masks or face coverings will be required for everyone in our space. We will have extras on hand to give out if anyone shows up without one.

• **Staffing:**
  - Staff will rotate days in the office to reduce the number of people in our space on any given day.
  - Student staff hired to work the reception area will be trained on expectations for safety as well as cleaning duties that will be incorporated into their daily responsibilities.
  - Plexiglass may be installed at reception to add protection to those working in that area.
  - Staff who meet regularly with students and/or parents will continue to hold meetings via zoom or phone as much as possible as opposed to in person meetings.

• **Student Lounges:**
  - Chairs will be removed to prevent more than the recommended number of students to be in our lounges at the same time. Currently we believe we could allow 3 in our larger lounge and 2 in the smaller one while maintaining social distancing. These spaces will be monitored by staff to ensure max numbers are not exceeded. Signs will also be posted on entry to remind students of the limits.
  - If this becomes a problem, lounges will be closed.
  - Student game room will be closed for phase 1 of reopening.
  - Our 2 small rooms will be restricted to 1 person in them at a time.
  - Signs will be posted on all doors to alert users of expectations and limits in use of rooms.
Programming:
- Vet Connect Orientation will be offered in August using a hybrid model. The plan is still being developed but the hope is to offer a video of our tour as well as a video of IT needs and small group gatherings (less than 10) to offer meet and greet with staff and fellow Veterans.
- VA Visits will be offered via online programs in place of face to face
- We are considering ways to use the newly renovated back yard of Hood House for some outside in person face to face social events.
- All other programming will be put on hold until further notice.

NEW STUDENT PROGRAMS/ORIENTATION
- June Orientation Sessions for incoming students and parents will take place in a virtual format over four sessions,
- Five virtual summer learning modules on campus and academic life for incoming students will be delivered over July and August,
- All new students and parents will be apprised by directed communication during the Summer of all campus practices relative to health and safety for the 2020-21 academic year,
- Wildcats Days programming for new students in late August will adhere to all distancing and assembly protocols,
- The start of the pre-arrival programs has been pushed to begin during Wildcat Days. Pre-arrival programming then will continue through the first fifty days of the Fall semester,
- New entering students will be sent a UNH cloth mask and will be encouraged to bring two additional cloth masks or face coverings when they arrive on campus, and
- New students will be invited to be part of the solution to pandemic conditions and to assume an active personal agency in mitigation rather than to engage in behavior that runs counter to established campus and Town of Durham protocols.

PSYCHOLOGICAL AND COUNSELING SERVICES
- PACS proposes a hybrid model of providing face to face individual and telehealth counseling appointments
- Keep in mind that practitioner can refuse to see clients face-to-face, especially if they are older or have health conditions, or live with family members who have heightened risk factors. Do not unnecessarily jeopardize your health, or the health of your family, your staff or your clients
- From a clinical perspective, consider whether a small subset of your clients would benefit from resuming in-person therapy, such as those who appear to be worsening or are in acute crisis, and those who need a more intense level of care that is not being met via videoconferencing
- Establishing new policies for clients attending in-person sessions
- Transition fall 2020 group offerings to all online groups.
- Continue offering face-to-face same day urgent appointments and the clinician on call services
- ProtoCall will provide 24/7/365 telephonic crisis support services
- Schedule appointments at intervals to minimize having too many people in the waiting room.
- Ask patients to come into the office five minutes before their appointment time, not earlier
- Avoid hugging or handshaking or any other forms of person to person physical contact.
- Set boundaries with clients who do not listen to policies.
• If a client or therapist gets COVID-19, public health officials can ask us to tell who else came into the office that they need to warn. We will have to breach confidentiality. Create a new informed consent form that reviews confidentiality limitations and consider clients with high privacy needs and risk of disclosure to others
• Update office policies and consent for treatment to include current guidelines and confidentiality considerations.
• Outreach program will be provided virtually
• Maintain a significant and consistent physical media presence

STUDENT ACCESSIBILITY SERVICES
• Only one student will be permitted in a private office at one time,
• The waiting room will allow for only two students at once,
• Students will visit SAS by appointment only. Zoom meetings with SAS-registered students will be a standard preferred practice
• Targeted assistance will be considered for SAS-registered students who need specific accommodations in the anticipated blended class format,
• The new Test Center will operate by appointment only and limited to 13 students, properly distanced and masked, at one time, and
• Close collaboration with teaching faculty will be an expectation of all SAS staff when accommodating SAS-registered student needs.

STUDENT GATHERINGS/MUB/THEATERS
• For fall semester, MUB will not offer:
  o Movies
  o MUB Talks (lecture series)
  o What’s on Wednesday (live music in Union Court)
• Student Organizations will continue to meet via video calls until groups are permitted to meet in person.
• Student organization that provide programming, will need to alter format. This includes Campus Activity Board (CAB) bingo and open mic events. Improv Anonymous organization’s online events.
• Staff are investigating options for leadership development training and student leader training.
• Staff are developing protocols for queueing at Granite Square Station (and additional locations for package pick up during peak times).
• Staff are exploring spreading out Games Room opportunities into additional rooms to provide more physical distancing between games (video, billiards).
• WUNH can continue remote programming until guidelines permit use of the studio.

SEXUAL HARASSMENT AND RAPE PREVENTION PROGRAM (SHARPP)
• For general operation:
  o SHARPP has individual offices for each staff member. Only one staff member will work in their work space and will ensure that their space remains safety-compliant with oversight from SHARPP director;
  o SHARPP advocacy room space- survivors can enter and leave separately through the door that accesses the advocate room directly. Upon exit, staff members will wipe down all shared spaces. Only advocate and survivor will meet in that space
  o SHARPP staff will maintain physical distancing and ensure that all visitors to SHARPP space follow the same
Advocacy services:
- SHARPP can provide remote direct services via Resource Connect (as being used now), in addition to our 24-hour support line.
- SHARPP has the capacity to use Resource Connect for “accompaniments,” too (i.e. police departments, etc.).
- Direct Service Coordinator can move the SHARPP advocacy class to Zoom and provide a remote learning environment to train advocates in accordance with NH RSA 173:C.
- Direct Service Coordinator can use Zoom to meet and supervise 24-hour advocates.

Outreach, prevention, and education contingency plan bullet points:
- All SHARPP volunteer meetings/trainings can be held online via ZOOM.
- Large scale events with high attendance will be cancelled or moved to online formats (if possible).
- Smaller scale outreach campaigns and events if held in person will have strict capacity limits for participants/audience members. Assigned seating with appropriate space separating people to maintain a 6ft distance apart will be enforced. Some smaller scale campaigns/events can be moved to online formats as well, other will be cancelled if the online format won’t fit.
- Some prevention programming could be offered online through Zoom to classes, student organizations, faculty/staff meetings, athletic teams, etc. Some prevention programs will be postponed and not offered (as online formatting won’t work for our entire prevention programming curriculum but will lend itself available for some).
- All SHARPP volunteers will abide by strict physical distancing guidelines when in their volunteer roles with our office. These can be put into place to adequately provide space between our volunteers and the people they interact with.
- All resource fair, expo, and community partner requests that come through to Erica will be monitored closely and SHARPP will evaluate their involvement (or lack of involvement) in each request on a case-by-case basis to ensure we’re promoting the safety of our staff and volunteers.
- Erica will monitor the weekend walkers program closely and make appropriate changes to staffing and programmatic execution as needed to ensure the safety of the walkers and students on campus.

WILDCAT TRANSIT
- Notices will be posted on the buses and at each bus stop.
- All drivers and passengers will be required to wear masks or face coverings. Passengers will not be permitted on the bus without one.
- In an effort to maintain physical distancing from the driver we will continue to utilize the rear doors only, not check ID’s, and not collect any cash fares.
- We will be installing a clear curtain to provide a physical barrier for the driver from the rest of the bus.
- To maintain physical distancing for our passengers, we will limit the number of passengers permitted on the bus at one time.
- Transit will be decreasing the number of runs on routes to Dover, Portsmouth, & Newmarket and we will increase the number of buses operating on the various campus connector routes in order to utilize our limited workforce where the ridership demand is the highest.
- There will not be any service off-campus on the weekends to assist with trying to keep students on campus so they don’t go to areas such as Portsmouth, where there is a higher possibility of interacting with more people thus increasing chances of receiving/transmitting the COVID-19 virus.
- We are also establishing protocols for cleaning the buses and sanitizing them.
- The drivers will be required to wipe down their driving compartment at the conclusion of their shift so it will be clean for the next driver.
- We will be providing face shields for all of our drivers to assist in protecting them when they are in close contact with passengers who are in a wheelchair. (Close contact is required when securing the passenger utilizing a wheelchair in the bus.)
VISITORS TO CAMPUS

All visitors to campus (those who are not students, faculty, and staff) will be expected to adhere to extant campus practices while on the campus. Visitors will not be given access to University housing until safety and health conditions allow for an easing of the restriction. While acknowledging that UNH is a public institution, visitors to the campus will be tightly managed to allow for greater containment of the spread of the virus from external sources.

Note: Complete unit reports in PACS, H&W, FSL, and Residential Life are available upon request.

REFERENCES
ACHA Guidelines: Considerations for reopening institutions of Higher Education in the COVID-19 Era

Following State of NH Guidelines, refer to updated materials as they become available: https://www.covidguidance.nh.gov/

For CDC guide to reopening workplaces and academic institutions, refer to updated materials as they become available:

CICU Restart for Higher Education (The Commission of Independent Colleges & Universities in New York):

University of Colorado Boulder – Coronavirus Updates and Resources
https://www.colorado.edu/coronavirus