The Office of Community Standards understands, if the choices a student has made at UNH have resulted in eviction from University Housing, that life can be daunting and stressful. We have included a list of resources below to help students find suitable housing, stay connected to campus, work through their stress, and stay academically motivated.

The first question many parents and students have is if they will get any refund from the UNH Department of Housing. The best answer to this question may be obtained by contacting the [Department of Housing](tel:6038622120) at (603) 862-2120.

The [Office of Commuter & Non-Traditional Student Services](https://www.unh.edu/commuter) is a great resource for commuter students. They maintain a great [website](https://www.unh.edu/commuter) for finding housing in Durham and surrounding areas.

The [Office of Student Leadership and Involvement](https://www.unh.edu/studentlife) is a great way to explore ways of staying connected with campus. There are over 200 student orgs on campus, there is something for everyone, and if there isn’t a student could start one based on their interests. This is a great way of connecting with students with similar values.

[University Transportation Services](https://www.unh.edu/transportation) is where you would go for parking permit questions and for the buses UNH maintains to service the surrounding communities.

Most students are very resilient and make it through this process for the better, with a renewed focus on academics and success at UNH. We recognize, however, this can be an overwhelming process for many students. If students have concerns about being overwhelmed or slipping academically the following resources are available to utilize and the cost is already covered by tuition and fees:

- Psychological and Counseling Services [https://www.unh.edu/pacs/](https://www.unh.edu/pacs/)
- Center for Academic Resources (CFAR) [https://www.unh.edu/cfar](https://www.unh.edu/cfar)

**Tips for finding off campus housing:**

- If you are currently appealing your hearing decision, you should still begin to look for off campus housing. If the appeal is denied, your eviction date will likely be within a few days of the appeal decision. Having already started the off campus housing search process may help make the transition a bit easier for you. Reminder: students who have failed the Alternative Sanctions Program do not get an appeal process.
- [Commuter & Non-Traditional Student Services Office](https://www.unh.edu/commuter) has a website dedicated to assisting students finding off-campus housing [here](https://www.unh.edu/commuter).  
- If you don’t have a car or parking permit, look for off campus housing close to campus or near bus routes.
- Besides utilizing the resources in this guide, contact friends who live off campus. They may have space in their apartments or know people who are looking for a roommate.
- Have a good idea of the type of living situation you would like to be in (or would settle for). Think about the types of things you would be unable to live with.
- When contacting landlords, speak clearly and professionally. Landlords typically prefer responsible and mature tenants.
Resources for Evicted Students

- When looking at an apartment with the landlord, dress nicely and come with questions. Consider bringing parents or a friend who has rented before.
- Write down questions to ask before going to look at an apartment. It’s easy to forget things when you’re there talking to a landlord.

Other General Information:

- While your eviction may only be for a set period of time (e.g. a year), when that time is up you are not guaranteed on campus housing. Due to high demand of on campus housing, you may only ask to be placed on a waiting list when your eviction ends.
- You may ask to be placed on the housing wait list prior to eviction ending. However, if offered housing, your eviction must be completed prior to moving back into housing (e.g. if your eviction is through May, you can sign onto the fall wait list prior to May).
- If you have other sanctions in addition to eviction, complete them by their due dates. Failure to do so could lead to additional sanctions being added.
- Your housing status has no impact on your need to complete other sanctions. If you are enrolled at UNH then you still need to complete all sanctions.
- If you are on probation, remember future conduct violations could lead to more serious sanctions such as suspension.
- UNH has a Three Strikes Policy – which is enforced after three violations, including arrests, during a student’s four years at UNH. The third violation leads to, at least, a semester suspension.

Resource offices on campus:

<table>
<thead>
<tr>
<th>Commuter &amp; Non-Traditional Student Services Office</th>
<th>Transportation Services</th>
<th>Department of Housing</th>
<th>Dining Services/ID Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memorial Union Building (MUB) 114 (603) 862-0303</td>
<td>Transportation Services Building (Mast Road/A-lot) (603) 862-1010 (parking) (603) 862-2328 (transit &amp; connector) Information on parking, permits, campus connector and shuttles to Dover, Newmarket, &amp; Portsmouth.</td>
<td>10 Academic Way (attached to Upper Quad) (603) 862-2120 Questions related to on campus housing including billing &amp; possible refunds.</td>
<td>Holloway Commons Ground Floor (603) 862-3463 Questions regarding meal plans, cat’s cache, &amp; IDs</td>
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A variety of resources for students living off campus and/or looking for off campus housing.

<table>
<thead>
<tr>
<th>Community Standards office</th>
<th>Business Services Office</th>
<th>Student Senate Legal Services Office</th>
<th>UNH Police Department</th>
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</thead>
<tbody>
<tr>
<td>Hitchcock Hall Ground Floor (603) 862-3377</td>
<td>Stoke Hall Basement (603) 862-2230 Questions regarding billing and refunds not related to on campus housing.</td>
<td>Memorial Union Building (MUB) 236 (603) 862-1712 Resource for enrolled UNH students on legal issues, especially when preparing to sign a lease for an off campus apartment.</td>
<td>18 Waterworks Road (603) 862-1427 Questions regarding criminal cases.</td>
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<tr>
<th>Durham Police Department</th>
<th>UNH Police Department</th>
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<tr>
<td>86 Dover Road (603) 868-2324</td>
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