The Billing Process
Agenda – Business Services & Financial Aid

- BUSINESS SERVICES:
  - Billing process
  - Electronic “paperless” billing
  - Payment options

- FINANCIAL AID:
  - Process of applying for aid

- QUESTIONS
Business Services

- Prepares student bills
- Processes payments
- Works closely with Financial Aid
- Please refer to our website for lots of additional info – http://unh.edu/business-services
Electronic “Paperless” Billing

- UNH does not send bills through the mail
- Email notification to students through UNH-assigned email accounts
- Students access bills through Webcat in the student portal
- Payments may be made online or sent through the mail
- Credit cards transactions include a non-refundable 2.75% service charge assessed by the processor
Students set up user accounts and authorize services by selecting “Add/Manage Users” from the Webcat Parent Portal menu.

Parents receive access to billing information, financial aid, final grades – also important notifications.

A Parent Portal account gives UNH permission to discuss billing info with parent.

Students should create Parent Portal accounts ASAP.

Parents receive email with temporary password and link to an activation page.
# Expected Tuition & Fees 2019/2020

<table>
<thead>
<tr>
<th></th>
<th>NH Resident</th>
<th>Out-of-State</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Semester</td>
<td>Year</td>
</tr>
<tr>
<td>Tuition</td>
<td>7,760</td>
<td>15,520</td>
</tr>
<tr>
<td>Mandatory Fees</td>
<td>1,680</td>
<td>3,359</td>
</tr>
<tr>
<td>(Does NOT include</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health Insurance)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Double Room</td>
<td>3,736</td>
<td>7,472</td>
</tr>
<tr>
<td>Core Meal Plan</td>
<td>2,235</td>
<td>4,470</td>
</tr>
<tr>
<td>Total</td>
<td>15,411</td>
<td>30,821</td>
</tr>
</tbody>
</table>
Your Tuition Bill

- Fall bills post July 15th
- Tuition, fees, room and board
- Anticipated financial aid
- Net balance is due in our office by August 8, 2019
Below is a real-time account view. To view billing statements by date, select Bill Statement at upper right.

To make billing adjustments - Account Change Form
UNH’s monthly payment option - Tuition Management Systems
Detailed listing of services included in Mandatory Fees
New to UNH? Check out the Financial Checklist for New Students.
Mailing your payment? Select Bill Statement above, then Print this bill (PDF).

Make Payment to UNH

Summary:

<table>
<thead>
<tr>
<th>Account Balance</th>
<th>Pending Items</th>
<th>Net Balance Due</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Deposits

Total Deposits received (not yet on your account):

- CR = credit

Pending items are anticipated credits to your account. They become actual credits when funds are disbursed to the account.

<table>
<thead>
<tr>
<th>Term</th>
<th>Date</th>
<th>Description</th>
<th>Amount</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring 2015</td>
<td>21-JAN-2015</td>
<td>Cash Payment - Thank You</td>
<td>25.00</td>
<td>CR</td>
</tr>
<tr>
<td></td>
<td>20-JAN-2015</td>
<td>UNH Lost ID Cards</td>
<td>25.00</td>
<td>CR</td>
</tr>
</tbody>
</table>
Account Changes

- A communications tool used to make changes to student bill or if you are paying a different amount

- Found on Business Services website and in the Parent Portal Account View

- Mail or fax backup documentation for additional aid
Monthly Payment Option

- Nelnet Campus Commerce/TMS – pay tuition over 5 months each semester
  - Fall – 1st payment when enrolling, then August – November
  - Re-enroll for Spring – 1st payment when enrolling, then January – April
- Interest free; pay only a $60 enrollment fee per semester

https://unh.afford.com/
Monthly Payment Option

- You may enroll now with estimated budget and make adjustment when bill posts; or enroll once bill arrives in July
- Payments due the 1st of each month
- Monitor Parent Portal for account changes and adjust budget to avoid late fee
Outside Scholarships

- If your student receives a scholarship from outside of UNH, please forward the check to UNH promptly. Non-university scholarships will not be credited to student accounts until checks have been delivered to Business Services.

- Please enclose any donor award letters to help ensure accurate posting of funds.
529 Accounts

- Please request any 529 payments promptly after your tuition bill arrives. These payments generally take several weeks to arrive.
- Please be sure to include the student’s ID number.
Student Health Insurance

- Required as a condition of enrollment for full-time students and automatically charged to student accounts
- May be waived if student has equivalent coverage
- Waive prior to August 8 due date to avoid late fee
- Waiver/enrollment form – [http://unh.edu/shbp](http://unh.edu/shbp)
Communication to Students

- Official notifications are sent to students via a UNH email address that is assigned by the University.

- This is UNH’s official mode of communication to students, so it’s important that they check that address.
Student IDs & SSN’s

- Students receive randomly-generated ID numbers and ID cards
- SSN still needed by UNH for federal tax credits and financial aid
- If SSN not already provided, please complete W9 form available on table outside
Applying for Financial Aid

- Free Application for Federal Student Aid (FAFSA)
- Estimated Aid/Verification
Types of Financial Aid

Grants

- Do not have to be repaid
- Will be a pending credit on tuition bill
- Need-based
- Merit based
Types of Financial Aid (cont.)

Work Study

- Not a credit on tuition bill
- Student searches for job
  
  https://www.unh.edu/career/handshake

- Job not guaranteed
- Paycheck every two weeks
Types of Financial Aid (cont.)

PART-TIME & WORK STUDY JOB FAIR

August 29, 2019 | 12:00 - 2:00 PM
MUB Granite State Room
Types of Financial Aid (cont.)

Direct Loans

- Subsidized
  - Need based
  - No interest until repayment

- Unsubsidized
  - Non-need based
  - Interest begins once funds are disbursed
Types of Financial Aid (cont.)

Direct Loans

- Complete Master Promissory Note (MPN) at: [https://studentloans.gov](https://studentloans.gov)

- Complete Entrance Counseling at: [https://studentloans.gov](https://studentloans.gov)

- 4.53% interest / origination fee (1.062% prior to 10/1/19)

- Pending credit on tuition bill
Outside Aid

- Checks to Business Services
- Aid may have to be adjusted
Other Financing Options

- PLUS Loans – 7.08% interest / origination fee (4.248% prior to 10/1/19)
  PLUS Request Application & Promissory Note [https://studentloans.gov](https://studentloans.gov)
- Private Parent Loans
  - Citizens Bank
  - Sallie Mae
- Alternative loans
  variable & fixed interest products
  [http://financialaid.unh.edu](http://financialaid.unh.edu)
Things To Do

- Complete the Direct Loan Entrance Counseling and Promissory Note online
  - https://studentloans.gov

- Inform us if you choose not to borrow
Things To Do (cont.)

- Notify us of any special circumstances or changes to family situation

https://www.unh.edu/financialaid/forms
Reminders

- Aid eligibility reviewed annually
- Apply for aid each year starting October 1\textsuperscript{st}
- March 1 priority deadline
- Use the Data Retrieval Tool
- Change in income/assets/# in college will lead to change in EFC and aid
- All communications are with the student through email
THANK YOU

Time for your questions

- Both offices are in the lower level of Stoke Hall and are open today
- Business Services – 603-862-2230
  business.services@unh.edu
- Financial Aid – 603-862-3600
  financial.aid@unh.edu
## Expected Tuition & Fees 2019/2020

<table>
<thead>
<tr>
<th></th>
<th>NH Resident</th>
<th>Out-of-State</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Semester</td>
<td>Year</td>
</tr>
<tr>
<td>Tuition</td>
<td>7,760</td>
<td>15,520</td>
</tr>
<tr>
<td>Mandatory Fees (Does NOT include Health Insurance)</td>
<td>1,680</td>
<td>3,359</td>
</tr>
<tr>
<td>Double Room</td>
<td>3,736</td>
<td>7,472</td>
</tr>
<tr>
<td>Core Meal Plan</td>
<td>2,235</td>
<td>4,470</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>15,411</strong></td>
<td><strong>30,821</strong></td>
</tr>
</tbody>
</table>