Welcome to the Memorial Union Building!

Thank you for your interest in understanding our policies related to service and emotional support animals. The Memorial Union Building adheres to guidelines prescribed by the Americans with Disabilities Act (ADA).

What Animals are permitted in the Memorial Union Building (MUB)?

- Service animals, as defined and governed by Federal ADA guidelines, and emotional support animals that have received clearance through the Student Accessibility Services Office to occupy campus buildings are permitted in the Memorial Union Building.
- No other animals (birds, reptiles etc.) are permitted in the MUB.

What is a service animal vs. an emotional support animal?

- Service animals are defined within the Americans with Disabilities ACT (ADA) as animals that are individually trained to do work or perform tasks for people with disabilities. Examples of such work include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with a mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or other duties. The work or task a animal has been trained to provide must be directly related to the person’s disability.
- Animals whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA and are not permitted in the MUB except as prescribed in the next paragraph.

Permissions for emotional support animals

- Having permission for an emotional support animal in campus housing, as required by the Federal Fair Housing Standards Act does not permit you to have that animal in all campus buildings.
- If you feel that you need an accommodation to have your emotional support animal permitted in the MUB, you must receive approval from the Student Accessibility Services Office who will notify MUB administration.

What rules apply to animals that are permitted?

- ADA regulations require that service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal’s work or the individual’s disability prevents using these devices. The MUB applies these same polices to approved Emotional Support Animals.
- Permitted animals within the MUB are not required to wear identification. However, it is strongly encouraged that they do. This will limit repeated inquiries from MUB staff seeking to enforce policy, and limits attempted interactions with a “working” animal by uninformed guests which may interfere with the dog’s ability to perform its trained responsibility. Please Note: Title XI Public Safety & Welfare Section 167-D:8 II. It is unlawful for any person to fit an animal with a collar, leash, vest sign or harness of the type which represents that the animal is a service animal, or service animal tag issued under RSA 466:8 or to request a service tag issued under RSA 466:8 if in fact said animal is not a service animal. (State of NH )
- MUB staff are permitted by ADA regulations to inquire if an animal is a service animal, and to inquire what specific task the animal is trained to perform for the owner.
- Animals must be kept under control at all times and ADA laws permits staff to ask for animals to be removed if the animal is out of control and the handler does not take effective action to control it or the animal is not housebroken.