



IT PROJECT INTAKE AND SELECTION

Iterative Process Development

Problem

UNH does not have a consistent Intake process to Collect, Vet, Prioritize and Select IT Project Requests across UNH and across IT. This lack of visibility and review of emerging projects across IT -

- ◆ limits ongoing strategic alignment of resources
- ◆ creates missed opportunities to meet common needs with a common solution
- ◆ results in poor leveraging of existing technical capability

...we are like a ship with scores of independently operated rudders...

Mark Huddleston
UNH President

Process Approach

- ◆ Examine project requests to determine if UNH already has the capability in use or potential for use within existing products and systems.
- ◆ Are there similar needs emerging or existing within multiple organizations on campus that could be met with a common solution?
- ◆ Leverage existing governing bodies for project approval to improve cross functional visibility on efforts and assessment of resource demands towards meeting University goals.
- ◆ Iteratively update intake process based on lessons learned and stakeholder feedback

Project Benefits

- ◆ Active management of efforts in support of strategic plans and initiatives
- ◆ Target those projects that return maximum value to the University
- ◆ Ability to identify duplicate efforts and requests
- ◆ Optimize resource utilization
- ◆ Efficiencies associated with adoption of standardized process

Intake and Selection Process (Academic Affairs pilot)

