FACT SHEET – CASE # UNH-ISS_170114TDB

IDENTIFIER: TD BANK SECURITY BREACH

17 Jan 2014
- Information Security breach occurs at TD Bank, N.A.
- Breach officially reported to (USNH / UNH) officials
- Breach affects over 950 University of New Hampshire students.
- Data breached did not contain any Federally-regulated Personal Identifiable Information (PII), including but not limited to Social Security numbers (SSN) or Dates of Birth (DOB).
- Breach is attributed to human error.
- USNH / UNH Information Security Services (ISS) assumes role of Incident Manager and Lead Investigative party.
- ISS CASE # UNH-ISS_170114TDB assigned.

21 Jan 2014
- TDB assumes full responsibility for the breach.
- TDB to provide credit monitoring services at no charge to affected UNH students
- TDB agrees to Communicative and Technical Remediation Plans (CRP / TRP respectively) as requested by USNH Information Security Officer.

11 Feb 2014
- Email communiqué dispatched to affected UNH students.
- Communications Remediation Plan (CRP) execution completed.
17 March 2014

- Technical Remediation Plan (TRP) execution on-going.

- UNH ISS CASE # UNH-ISS_170114TDB remains OPEN. ¹

SUBMITTED ON-RECORD: 17 MAR 2014

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Brian Dennis Gaon – ISO
University System of New Hampshire / University of New Hampshire
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¹ For additional information, please refer to UNH/ISS document “INCIDENT REPORT – CASE # UNH-ISS_170114TDB” available upon request from USNH Information Security Services