# Questions/Answers from Banner 9 Student Overview/Demo

|  |  |  |
| --- | --- | --- |
| Question # | Questions | Answers |
| 1 | What browsers work with Banner 9? | Any modern browsers—this includes Firefox, Chrome, Safari, and Edge. IE 11 does work but may be slower and have more errors. |
| 2 | Can you still search on name? | Yes. However, we recommend that you use the comparison operator of "Equals" or "Begins With" to make the search faster. |
| 3 | Can we get a copy of the PowerPoint presentation? | There is a link to the most up-to-date version on the [project web page](https://www.unh.edu/it/banner-student-banner-9-upgrade).  |
| 4 | Can you create a favorites list/menu? | Use MyBanner. If you had MyBanner setup in Banner 8, it will still be available in Banner 9. |
| 5 | Do you need to be logged into the VPN to use Banner 9? | Yes. |
| 6 | How do you do an insert? | Any table that allows an insert will have the +insert button at the top right. Click the button to insert a row.  |
| 7 | Can you still use a % on searches (wildcard search)? | Yes. And you can use other options, such as “Contains” or “Like”. However, "Equals" or "Begins With" are faster. |
| 8 | How do I print in Banner 9? | Go to Tools -> Print or type ctrl-p. Some have found it easier to use screen capture tools.  |
| 9 | Can you have multiple Banner 9 sessions open at the same time? | Yes |
| 10 | When will the Banner 9 production environment be open to everyone? | We are hoping for early July |
| 11 | Will the functionality in Banner 9 be the same as in Banner 8? | Yes |
| 12 | Will you still be able to use the Enterprise Systems Gateway page to get to Banner 9 production? | Yes, once we make the link available to Banner 9 production, it will be posted on the Gateway page. |
| 13 | Is Banner 9 Mac compatible? | Yes |
| 14 | On the SSASECQ page, can the Enrollment numbers be in the row with the course?  | This is a baseline page and the Enrollment numbers for the highlighted row now appear in the section below. |
| 15 | Will all the forms that I use in Banner 8 still be in Banner 9? | Yes |
| 16 | There were questions related to the function keys (F4, F5, F9).  | Please refer to the shortcuts documentation, which can be found in the “Useful Links & Documents” section at the bottom of the [project web page](https://www.unh.edu/it/banner-student-banner-9-upgrade).  |
| 17 | Is the Export functionality going to be available on admin pages in Banner 9? | We are reviewing this functionality for future use. |