

Frequently Asked Questions

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Why is this happening?

Among our greatest responsibilities as a university is to provide an exceptional educational experience to students that is as affordable as possible. Operating efficiently and seeking new ways to reduce rising costs from impacting our mission helps to keep tuition low. This measure will save UNH approximately \$500,000, roughly the equivalent of tuition for 33 New Hampshire students.

Can I get rid of my desk phone instead and keep my cell phone stipend?

No. Any potential savings that might be realized from eliminating UNH's landline/desk phones would be minimal compared with the savings of ending cell phone reimbursements and stipends.

Will UNH leadership keep their cell phone stipends?

Members of the president's Cabinet, Deans and RC Unit Leaders will no longer receive stipends.

Does everyone get a UNH provided pooled cell phone?

No. UNH provided phones will only be approved in rare cases where vital business situations mandate them.

Does the university have employee discounts for any vendor provided discounts for cellular phone plans?

Yes. UNH employees are encouraged to take advantage of discounts offered by our cellular vendors: <https://www.unh.edu/hr/employee-discounts>

What if my job requires a cell phone and I can't afford a personal plan?

According to the independent [Pew Research Center](#), 95 percent of Americans already own a cell phone of some kind. Cell phones have become ubiquitous in our country, and a growing portion of Americans across all income levels are eliminating their landlines in favor of cell phones.

What happens to the device that I was using under the stipend plan?

You can keep it. You acquired it under the plan that you adopted and paid for using the funds from the stipend. The university makes no claim to these devices.

What happens to the device that I am using as part of a UNH provided contract?

Device users that were covered under a UNH provided voice or data contract may request to keep the device and phone number. The device and associated number or data plan will need to be transitioned to a personal plan. The plan and associated fees will be the responsibility of the individual. More information will be made available to employees impacted by these changes as the contracts are being changed. Request to keep the device and/or the number should be made to the providing department.

How do I keep the same number and convert from a UNH provided contract to a personal plan?

Once your department has approved your request to retain the number, you can coordinate the transfer of the number to a personal plan. Visit <https://www.unh.edu/hr/employee-discounts> for UNH employee discounts on plans from various providers. The provider you choose will be able to help you associate the number with a new personal plan.

Can I use my UNH contracted cell phone for personal calls?

If you have a unit contracted cell phone as explained in Section D2, the cell phone should only be used for business needs with no more than minor or incidental personal use.

Does this policy apply to direct cell phone charges to grants?

No. This policy excludes wireless devices provided under sponsored programs/grants. The USNH Cellular Phone Policy still applies and the UNH Office of Sponsored Research should be consulted for clarification on the allowability of these costs.

If you need an exception, what do I do?

Complete the *Cell Service Exception Form*, located at: www.unh.edu/hr/unh-cell-phone-policy-updates and route appropriately.

If I have questions about this policy, who should I contact?

Please direct questions to your supervisor.