Outside Lab Testing Student Information

Outside Lab Tests are lab tests ordered by a provider who is not a member of the UNH Health Services (HS) provider staff including lab tests ordered by a specialist or your primary care provider, whether he/she is an MD, Nurse Practitioner (NP), or Physician’s Assistant (PA). The UNH Team/Athletic physicians are not considered part of the UNH Health Services provider staff.

Outside lab tests are not covered by the student health fee.

Before an appointment can be made for outside lab tests, the student is expected to contact his/her insurance company to verify benefits regarding lab tests. Ask specifically:

1. Will my insurance cover labs drawn at UNH Health Services?
   - The lab at Health Services is an independent lab and is not affiliated with LabCorp or Quest.
   - Some insurance companies do not recognize the health Services lab and will not cover the cost of having labs done here.
2. What will my financial responsibility be? Any financial responsibility will be billed to you.

If you still wish to have your lab tests done at UNH Health Services, call (603) 862-9355 during clinic hours and schedule an appointment for the laboratory test. You may also walk into Health Services with a lab order from your outside provider and you will be scheduled for an appointment in the lab at the front desk.

Lab test orders can be brought to Health Services or be faxed directly to Health Services at (603) 862-4259. All lab test orders must include:

1. Patient’s first and last name
2. Date of birth
3. Diagnosis (reason for lab)
4. Date to be drawn, including any specific instructions
5. Ordering provider’s information: name, address, phone number and fax number

**Please allow at least five business days for testing to be completed and results faxed to the ordering provider.

If you have enrolled in the UNH Student Health Benefit Plan (SHBP), the health plan offered by the University (separate from the health fee), you may have your outside lab tests drawn at the Health Services lab. This is usually your least expensive option, but you will still be responsible for the co-insurance which is 15% of the total lab cost.

Student Options

- Check with your health insurance company to see where your closest “in-network” lab is located. This can be done by calling the number on the back of your insurance card or going online to your insurance company’s website. You will sometimes need your insurance number to access the website information for your health insurance company.
You can access some outside laboratories via the UNH transit system if you find that your insurance company will not cover labs drawn at Health Services. Lab sites listed below are accessible by bus from the UNH campus.

**Remember to always call a lab before going there to ensure they will be open as hours vary from lab to lab. If you do not have a provider “paper” lab order with you, your provider can always fax the order directly to the lab with the information noted above. Always call the lab before going over to ensure the faxed lab order from your provider has arrived. Remember to take your insurance card with you.**

**Local Labs Accessible by Wildcat Transit System**

Go to the Wildcat transit system website to check on times/locations of bus stops:  
http://www.unh.edu/transportation/wildcat/index.htm

You may also use the Coastal Bus system (free with UNH ID):  
http://www.coastbus.org/

**Lab Corp:**
750 Central Avenue, Suite E, Dover, NH 03820  
Phone: (603) 749-4444  
Fax: (603) 749-2178  
(Within walking distance of WDH)

**Wentworth-Douglass Hospital Lab:**
789 Central Avenue, Dover, NH 03820  
Phone: (603)-740-2546  
Fax: (603) 740-2543

**The Lee Walk-in Urgent Care Center:**
Located at the Lee traffic circle and operated by Wentworth-Douglass Hospital, this lab is accessible if you have your own transportation. Please contact them first by phone at (603) 868-9507 to check when the lab is available to you.

**Local Lab in Durham:**
There is a lab located at Durham Health Center, 36 Madbury Road, in Durham, NH and operated by Wentworth Douglass Hospital. Lab hours are from 8:00-AM to 12:00 PM. You must call the first time at (603) 868-5080 in order to be “entered into the system” and after that you can just walk over with your outside orders.

*For information about services covered by the Student Health Fee, visit our Business Office Page.*