



Dear Students,

In the new [Wildcat Weekly newsletter](#), the President's Office acknowledged the work happening in Health & Wellness to ensure there are long-term, sustainable solutions in place to help students access medication on-campus. Since the Rite Aid closed in downtown Durham, Health & Wellness has been working to ensure you have convenient and affordable access to medications on and near campus. We want to update you on the current options available and share some important improvements.

New Partnership: Genoa Pharmacy

We're excited to announce a new partnership with Genoa Pharmacy, which addresses a critical gap in medication access. Through Genoa, you can now have medications shipped directly to your on-campus mailbox or off-campus PO Box with **no shipping cost** and a **24-48-hour processing time** to be delivered. These medications include:

- **Controlled substances** (including ADHD medications and other restricted prescriptions)
- **Temperature controlled medications**
- **Maintenance medications**

All medications are delivered in discreet packaging, and no signature is required.

To get started with Genoa:

1. Fill out an [enrollment form](#)
2. Provide a copy of your prescription insurance (which includes BIN and PCN)
3. Ask your Health & Wellness provider or outside prescriber to send your prescription to **Genoa-Rochester** (please ensure that *Rochester* is included, as there are multiple locations in NH, it may delay the receipt of your prescription if sent outside of Genoa-Rochester.)

Over-the-Counter (OTC) Medications

[Health & Wellness](#) offers some [non-prescription medications](#) at reduced cost through our Business Office (4 Pettee Brook Lane, Room 113). You can also purchase OTC medications at Hannaford in downtown Durham or through online retailers.

On-Campus Options for Prescription Medication

Health & Wellness now stocks over [25 commonly used prescription medications](#) for students who receive treatment at Health & Wellness. These can be purchased at minimal cost at the time of your visit; no insurance claim is needed. Health & Wellness also accepts, and stores temperature-controlled medications shipped directly from specialty pharmacies including Genoa.

Off-Campus Pharmacy Options

If you prefer to use a local pharmacy, several options are available:

- **Walgreens in Lee** currently offers **free same-day and 1-2 day delivery** to campus and community addresses at least through the end of the academic year.
- **CVS, Hannaford, and Walmart** are accessible via Wildcat Transit bus routes (3A to Dover, 4A to Newington)
- Many insurance companies and online pharmacies can ship medications directly to your campus address or Granite Square Station

Complete Information

For detailed information about all medication access options, including pharmacy addresses, hours, bus routes, and costs, please visit [the Health & Wellness website](#).

We're Here to Help

We recognize that navigating medication access can be complicated, especially during a transition like this, and we understand that cost can be a significant concern. If you need help understanding the easiest and most affordable way to get your critical medications, please don't hesitate to [contact Health & Wellness](#). The team can walk you through your options and answer questions about accessing care. We also continue to maintain [the Basic Needs Initiative](#) to support students managing extenuating financial circumstances, including related to medical costs.

We want to acknowledge the many student leaders that helped continue to raise attention to this important issue including [Student Senate](#) and [New Hampshire Youth Movement](#). We will continue to monitor how these solutions are working and make updates as needed. Your feedback is essential to helping us identify additional improvements. If you have concerns or suggestions about medication access, please reach out to Health & Wellness or [the Dean of Students directly](#)

Thank you for your patience as we work to ensure you have access to the care and medications you need.

Take care,

Michael Blackman
Dean of Students

Lindy Salkin
Lead Clinician

[Student Life](#)

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