Direct Deposit Refund

1. Log into Webcat
2. Under the Billing tab, select Request refund
Direct Deposit Refund

3. Select “Request Direct Deposit Refund to Student” in the center of the screen.
Direct Deposit Refund

4. Select “Access the Refund Request pages”

5. Set up/answer your security question
6. Enter/update your banking information.

Be sure to double check the routing and account numbers. Incorrect account numbers can delay your refund. Note: Bank account numbers are NOT the number on your credit/debit card.
7. Enter the amount you would like refunded

8. Press “Continue”
Direct Deposit Schedule

- Refunds requested before Tuesday @ 7pm will be in your bank account by Friday

- Refunds requested before Friday @ 7pm will be in your bank account by the following Wednesday
Some Common Errors

• Credit on account must not be “pending”
• Recent check or e-check payments must clear the bank before refunding (10-14 days)
• Credit Card payments must be refunded back to the card they came from
Some Common Errors

• VA payments must be screened by our office
• Study Abroad students cannot request their own refunds
• Please call our office at 862-2230 or email student.accounts@unh.edu if you need assistance