From Silos to Synergy: Implementing Vision

Friday, April 18, 2014 | 8:30am – 4:30pm
Radisson Hotel | Manchester, NH

“Synergy is the creation of a whole that is greater than the sum of its parts.”

New Hampshire Department of HEALTH AND HUMAN SERVICES
Dear Colleague:

It is with great pleasure that I welcome you to the 21st Annual New Hampshire Division for Children, Youth and Families (DCYF) conference to celebrate our work and commitment to best practices. This year's conference entitled From Silos to Synergy continues to focus on the commitment I have to improving the way DCYF and our community partners work together on behalf of children, youth and their families.

This year’s theme is to help motivate and empower ourselves to recognize the role each of us plays in improving New Hampshire efforts to serve families. I am proud to say that we have all worked hard to create true partnerships. These efforts have improved our overall service delivery and ultimately improved outcomes. Synergy is the ability of the larger group system to outperform even its best individual member. In New Hampshire we have proven that teamwork will produce an overall better result than if each person or organization were working toward the same goal individually.

I commend the innovative work many of you in New Hampshire have been doing to help assure effective and timely permanency and an overall improved service system.

This conference allows us all to acknowledge and celebrate the public and private child welfare professionals working in partnership with families towards positive and timely change.

I am always proud and excited about the opportunity to celebrate quality practices and community relationships. I am confident that we all have the professional commitment to meet the challenges that assures New Hampshire’s continued efforts toward improving outcomes for children and their families. Building on our capacity to truly partner can only help to improve the work we do in New Hampshire to assure the safety, permanency and well-being of our children.

Sincerely,

Maggie Bishop
Director

The Department of Health and Human Services’ Mission is to join communities and families in providing opportunities for citizens to achieve health and independence.
21st Annual DCYF Conference
From Silos to Synergy: Implementing Vision

Conference Description
The New Hampshire Division for Children, Youth and Families (DCYF) Annual Conference provides a diverse learning forum in which best practices in child protection and juvenile justice can be shared in an effort to enhance service quality. Additionally, the conference provides an opportunity to recognize and celebrate the excellent work of child welfare professionals, as well as community members who work in partnership to better the lives of children, youth, and families. This year, the 21st Annual DCYF Conference is entitled From Silos to Synergy: Implementing Vision. The conference focus is intended to demonstrate DCYF’s ongoing commitment to collaboration and partnership in improving outcomes for New Hampshire’s children and families.

Conference Schedule
7:30am Registration and Continental Breakfast
8:30am Welcome and Opening Remarks
8:45am Keynote Presentation “Energize Our Work!” by Bob Faw
9:45am Break
10:00am First Workshop Session (see F1–F6)
12:00pm DCYF Awards Luncheon
1:15pm Second Workshop Session (see S1–S7)
2:45pm Break
3:00pm Third Workshop Session (see T1–T7)
4:30pm Conference Adjourns

Conference Materials
The University of New Hampshire is committed to sustainable learning practices; to that end the Institute on Disability and the Center for Professional Excellence (CPE) make every effort to reduce paper waste at all of our trainings and events. Therefore, in lieu of printed handouts, all workshop materials submitted by presenters will be available to conference participants via a closed link on the CPE website. This link will be provided to all registrants in their email evaluation.

Professional Development
Participants in this conference are eligible for 6.0 staff development credits/hours. DCYF staff who attend are eligible for 6 training hours.

Approved by the NH NASW for a maximum of 6 CEUs for social workers.

An application for NH LADC Continuing Education Units has been submitted.

Conference Collaborators
The preparation of this conference was financed under a contract with the University of New Hampshire and the State of New Hampshire, Department of Health and Human Services, Division for Children, Youth and Families (DCYF), with funds provided in part by the State of New Hampshire and the United States Department of Health and Human Services.

Center for Professional Excellence in Child Welfare (CPE) draws upon the extensive resources of UNH and its faculty research to provide training and professional development support to child welfare and juvenile justice staff at DCYF. www.unh.edu/cpe

The Center on Disability at the University of New Hampshire strengthens communities and ensures full access, equal opportunities, and participation for all persons. www.iod.unh.edu
Keynote Presentation (8:45am – 9:45am)
“Energize Our Work!”
Bob Faw, Chief Energizing Officer, Matchbox Group
Location: Armory
Bob Faw, the Chief Energizing Officer of the Matchbox Group, has worked with all DCYF Bureaus and is expanding his energizing message to other child welfare professionals. By focusing on the self-care needed to support you in the vitally important role you play in the lives of the families you serve, he will take cutting-edge brain science and make it simple, fun, and memorable. He will be presenting on how the brain is naturally wired around the normative response to change and stress that you, your clients, and your colleagues face daily. He will provide both tools and skills to build the capacity to be resilient as an individual and an agency that you can present to the children, youth, and families you work with. Bob is a motivational speaker who brings his warmth and gratitude for the work you do every day.

First Workshop Session (10:00am – 12:00pm)

f1 Energize Tools for Leadership
Bob Faw, Chief Energizing Officer, Matchbox Group
For DCYF Supervisors/Leadership ONLY
Location: Dartmouth Room
Expanding on his keynote message, Bob Faw will provide DCYF Supervisors (from child protection and juvenile justice bureaus) on how to implement change effectively. Even good change is change. The tools he will provide in this training will help create relationship-based communication by being able to manage yourself when the staff you supervise are responding to their own stressors. These tools can be passed down to the workers, which will hopefully be passed down to the children, youth, and families they work with.

f2 Current Drug Trends
Nicole Rodler, Juvenile Court Diversion Coordinator; Detective Christopher Mangum, Rochester NH Police Department, Detective Jeremiah Murphy, Rochester NH Police Department
Location: Salon A
This workshop covers current drug trends that are being seen in New Hampshire and across the country, including: descriptions of products that are on the market and accessible for use, symptoms of use to look for in an individual, what to look for in home visits and on persons, and hides and holds. The presentation discusses both juvenile and adult use. This workshop is designed for professionals in service fields including schools, juvenile probation, and caseworkers.

f3 Demystifying Social Emotional Competence
Thomas Linehan, MS, M.Ed., Field Specialist, University of New Hampshire (UNH) Cooperative Extension
Location: Curriers
The development of social/emotional competency in children and youth can seem pretty mysterious. Some kids get along with everybody and others seem to struggle mightily to fit in. This workshop will focus on understanding the component parts of social competency: self-regulation, social understanding, and social skills. The emphasis will be on practical strategies for promoting social competency that be built into the everyday lives of children and youth.

f4 Domestic Minor Sex Trafficking
Donna Plourde & Ronda Grace, Executive Directors, Real Life Giving
Location: Salon B
An estimated 100,000–300,000 children are currently being exploited through prostitution, pornography, and sexual entertainment in the United States. This workshop will include a video presentation and discussion focusing on the following: an overview of the human trafficking of children, contributing factors including the role of vulnerability, recruitment tactics of pimps, and the identification of potential victims. Information specific to New Hampshire in regard to awareness, advocacy, and prevention will be included.

**Fetal Alcohol Syndrome/Fetal Alcohol Spectrum Disorder: The Invisible Disability**
*Jerry Larson, North Country Program Manager, CASA NH; Marty Sink, President/CEO, CASA NH, Adoptive Parent; Connie Owen, MA, MLADC, LCS, Adoptive Parent, Certified FASD Trainer, NOFAS NH board member; Louise Brassard, Foster/Adoptive Parent, NOFAS NH board member; Melissa Baughman, MA, MLADC, LCHMC, CCDP*

Location: Salon C

Misinformation about FAS (Fetal Alcohol Syndrome) and FASD (Fetal Alcohol Spectrum Disorder) is widespread. This workshop is designed to build a foundation of scientifically-based knowledge about prenatal exposure to alcohol and its possible negative effects on the fetus. This workshop will also explore ways to non-judgmentally screen for prenatal exposure to alcohol, and will provide helpful suggestions about appropriate interventions and ways we can help improve outcomes for children with FAS/FASD.

**Student Victims or Student Criminals: Sexting in a Cyber World**
*Todd DeMitchell, Ed.D., Professor of Education & Justice Studies, UNH*

Location: Salon D

This workshop will discuss the definition, prevalence, and consequences of student sexting. It will explore how students become victims of sexting and also how students may become criminals carrying the label of sex offender. This workshop will look at the issue of sexting through the lens of educators, and participants will discuss options for responding to this issue.

**Second Workshop Session (1:15pm – 2:45pm)**

**The Unimaginable: Critical Incident Stress Management Lessons Learned from the Sandy Hook Tragedy**
*Sergeant Troy S. Anderson, State Coordinator, STOPS (State Troopers Offering Peer Support) Program, Connecticut State Police*

Location: Salon B

No one could have ever prepared for the tragic shooting at the Sandy Hook Elementary School in Newtown. Responders who entered the school have been forever changed. Those charged with protecting affected families put aside their own grief while witnessing overwhelming sorrow. Sergeant Troy Anderson, State Coordinator, Connecticut State Police STOPS (State Troopers Offering Peer Support) Program will discuss challenges faced during the tragedy and strategies for long-term support for officers and their families.

**Synthetic Drugs of Abuse: What Is Poisoning Youth & Families?**
*Tammi Schaeffer, DO, FACEP, FAMT, Medical Director, Northern New England Poison Center*

Location: Salon A

A medical toxicologist and educator from the Northern New England Poison Center will describe the newest drugs of abuse and discuss the impact on children and families. The presenters will describe the most concerning drugs and give case examples of affected teens, adults and small children. Attendees will learn the effects of Bath Salts, Molly, synthetic marijuana, and other current synthetic drugs of abuse on users and their children. At the end of the
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session, attendees will form groups which will receive a “case” with problems they will identify, discuss, solve, and present to the remaining audience. Attendees will become familiar with the Poison Center and how working with it and other partners can improve care for children and families.

s3  Addiction, Treatment, and Recovery for the Young Mother-to-Be  
Niki Miller, MS, CPS, Senior Program Manager, Advocates for Human Potential  
Location: Salon C

This workshop will look at historic, social, legal, and clinical trends in the use of substances by women during pregnancy, with a special focus on current practices in the treatment of opioid dependency. Participants will review the latest prevalence, treatment utilization, and overdose data, and the background of pharmacological therapy in addiction treatment. Participants will become familiar with the current committee opinion from the American College of Obstetrics and Gynecology on practice guidelines for pregnant women, and resources that support recovery in young families.

s4  Is It Sensory or Behavior: Understanding Typical and Atypical Sensory Processing Skills in Children  
Alexa Trolley-Hanson, MS, Clinical Associate Professor of Occupational Therapy, UNH  
Location: Salon D

Do you know a child who struggles to get through daily activities like dressing, grooming, or bathing? Do you know a child who avoids common activities that other children enjoy or is particularly picky? Do you know a child who can’t sit still? This workshop will introduce typical and atypical development of sensory processing skills and how these skills impact behaviors across environments. Parents and professionals will leave this course with general strategies they can use to promote strong sensory processing skills and resources for additional support.

s5  Resiliency and Attachment: Reducing the Effects of Trauma in Families Exposed to Violence  
Linda Douglas, M.Ed., Trauma Informed Specialist, NH Coalition Against Domestic and Sexual Violence  
Location: Curriers

Children who witness violence and/or depend upon parents who have been victimized or are perpetrators of abuse may face difficulties. Exposure to such experiences may have a tremendous impact on the child’s developing brain. Fortunately, strong, healthy attachments will assist children in developing resilient, well-functioning brains. This workshop will explore how witnessing violence and/or experiencing trauma will impact the brain and will provide models for facilitating positive parent-child interactions leading to a more resilient child.

s6  New Hampshire’s System of Care  
Erica Ungarelli & Adele Gallant, MSCJ, NH DCYF; Kathleen Abate, Executive Director, Granite State Federation of Children; Claudia Ferber, MS, Child & Family Programs Director, National Alliance on Mental Illness (NAMI) NH, JoAnne M. Malloy, Ph.D., MSW - Clinical Assistant Professor, UNH Institute on Disability  
Location: Dartmouth Room

The NH System of Care is a values-based system designed to serve children, youth, and families experiencing difficulties in day-to-day life due to a severe emotional disturbance and who are at risk for acute psychiatric hospitalization or out-of-home placement in a residential treatment facility. The system of care is built on a partnership between service systems within the Department of Health and Human Services as well as community-based providers. These partnerships will allow access to an enhanced set of services designed to build resiliency, coping, and strategies for families to better meet their child’s or youth’s behavioral health needs. Participants will gain a basic understanding of the values and principles that comprise a System of Care and will learn where the State of NH currently is in our implementation of a System of Care.
s7  NH’s Early Learning Standards: A Tool and Resource for Professionals, Caregivers, and Communities to Understanding Developmental Domains  
Ellen Wheatley, Ph.D., ECMP & Jessica A. Sugrue, M.S., AMP/ECMP, Child Development Bureau, NH DCYF  
Location: Frost Room  
The New Hampshire Department of Health and Human Services, Division for Children, Youth and Families Child Development Bureau will release our new Early Learning Standards this year. The Early Learning Standards are a wonderful tool for professionals and families to utilize in unlocking powerful knowledge about early development in children aged 0–6. Understanding children’s development is critical to the reduction of child abuse and neglect, assuring school success, optimizing developmental outcomes, and strengthening families as we look ahead to the future of our work. Workshop attendees will participate in interactive discussion and small group activity and be provided with an overview of online tools and resources to inform their practice and to share with families.

Third Workshop Session (3:00pm – 4:30pm)

t1  Avoiding Third-Degree Burns: A Professional First Aid Kit to Prevent Burnout  
Stephanie Allain Savard, LICSW, Vice President, Families in Transition & Loretta L.C. Brady, Ph.D., APA-CP, Clinical Psychologist, Associate Professor of Psychology at St. Anselm College  
Location: Salon B  
Working with children and families with histories of trauma can increase the personal and professional vulnerability of those providing services to this population and the agencies for which they work. This workshop will teach participants the causes, signs, and solutions for professional burnout and vicarious trauma and ways agencies can prevent this problem. Skills for preventing burnout at individual, supervisor and agency levels will be reviewed. Participants will be equipped to recognize and respond to signals of burnout in themselves and colleagues.

t2  Resilience and Recovery after the Sandy Hook Tragedy  
Jim Siemianowski, MSW, Director of Quality, Connecticut Department of Mental Health and Addiction Services  
Location: Salon D  
This workshop will provide an overview of the role of Connecticut Department of Mental Health and Addiction Services in promoting recovery following the Sandy Hook tragedy. The workshop will explore the behavioral health effects of this mass casualty event on the school and the community and will identify challenges encountered during the response. The session will focus on strategies and interventions used by behavioral health responders to promote resiliency. The training will highlight a range of “lessons learned” at both the individual responder level and the state response level.

(t3)  Working with an Addictive Family System  
Brian Miller, LICSW, MLADC, Assistant Clinical Faculty in Social Work, UNH  
Location: Salon A  
Addictions are highly stigmatized and present multiple barriers for individuals and families in both self-identification and the acceptance of treatment. In this interactive workshop participants will learn the effects of substance use disorders on family members, explore our present beliefs about addictions as a culture, gain skills in assessment and referral, and explore roadblocks for individuals struggling with addictions.

(t4)  Promoting Positive Dispositions for Youth with Severe Emotional Disorders  
Ken Norton, LICSW, ACSW, Executive Director, NAMI NH
Location: Curriers

According to the Mental Health and Juvenile Justice Collaborative for Change 70% of youth in the juvenile justice system meet criteria for a mental health disorder, over 50% meet criteria for multiple disorders, and almost 30% are experiencing disorders so severe that their ability to function is highly impaired. Many of these youth become involved in the juvenile justice system often because their disorders lead to risky or illegal behaviors. This panel will give a family-systems perspective of the challenges and benefits of incorporating police-based diversion or seeking CHINs services in the treatment process. The panel will consist of individuals who have navigated the juvenile justice system as a youth or family member, as well as professionals who will give insight on how to best involve or collaborate with law enforcement for better outcomes.

**t5**

The Brain Matters

JoAnne Cobb, MSSW, LICSW, Program Director for Early Childhood and Family Support, Child and Family Services

Location: Salon C

This workshop will provide an overview of early childhood brain development. The effects of toxic stress on the developing brain will be discussed and its implications for practice with children experiencing abuse and neglect. Participants will learn about available community resources and understand the work being done statewide to integrate early childhood systems.

**t6**

The Partners for Change Project: Collaborating with Mental Health Providers to Improve Outcomes for Traumatized Youth and Families

Cassie Yackley, Psy.D., Administrative Director, Partners for Change Project, Dartmouth Trauma Interventions Research Center

Location: Dartmouth Room

This workshop will provide an orientation to the Partners for Change (PFC) project, a collaboration between the Dartmouth Trauma Interventions Research Center and NH DCYF, aimed at improving the emotional well-being of youth involved in the system. Discussion will focus on the implementation of universal screening and ongoing outcome monitoring for youth/families across the state. We will explore the role of DCYF staff in understanding the emotional health of youth and in facilitating access to evidence-based treatments for trauma. The session will also focus on barriers and facilitators to effective DCYF/mental health collaboration, and challenge participants to consider ways in which the two systems can better understand and support the work of each other.

**t7**

APPLA Protocols

Kristy Lamont, Court Improvement Project

Location: Frost Room

The Model Court Project recognizes that despite the best efforts of all involved there will always be some older youth in RSA 169-C cases with the permanency plan of APPLA. In light of this, the Model Court Project developed a definition of an APPLA permanency plan for older youth that includes the youth’s foremost needs and effectively focuses the efforts of all involved, including the court, at post-permanency hearings. In addition, the Model Court Project addressed related best practices for these older youth by involving the youth as a key participant at all RSA 169-C post-permanency hearings and by supporting the collaborative efforts of DCYF, the CASA GAL or GAL and other primary and supportive adults working with and on behalf of the youth.
About the Keynote Presenter

An author, keynote speaker and positive change consultant, Bob Faw ignites passion for positive change around the world. He is the Chief Energizing Officer of the Matchbox Group. He is also the President of the Board of Vital Cycles, empowering trauma survivors on their healing journeys. He is a brain science geek who shares his insights with others who support children in need. Bob’s comedic style and energizing activities keep learners engaged and supports great learning. He builds on learners’ strengths to build passion and rapport.

About the Workshop Presenters

Sergeant Troy S. Anderson began his career in law enforcement more than 25 years ago with the U.S. Army Military Police and served in combat operations in the Middle East. He continued his work in law enforcement later in Correction and as a municipal police officer. SGT Anderson is a 20 year veteran with the Connecticut State Police and is the State Coordinator for the STOPs (State Troopers Offering Peer Support) Program. He manages several law enforcement behavioral health related programs including the department’s two CISM Teams, the peer support team, Military Support Program, Family Support and CIT. He is twice the recipient of two Connecticut State Police Lifesaving Medal, Meritorious Medal, Outstanding Achievement Medal, two Unit Citation Awards and the Connecticut Wartime Service Medal.

Melissa Baughman, MA, MLADC, LCHMC, CCDP graduated from Naropa University in 1999 with a MA in Counseling Psychology and has worked in the field of mental health and addictions for 15 years. She worked at West Central Behavioral Health in Lebanon, NH for 6 years and developed a specialty in co-occurring substance abuse and mental health disorders. In 2006 she joined the clinical staff at the Addiction Treatment Program (ATP) at the Geisel School of Medicine, treating people individually and in group settings with a focus on evidence based practices which include mindfulness, motivational enhancement, and relapse prevention. MLADC-NH NH Alcohol and Drug Counselor #0566 & LCMHC-NH NH Licensed Clinical Mental Health Counselor #632

Loretta L.C. Brady, Ph.D., APA-CP is a Licensed Clinical Psychologist (NH 1142), Associate Professor of Psychology at Saint Anselm College (Manchester, NH), Columnist on diversity and inclusion matters for NH Business Review, and a Collaborative Law Coach Facilitator for Civil and Family matters. Her consulting firm, BDS Insight, focuses on preparing organizations to deal with crisis, cope with conflict, and respond to culture and diversity needs. Dr. Brady is a member of the NH Psychological Association Ethics Committee and Research Division; CLANH Education Committee and Protocols Committee; and the SAC Institutional Review Board.

Louise Brassard adopted a teenage foster child who was identified as having an FASD. She has had lots of experience with typical issues of a child with an FASD. She has a passion for being a child advocate. She volunteers her time as a Court Appointed Special Advocate (CASA), Educational Surrogate for the NH Department of Education, and sits on the board of NOFAS-NH as Treasurer.

JoAnne Cobb, MSSW, LICSW is a Program Director for Early Childhood and Family Supports at Child and Family Services. Ms Cobb has over 25 years of experience building quality early childhood programs, grant writing, providing therapeutic services to young children and their families, and developing outcome and data collection measures. She has been a board member of NH Association for Infant Mental Health since 1995 and sits on Spark NH, the governor appointed early childhood council.

Todd DeMitchell, Ed.D is a professor of Education and Justice Studies at the University of New Hampshire. Dr. DeMitchell’s research focuses on the legal mechanisms that impact schools and colleges. His sixth book on student...
dress codes is in publication and his working on the companion volume on mandatory school uniforms. In addition he has approximately 160 publications in law reviews, peer reviewed journals, professional journals, as well as book chapters and case commentaries. He is a former elementary school teacher, principal (K-8), director of personnel & labor relations (K-12), and superintendent (K-8).

**Linda Douglas**, M.Ed. is the Trauma Informed Services Specialist for the NH Coalition Against Domestic and Sexual Violence working to enhance programs’ of the coalition ability to address the effects of trauma in adults and children. She has provided training to crisis center staff, state agencies, and national conferences on the issues of domestic violence, substance abuse and mental health over the past four years using trauma informed materials.

**Claudia Ferber**, MS is the Director of Child & Family Programs at NAMI New Hampshire, has 30 years of experience in the mental health field. Her work includes development and coordination of support, education and leadership training and opportunities for parents of children/youth with serious emotional disorders. She has delivered professional development training for over 30+ years. She is a member of both the state’s System of Care Leadership Team and the NH Children’s Behavioral Health Collaborative Steering Committee. She holds a Master’s Degree from Springfield College.

**Adele C. Gallant**, MSCJ began her employment with DCYF in 2007 as a Child Protection Service Worker. Adele has worked as the Adolescent Worker in her district office, presented at a variety of conferences, co-facilitated internal trainings through UNH CPE, served as a peer coach and Champion of Solution-Based Casework, and facilitated wrap-around team meetings between state agency staff, service providers, and community resources. In 2013, Adele accepted her current position at DCYF’s State Office as the System of Care Manager. Adele holds a Master’s Degree in Criminal Justice and a Bachelor’s Degree in Sociology.

**Ronda Grace** is an Executive Director at Real Life Giving, a nonprofit organization working to raise awareness, provide training and encourage advocacy on behalf of exploited women and children in New Hampshire. Real Life Giving strives to connect with individuals and groups across the state seeking to work in prevention, outreach and restoration efforts as they pertain to human trafficking and commercial sexual exploitation.

**Kristy Lamont**, JD joined the Office of the Administrative Judge of the District Court and Family Division in 1997 to manage the NH Court Improvement Project (CIP). The CIP is a federally-funded initiative that seeks to improve the handling of abuse and neglect cases and, more recently, cases that involve delinquents and children in need of services. Prior to joining the Court Improvement Project, Attorney Lamont worked as the Director of the NH Commission on the Status of Women and the Director of the AmeriCorps Victim Assistance Program. Attorney Lamont is a graduate of Boston College and Suffolk University Law School.

**Jerry Larson** is the North Country Program Manager for CASA of New Hampshire. In 2000 Jerry became a CASA guardian ad litem and in 2004 became CASA’s Supervisor/North Country Program Manager. During the past 13+ years he has been a fierce advocate for children. In 2005 Jerry was a panel member at the first World Conference on Prevention of Family Violence in Banff Albert Ca. In October 2013 Jerry completed the 3 day Training of Trainer program for FASD offered by NOFASNH. In February 2014 Jerry completed the requirements to become a certified FASD trainer.

**Thomas Linchan**, MS, M.Ed is a Field Specialist at the University of New Hampshire Cooperative Extension. Since he joined the Cooperative Extension in June of 2000, Thom has worked with families and children in a number of settings including home-based family therapy, Head Start, early care and education and early intervention. Thom is a clinical fellow of the American Association of Marriage and Family Therapy, and a Certified Family Life Educator. Thom collaborates to design and implement educational programs in support of youth, families and communities facing adversity.

**JoAnne M. Malloy**, Ph.D., MSW is a Clinical Assistant Professor at Institute on Disability at the University of New Hampshire. Dr. Malloy received a Master’s Degree in Social Work Administration and Planning from the University
of Tennessee in 1981 and a Doctorate of Philosophy in Education from the University of New Hampshire in April 2011. She joined the staff of Institute in 1991 and has directed several state and federally-funded youth transition, employment, and dropout prevention projects with a focus on youth with emotional and behavioral disorders. In 1996, she directed a demonstration project to create transition planning and employment opportunities for youth with emotional and behavioral disorders, known as RENEW (Rehabilitation, Empowerment, natural supports, Education, and Work). Dr. Malloy has also developed and directed two projects funded by the U. S. Department of Education that link Positive Behavioral Supports and Interventions (PBIS) with dropout prevention.  

**Detective Christopher Mangum** is a New Hampshire Certified Police Officer, currently employed by the Rochester, NH Police Department in the capacity of a Drug Detective. Det Mangum has been employed with the Rochester Police Dept for approximately fifteen years (15) and prior to that the Farmington Police Department for approximately three years (3). Det Mangum has received specialized training concerning illegal drug violations from the New Hampshire Police Standards and Training Council, the New Hampshire State Police Narcotics Unit, the United States Drug Enforcement Agency and the Multijurisdictional Counter Drug Task Force. Det Mangum has successfully completed the U. S. Department of Justice DEA Clandestine Laboratory Investigation and Safety Program in Quantico, Virginia.

**Brian Miller**, LICSW, MLADC has worked in the social service field for over 35 years, as a counselor, teacher, manager, and consultant. Currently he is Clinical Assistant Professor, MSW Field Coordinator, and Substance Use Disorder Graduate Certificate Program Director in the Department of Social Work at the University of New Hampshire. Prior to this he was a full time consultant for the Massachusetts Department of Public Health, Bureau of Substance Abuse Services. His expertise is in the area of substance use disorders and co-occurring disorders. As a trainer and consultant he draws from his diverse work experience in micro and macro social work in outpatient, inpatient hospital, private practice and school settings, communicating a firm belief in the strengths perspective and the resilient qualities of individuals and families and their ability to heal and recover from substance use disorders and psychiatric illness.

**Niki Miller**, MS, CPS is a senior associate at Advocates for Human Potential who manages the Health and Justice Innovation Project. She is the curriculum development lead for the National Technical Assistance Center on residential treatment for state prisoners. Her manuals, eLearning courses, and webinars on medication assisted treatment, HIV/AIDS, gender responsive services and trauma-informed care are nationally disseminated. Niki also served as Administrator of Women Offenders and directed a federally-funded initiative to eliminate sexual assault NH correctional facilities.

**Detective Jeremiah Murphy** has been a certified police officer in NH for nearly 10 years and is currently employed as a Detective for the Rochester Police Dept. Formerly he was a police investigator assigned to the NH Attorney General's Drug Task Force as an undercover Detective. The primary responsibility of this regional drug task force was to investigate violations of the Controlled Drug Act, including offenses involving the sale of, manufacturing of, possession and possession with the intent to distribute various controlled drugs. Det. Murphy received specialized training concerning illegal drug violations from the NH Police Standards and Training Council, 137th Full Time Police Acaedeher, DEA Basic Narcotics School, training classes on undercover operations and techniques, domestic drug interdictions, drug facilitated sexual assaults, traps, hides and concealment methods for vehicles and methamphetamine investigation.

**Ken Norton**, LICSW, ACSW is a Licensed Independent Clinical Social Worker who serves as the Executive Director of NAMI NH (National Alliance On Mental Illness). Ken led the development of NAMI NH’s Connect Suicide Prevention Program which is designated as a National Best Practice program in suicide prevention, intervention and postvention. He has served on numerous local and national workgroups and committees related to suicide prevention, military and veterans and mental health and has presented nationally and internationally. Ken was recently appointed to serve on Governor Hassan’s Commission on Medicaid Care Management. Ken has
a great deal of experience dealing with mental illness from the family perspective and has also worked extensively in community mental health, as well as on advocacy issues related to mental health care. Ken has served as a foster parent and is an active volunteer in his community working on environmental and economic development issues.

Connie Owen, MA, MLADC, LCS came to New Hampshire in 1987 as Director of the New Start Alcohol and Drug Treatment Program at St. Joseph Hospital in Nashua. In 1996 she became EAP Program Manager at Resource Management Consultants in Concord and in 1999 she opened a private practice in Hudson, Oasis Counseling. Connie has been a professional addictions counselor for over thirty years, providing services at residential, hospital based, halfway houses, and outpatient alcohol and drug treatment facilities in Connecticut and New Hampshire. She has been a trainer and educator in counselor training programs, the University of Bridgeport and community colleges in both states and most recently was a trainer and facilitator at Rivier University at the School of Nursing and the RISE Program in Nashua, NH. In October 2013, she completed an intensive Training of Trainers Program on the topic of FAS/FASD and is on the Board of NOFAS/NH. She holds a Bachelor’s Degree from Seton Hall University, a Master’s Degree from Fairfield University, and a Certificate in Health Care Administration from New Hampshire College.

Donna Plourde is an Executive Director at Real Life Giving, a nonprofit organization working to raise awareness, provide training and encourage advocacy on behalf of exploited women and children in New Hampshire. Real Life Giving strives to connect with individuals and groups across the state seeking to work in prevention, outreach and restoration efforts as they pertain to human trafficking and commercial sexual exploitation.

Nicole Rodler has a BA from SUNY Albany in Psychology and Criminal Justice with a concentration on juvenile studies and is pursuing her Master’s Degree in Justice Studies. Nicole is currently serving as the State of NH’s Juvenile Court Diversion Network President; one of the Department’s security and assessment consultants regarding Crime Prevention Through Environmental Design (CPTED); is the Chair and Instructor for the Rochester’s Disproportionate Minority Contact (DMC) Committee; and has been training in the community and around the State on “Current Drug Trends” for the past 2 years. Nicole has worked with youth for over 20 years and has worked in all arenas around drug use from prevention through intervention and treatment, from New York to Maine and now in NH.

Stephanie Allain Savard, LICSW is the vice president of Families in Transition, providing development and oversight of the supportive services provided to homeless families and individuals, including a specialized co-occurring trauma and substance use treatment center and a therapeutic child care center. Stephanie’s specialties include homelessness, trauma, substance use, program development and oversight. She received a Master’s Degree in Social Work from Boston University and serves on the NH Governor’s Commission on Alcohol and Drug Abuse Prevention, Intervention and Treatment.

Tammi Schaeffer, DO, FACEP, FAMT was a paramedic for many years prior to attending medical school at the University of New England College of Osteopathic Medicine in Biddeford, Maine. She did her residency in emergency medicine in Morristown, New Jersey where she was Chief Resident her final year. After residency she completed a 2 year fellowship in medical toxicology at the Rocky Mountain Poison and Drug Center (Denver Health) in Denver, Colorado. She remained in Denver for many years doing academic toxicology including in-patient care, teaching of fellows, and research. She is currently the Medical Director of the Northern New England Poison Center covering Maine, Vermont, and New Hampshire.

Jim Siemianowski, MSW has over 30 years of professional experience in mental health and addiction services. He has experience as a child welfare worker, clinician, clinical director, and Chief Executive Officer for a community mental health center. He has worked for the Connecticut Department of Mental Health and Addiction Services (DMHAS) for 16 years and is currently the Director of Quality. As the state’s disaster mental health coordinator, Jim was recently involved in DMHAS’ response to the Sandy Hook tragedy in Newtown, CT.
Marcia Ressmeyer Sink, Ph.D. is a former foster and adoptive parent with a bachelor’s degree in Human Services and an Honorary Doctorate of Laws degree from St. Anselm College. As the founder and president of CASA NH (Court Appointed Special Advocates), Ms. Sink has worked diligently to develop and expand the program with a goal of ensuring the availability of CASA representation to every child in the New Hampshire court system who has suffered abuse and/or neglect. Ms. Sink has led the CASA NH organization to become a key participant in the state’s juvenile court & child protection systems. Under her direction, CASA NH has earned the respect of the members of US Congress, state legislators, the Office of the NH Attorney General, the Governor’s office and other key decision makers.

Jessica A. Sugrue, M.S., AMP/ECMP is the Child Care Training Specialist working in the Division for Children, Youth and Families - Child Development Bureau. She holds a Master’s degree in Human Services with a focus on Organizational Management and Leadership. Areas of career focus and research include child development, family development, family engagement, adult education and strengths-based work with families and children, as well as leadership practices and methodology in education and human services. She is an adjunct faculty member at Springfield College School of Human Services and Rivier University in the Education and Human Services programs. She has over 16 years of progressive experience working on behalf of children and families in New Hampshire. She is the proud mother of 3 children.

Alexa Trolley-Hanson, MS is an Occupational Therapist with ten years of experience working with children and their families in community-based Family-Centered Early Supports and Services and Outpatient Sensory Integration clinics in NH. In treatment, she focuses on understanding the role of sensory processing in challenging behaviors, and designing family friendly strategies to address sensory processing disorders. She currently teaches in the UNH Occupational Therapy department and provides treatment at OT in Motion in Sunapee, NH.

Erica Ungarelli has worked for the Division for Children, Youth and Families for 18 years. She is currently the administrator for the Wellbeing Bureau for DCYF, which oversees programs for the Division that include the Foster Care Health program, Parent Partner Program and the Family Inclusive Reunification program. Erica is also the project director for the system of care program for the Division.

Ellen Wheatley, Ph.D., ECMP is the Child Development Bureau Administrator at the New Hampshire Division for Children, Youth and Families. She has served as adjunct faculty at both Southern New Hampshire University and New Hampshire Technical Institute. Dr. Wheatley is a graduate Fellow of Zero to Three and has worked in child care centers, Head Start, Family-Centered Early Supports and Services and infant mental health. Dr. Wheatley has a Ph.D. in Child Development from Texas Women's University.

Cassie Yackley, Psy.D. is the Administrative Director for the Partners for Change project and works with the Dartmouth Trauma Interventions Research Center. She provides training and consultation to DCYF staff and mental health providers on evidence-based practices for traumatized youth and families. Prior to the project, Dr. Yackley practiced as a clinical psychologist and training director. She has devoted her 20+ year career in mental health to understanding and treating trauma survivors.
21st Annual DCYF Conference

From Silos to Synergy: Implementing Vision

Conference Exhibitors

CASA of NH
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Manchester, NH 03105
Phone: 603.626.4600
Toll Free: 800.626.0622
speakup@casanh.org
www.casanh.org

Granite State Children’s Alliance
New Hampshire’s Network of Child Advocacy Centers
2 Wellman Avenue, Ste. 140
Nashua, NH 03064
Phone: 603.889.0321
kmurchie@cac-nh.org
www.cac-nh.org

IOD Bookstore
Institute on Disability, University of New Hampshire
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Durham, NH 03824
Phone: 603.862.4320
Toll Free: 800.378.0386
contact@iodbookstore.org
www.iodbookstore.com
www.iod.unh.edu

John H. Sununu Youth Services Center
1056 North River Street
Manchester, NH 03104
Phone: 603.625.5471
www.dhhs.nh.gov/djjs/institutional

National Alliance on Mental Illness NH
85 North State Street
Concord, NH 03301
Phone: 603.225.5259
Toll Free: 800.242.6264
info@naminh.org
www.naminh.org

NH Children’s Trust
Prevent Child Abuse NH
10 Ferry Street, Suite 315
Concord, NH 03301
Phone: 603-224-1279
info@NHChildrensTrust.org
www.nhchildrenstrust.org

New Hampshire Residential Provider Network (NHRPN)
NHRPN is a membership organization comprised of agencies that service children and their families.
jeriquezzo@cmf.org

Parent Partner Program
Division for Children, Youth & Families
Geraldo Pilarski, Program Specialist
Phone: (603) 271 - 0532
Fax (603) 271 - 4729
gpilarski@dhhs.state.nh.us
Southern New Hampshire University’s Graduate Programs in Community Mental Health & Mental Health Counseling
Classes Meet One Weekend a Month on-campus in Manchester, NH and at Teaching Sites in Maine, Vermont, Wisconsin, and Alaska. Preparation for licensure and continuing education credits available.
Phone: 800-730-554
pcmhadmissions@snhu.edu
www.snhu.edu/pcmh

SYSC Community Connect
The SYSC Community Connect Mentor and Activities program connects Sununu Youth Services Center residents between the ages of 13-17 with community volunteers who act as mentors or activity facilitators. The program helps youth to learn new skills, develop confidence, and prepare for a successful re-entry into the community.
Phone: 603-625-5471 ext 286
kelly.reily@dhhs.state.nh.us

System of Care Resources
(603) 271-4371
systemofcare@dhhs.state.nh.us
www.nh4youth.org

University of New Hampshire Social Work Department
55 College Rd.
Durham, NH 03824
855-250-6699 (Toll Free)
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msw.info@unh.edu
Exemplary Leadership & Service Awards

Names of award winners and nominees are spelled as listed in the nomination survey. We regret any misspellings.

Exemplary Leadership & Service in Child Protection (DCYF Field Staff)

Melinda Boudreau

Nominees:
Ann Abram
Caroline Powers
Amy Byers
Linda Pivin
Greer Isaacs
Kali Giovanditto
Lauren Reese
Caroline Duggan
Chelsea Steensen

Ann Abram
Ramsay Dean
Jodi Turant
Melissa “Missy” Duyon
Earl Cook

Exemplary Leadership & Service in Child Protection (DCYF Supervisor/Administrator)

Elizabeth Carr

Nominees:
Sherry Ermel
Beverly Dubiel
Karen Atkins
Marie Noonan
Kristie Blanco
Diane Steenbeke
Anne Graham
Kent Laventure
Sue Ellen O’Brien

Exemplary Leadership & Service in Juvenile Justice (DCYF Supervisor/Administrator)

Jennifer H. Goffin

Nominees:
Sherry Ermel
Beverly Dubiel
Karen Atkins
Marie Noonan
Kristie Blanco
Diane Steenbeke
Anne Graham
Kent Laventure
Sue Ellen O’Brien

Exemplary Leadership & Service in Juvenile Justice (SYSC Staff)

Donna L. Martin

Nominees:
Jennifer Garcia
Lynette Rose
Diane Steenbeke
Anne Graham
Kent Laventure
Sue Ellen O’Brien

Exemplary Leadership & Service in Juvenile Justice (SYSC Supervisor/Administrator)

Eric Leitner

Nominees:
Penny Sampson
Leticia Conrad
Rachel DeVita

The recipients of the following awards will be announced during the ceremony:

DCYF Director’s Awards

Spirit of NH Award

Exemplary Leadership & Service in Child Protection (DCYF Field Staff)

Anne-Marie Donovan

Nominees:
Christen McCarthy
James Woodlock
Nathan Rowell
Darryl Glendye
Amy Lambert
Jodi Varney
Aaron Hickox
Martha Kane
Sheryl Cruz
Laura St. Laurent

Exemplary Leadership & Service in Juvenile Justice (SYSC Supervisor/Administrator)

Eric Leitner

Nominees:
Penny Sampson
Leticia Conrad
Rachel DeVita

Charles Welch
George Dovas
Exemplary Leadership & Service in Support (DCYF Support Staff)

Nicole Ferguson

Nominees:
- Paula Burr
- Paula Bennett
- Evelyn Allen
- Barbara Thompson
- Susan Marino
- Judy Lavasseur
- Stacy Kimball
- Didier Matel
- Carol Caron
- Pamela French
- Todd Crumb
- Laura Gianenelli
- Kathleen Talbot
- Denise Balch
- Debra Nelson
- Sue Foley
- Kathleen Companion
- Ellen Wheatley

Exemplary Parent Partner Leadership & Service

Alyssa Hensley

Nominees:
- Darcy Tuoti
- Paul Tremblay
- Courtney Gutierrez

Exemplary Youth/Peer Leadership & Service

Brandon Boynton

Nominees:
- Jordan Williams
- Gibson Agonis
- Deb Dion
- Sue Foley
- Laura Gianenelli
- John Leroy and Tim
- Frizzel
- Deb Dion
- Richard and Abbey Clegg
- James and Bethany Freitag
- Deb Dion

Exemplary Leadership & Service (Community Member)

Dan Forbes

Nominees:
- Chief Douglas Moorhead
- Cynthia Thomas
- Edward Kanu
- Special Infestations Division, Nashua Police Department
- Pamela French
- Todd Crumb
- Laura Gianenelli
- Kathleen Talbot
- Denise Balch
- Debra Nelson
- Sue Foley
- Kathleen Companion
- Ellen Wheatley

DCYF Granite Awards

WMUR – NH Chronicle

Exemplary Leadership & Service in Foster/Adoptive/Relative Care

Lisa and Jason Gauthier

Nominees:
- Kathleen “Kate” White
- Sally Kimball
- Darcy Tuoti
- Amy Byers
- Kristin Wilson
- Laura and Leo Brooks
- John Leroy and Tim
- Frizzel
- Deb Dion
- Richard and Abbey Clegg
- James and Bethany Freitag
- Deb Dion
With sincere appreciation, we would like to thank the following people for their help with the 21st Annual DCYF Conference:

DCYF Staff & Leadership

Keynote speaker Bob Faw of the Matchbox Group

Conference Presenters

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UNH Social Work Department

UNH Web Solutions

UNH Printing Services

Volunteers from Workplace Success

Conference Moderators

Conference Registration Volunteers

Conference Exhibitors

Harris Trophies

DCYF Workforce Development Committee

Radisson Hotel Manchester Staff

Conference Planning Committee: Gretchen Bean, Kristyn Bond, Diane Behrens, Patti Carbonaro, Christie Davis (Lead Coordinator), Jennifer Gerber, Rhonda Henault, Misty Kennedy, Sherri Levesque, Derek Luke, Suzanne Moberly, Pam Seufert, Eric Skillings, Jessica Sugrue, and Heidi Young

Finally, we would like to express our sincere appreciation to Cat Jones and Anna Brennan-Curry from the UNH Institute on Disability for all of their hard work, guidance, and support in coordinating the Conference.