



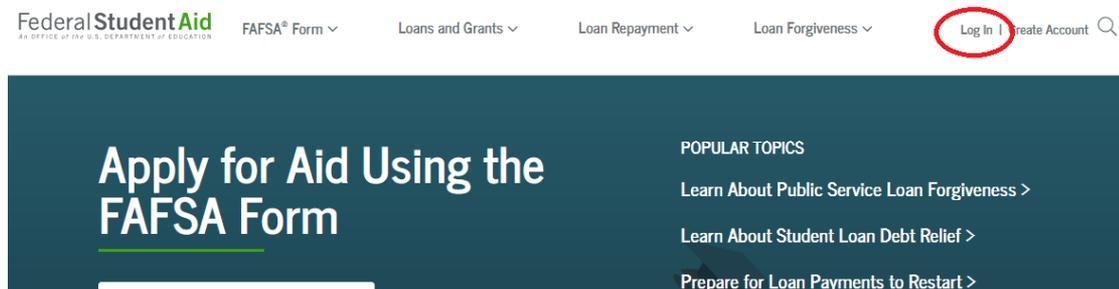
# Finding Your Loan Servicer



University of  
New Hampshire

# Finding Your Federal Loan Servicer

## 1. Go to studentaid.gov



2. Student should create account or log in with their username, email, or phone.

Log In ↗

FSA ID Username, Email, or Phone

Password

 Show Password

[Forgot My Username](#) | [Forgot My Password](#)

Don't have an account? [Create an Account](#)



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# Finding Your Federal Loan Servicer

3. Read and acknowledge that you are on a federal website. Click the blue Accept button.

## Please Read Before Continuing

You are accessing a U.S. Federal Government computer system intended to be solely accessed by individual users expressly authorized to access the system by the U.S. Department of Education. Usage may be monitored, recorded, and/or subject to audit. For security purposes and in order to ensure that the system remains available to all expressly authorized users, the U.S. Department of Education monitors the system to identify unauthorized users. Anyone using this system expressly consents to such monitoring and recording. Unauthorized use of this information system is prohibited and subject to criminal and civil penalties. Except as expressly authorized by the U.S. Department of Education, unauthorized attempts to access, obtain, upload, modify, change, and/or delete information on this system are strictly prohibited and are subject to criminal prosecution under 18 U.S.C. § 1030, and other applicable statutes, which may result in fines and imprisonment. For purposes of this system, unauthorized access includes, but is not limited to:

- any access by an employee or agent of a commercial entity, or other third party, who is not the individual user, for purposes of commercial advantage or private financial gain (regardless of whether the commercial entity or third party is providing a service to an authorized user of the system); and
- any access in furtherance of any criminal or tortious act in violation of the Constitution or laws of the United States or any State.

If system monitoring reveals information indicating possible criminal activity, such evidence may be provided to law enforcement personnel.

Accept

Decline



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# Finding Your Federal Loan Servicer

4. On your Dashboard, under Loan Repayment, choose ‘Who is my Loan Servicer?’



# Finding Your Federal Loan Servicer

## 5. In the yellow box, click Find My Servicer

Home > Manage Loans > Student Loan Repayment > Who's My Student Loan Servicer?

### Who's My Student Loan Servicer?

#### On This Page

##### What Loan Servicers Do

Loan Servicer  
Assignment

Identifying Your Servicer

Whom to Contact for

Learn about the role that student [loan](#) servicers play in the repayment process and which servicer handles your federal student loans.

Find your servicer by logging in below and visiting your My Aid page.

[Find My Servicer](#)



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# Finding Your Federal Loan Servicer

6. Your federal loan servicer(s) will be listed here along with their contact information.

Central Research, Inc

 [CRI.studentaid.gov](http://CRI.studentaid.gov)

 [CSServices@CRI.studentaid.gov](mailto:CSServices@CRI.studentaid.gov)

 [833-355-4311](tel:833-355-4311)

Pay on Servicer Website 

