



The Billing Process



University of
New Hampshire

Welcome!

- **Student Accounts:**
 - Formerly Business Services
 - The Billing Cycle
 - Payment Options
- **Financial Aid:**
 - Process of Applying for Aid



Student IDs & SSN's

- Students assigned randomly-generated ID numbers and ID cards.
- Social Security Numbers are needed by UNH for federal tax credits and Financial Aid.
- If the SSN has not already been provided, complete **W9S form** available from Student Accounts



Who are we?

- Student Accounts:
 - Prepares student bills
 - Processes payments
- Located on ground floor of Stoke Hall

www.unh.edu/student-accounts



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Billing Cycle

- Regular Monthly Billing Schedule:
 - Bills available on the 10th
(Fall charges will be included on the July 10th statement)
 - Due on the 1st
 - Late fees applied on the 5th



UNH Parent Portal

- Student account information is protected by federal privacy laws (FERPA)
- Students create Parent Portal accounts in Webcat
 - Options include Billing, Financial Aid, and/or Final Grades



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Sign Out | Help



Find a page...

Home Admissions Personal Information Registration Student Records WebTailor Administration Financial Aid Billing Parent Portal Add / Manage Users

- For more information go to <https://www.unh.edu/parentportal>



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Tuition & Fees

2022-2023	NH Resident		Out-of-State	
	Semester	Year	Semester	Year
Tuition	7,760	15,520	17,215	34,430
Mandatory Fees (Does NOT incl. Health Insurance)	1,752	3,504	1,752	3,504
Double Room	3,966	7,932	3,966	7,932
Core Meal Plan	2,372	4,744	2,372	4,744
Total	15,850	31,700	25,305	50,610

*Additional individualized rates for Housing and Dining are available at www.unh.edu/student-accounts



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Student Health Insurance

- Required by State of NH for full-time students
- \$1,140/semester premium is automatically charged to student accounts
- Premium may be waived if a student has comparable plan from parent or employer
- Waiver/enrollment form opens in mid-June
<http://unh.edu/shbp>



Miscellaneous Course Fees

- Some courses require additional fees
 - Excursion fees
 - Certification exams
 - Lab equipment
- Charges will be applied directly to the bill



Account Summary

Account Summary for:

[Bill Statement](#) [Clearance Status](#) [Deposits](#)

- Below is a real-time account view. To view billing statements by date, select **Bill Statement** at upper right.
- Detailed listing of services included in [Mandatory Fees](#)
- [Tuition Protection Plan](#): Optional tuition insurance in the event of medical withdrawal
- To request a waiver of an applied late fee - [Late Fee Petition Form](#)
- **Your UNH ID number is displayed at the top of each bill statement.**

[Make One-time Payment to UNH / Setup Monthly Payment Plan](#)

Summary:

Account Balance		Pending Items		Net Balance Due
4,385.75	+	4,385.75 CR	=	0.00

Deposits

Total Deposits received (not yet on your account):

0.00

Term	Date	Description	Amount
Summer 2022			



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Paying the Bill

- **Pay online through Webcat or Parent Portal**
 - E-check payments – no fee
 - Debit/credit card payments – **2.85% non-refundable service fee**
- Paper check payments should be made payable to ‘UNH’ and can be sent by mail to:

**UNH Student Accounts
11 Garrison Avenue
Durham, NH 03824**
- Always include the student's name and UNH ID number



Monthly Payment Plan

- Five payments per semester
 - Fall: July – November
 - Spring: December – April
- Payments will be automatically withdrawn from checking account (no fee) or credit card (2.85% service fee)
- Access payment plan through Webcat & Parent Portal
- \$60 enrollment fee/semester, but interest-free



Outside Scholarships

- Scholarships will be credited when the check arrives in our office
- Co-paid checks must be signed by the student before sending to UNH
- Include award letters with the check



529 Accounts/College Saving Accounts

- Request payment immediately!
- Payments most often come as paper checks and generally take several weeks to arrive
- Always include the student's name and ID number





Financial Aid



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Applying for Financial Aid

- Free Application for Federal Student Aid (FAFSA)

<https://studentaid.gov/h/apply-for-aid/fafsa>

- Estimated Aid/Verification



Types of Financial Aid

Grants

- Do not have to be repaid
- Will be a pending credit on tuition bill
- Need-based
- Merit based



Types of Financial Aid (cont.)

Work Study

- Not a credit on tuition bill
- Student searches for job
unh.edu/career/handshake
- Job not guaranteed
- Paycheck every two weeks



Handshake

Students > Handshake

Students

Getting Started

Handshake

Career Resources >

Career Technology >

CaPS by College

Career & Internship Fair for Students >

Career Events for Students >

Internships >

Grad School Advising >

First Destination Survey

Experiential Learning Survey

Student Hourly & Work Study Positions

Wildcat Way to Professional Success >

Handshake



Handshake

Career and Professional Success has a new career management system to support all Wildcats in connecting with professional success. **Handshake** is your one-stop shop to:



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Types of Financial Aid (cont.)

Direct Loans

- Subsidized
 - Need-based
 - No interest until repayment
- Unsubsidized
 - Non-need based
 - Interest begins once funds are disbursed



Types of Financial Aid (cont.)

Direct Loans

- Complete Master Promissory Note (MPN) at: <https://studentaid.gov>
- Complete Entrance Counseling at: <https://studentaid.gov>
- 4.99% interest / origination fee (1.057%)
- Pending credit on tuition bill



Outside Aid

- Checks to Student Accounts
- Aid may have to be adjusted



Other Financing Options

- Tuition Payment Plan – through Parent Portal or Webcat
- PLUS Loans –7.54% interest / origination fee (4.228%)
PLUS Request Application & Promissory Note
<https://studentaid.gov>
- Private Parent Loans
Citizens Bank
Sallie Mae
- Alternative loans
variable & fixed interest products
<https://www.unh.edu/financialaid/student-loans>

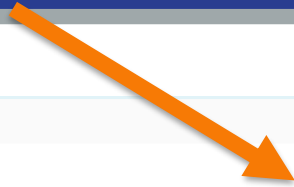


Things To Do

- Complete the Direct Loan Entrance Counseling and Promissory Note online
 - <https://studentaid.gov>
- Inform us if you choose not to borrow



Complete Entrance Counseling Complete a Master Promissory Note



 An official website of the United States government.

[Help Center](#)

[English](#) | [Español](#)

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

[UNDERSTAND AID](#) ▾

[APPLY FOR AID](#) ▾

[COMPLETE AID PROCESS](#) ▾

[MANAGE LOANS](#) ▾

[Log In](#) | [Create Account](#)



You Are America's Smartest Investment

The U.S. Department of Education's office of Federal Student Aid (FSA) provides more than \$120 billion in financial aid to help pay for college or career school each year.

[Log In](#)

[Create Account](#)



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Things To Do (cont.)

- Notify us of any special circumstances or changes to family situation

<https://www.unh.edu/financialaid/forms>

- Changes in family structure:
 - Death, Divorce/Separation
- Unreimbursed medical/dental expenses
- Change of income due to loss of employment
- One-time adjustment to income



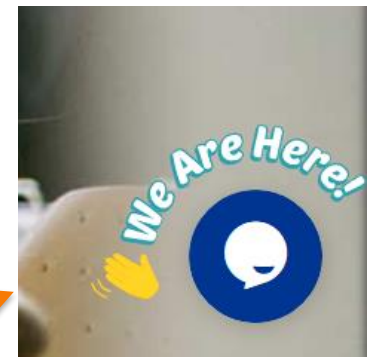
Reminders

- Aid eligibility reviewed annually
- Apply for aid each year starting October 1st
- March 1 priority deadline
- Use the Data Retrieval Tool
- Change in income/assets/# in college will lead to change in EFC and aid
- All communications are with the student through email



Chat with us...

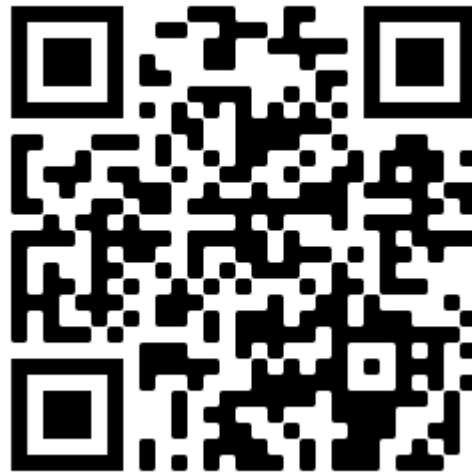
- Chat with Financial Aid at our website:
- <https://www.unh.edu/financialaid>



THANK YOU

Time for your questions

- See our answers to FAQ's and/or set up an appointment here



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THANK YOU

- Both offices are in the lower level of Stoke Hall
- Student Accounts – 603-862-2230
student.accounts@unh.edu
- Financial Aid – 603-862-3600
financial.aid@unh.edu

Chat live with Financial Aid!
www.unh.edu/financialaid

