

Valentini Kalargyrou, Ph.D.
Emeritus Associate Professor and Fulbright Scholar
Curriculum Vitae 2023

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EDUCATION

Ph.D.	2009	University of Nevada, Las Vegas: Hospitality Administration Dissertation: “Leadership Skills and Challenges in Hospitality Management Education”
M.Sc.	2005	University of Nevada, Las Vegas: Hotel Administration Thesis: “Opinions and Impressions of Training Professionals about their Role in Hospitality”
B.B.A.	1990	Athens University of Economics and Business: Business Administration and Accounting (major in Marketing)

ACADEMIC LEADERSHIP EXPERIENCE

2021-2022	Interim Department Chair, Hotel and Hospitality Management, Peter T. Paul College of Business and Economics, the University of New Hampshire
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ACADEMIC EXPERIENCE

2023-present	Emeritus Associate Professor of Hotel and Hospitality Management, Peter T. Paul College of Business and Economics, the University of New Hampshire
2015-2023	Associate Professor of Hotel and Hospitality Management, Peter T. Paul College of Business and Economics, the University of New Hampshire
Spring 2017	Fulbright Scholar-Visiting Professor

2009-2015	Assistant Professor of Hospitality Management, Peter T. Paul College of Business and Economics, the University of New Hampshire
Spring 2009	Visiting Professor, University of Nevada, Las Vegas, Singapore campus
2006-2009	Part-time instructor of Hotel Management, William F. Harrah Hotel College, University of Nevada, Las Vegas (UNLV)

HONORS AND AWARDS

- Online MBA Teaching Award (2020)
- Fulbright Specialist Roster (2017-2020)
- Hellenic Quality Assurance and Accreditation Agency, List of Experts (2018)
- Fulbright Grant Recipient in Austria (2017)
- Accepted by the Chinese High-end Foreign Experts Recruitment Program (2015)
- Faculty Fellowship Summer Institute in Israel (2015)
- Nominated for UNH 2015 Assistant Professor Excellence Award
- Nominated for UNH 2014 Assistant Professor Excellence Award
- UNH Graduate School 2012 Summer Faculty Fellowship
- Nominated for WSBE 2012 Research Award
- Member of Who's Who in Business Higher Education (WWBHE)
- Member of the Honor Society of Phi Kappa Phi (UNLV, Chapter 100)
- Member of the Golden Key International Honor Society
- Member of the National Scholars Honor Society
- Chancellor's Who is Who list
- Teaching and Learning Center Fellow, University of Nevada, Las Vegas (2008)
- International Graduate Student Access Scholarship Award for top international students at UNLV (2008)

I. RESEARCH

PEER-REVIEWED JOURNAL ARTICLES

* Indicates A journal in Australian List, 2019

1. * **Kalargyrou, V., Sundar, V., & Jahani, Sh.** (2022). Managers' attitudes toward employees with depression and organizational citizenship behaviors in the hospitality industry: Assessing the mediating role of personality. *International Journal of Contemporary Hospitality Management* DOI: 10.1108/IJCHM-01-2022-0082 (Australian Business Dean's Council-ABDC: A)
2. **Kalargyrou, V., Pettinico, W., & Chen, PJ** (2021). Attitudes towards people with physical disabilities: An examination of social context, discipline, disability type and

demographics. *Journal of Vocational Rehabilitation*, 54 (2), 117-133. DOI:10.3233/JVR-201124

3. * Koseoglu, M., Hon, A., Hon, A., **Kalargyrou, V.**, & Okumus, F. (2021). Hiring people with disabilities as a CSR strategy in the tourism industry. *Tourism Analysis*, 26(1), 41-55. DOI 10.3727/108354220X15758302602547 (ABDC: A)
4. ***Kalargyrou, V.**, Trivellas, P. & Sigala, M. Guests' stereotyping and quality evaluations of service delivered by employees with disability: does service failure matter? (2020). *Asia Pacific Journal of Tourism Research*, 25(7), 735-752 (ABDC:B)
5. **Kalargyrou V.**, Kalargiros, E. & Kutz, D. (2020). Social entrepreneurship and disability inclusion in the workplace. *International Journal of Hospitality and Tourism Administration*, 21(3), 308-334. DOI: 10.1080/15256480.2018.1478356 (ABDC: B)
6. **Kalargyrou, V.**, Kalargiros, E. & Harvey, P. (2019). Managing entitled employees in the hospitality industry: An exploratory study. *Advances in Hospitality and Leisure*, 15, 23-42. ISBN: 978-1-83867-956-9, eISBN: 978-1-83867-955-2 ISSN: 1745-3542.
7. ***Kalargyrou V.**, Barber N. & Kuo P. (2018). The impact of disability on the guests' perceptions of service quality in the hospitality industry. *International Journal of Contemporary Hospitality Management*, 30(12), 3632-3655, <https://doi.org/10.1108/IJCHM-06-2017-0362> (Acceptance rate= 12%; IF = 3.957) (ABDC: A)
8. **Kalargyrou V.**, Aliouche H. & Schlenrich U. (2017). Antecedents and consequences of franchisee satisfaction in the US restaurant industry. *Journal of Human Resources in Hospitality and Tourism*, 17(1), 60-79. DOI: 10.1080/15332845.2017.1328261. (ABDC: B)
9. ***Kalargyrou V.** & Costen W. (2017). Diversity management research in hospitality and tourism: Past, present and future. *International Journal of Contemporary Hospitality Management*, 29(1), 68-114. (Acceptance rate= 12%; IF = 3.957) (ABDC:A)
10. **Kalargyrou V.** & Woods R. (2015). An exploratory study of children commercial sexual exploitation in the hospitality industry in the United States. *Hospitality and Society*, 5(1), 43-69. DOI: 10.1386/hosp.5.1.43_1. (Acceptance rate= 18%)
11. *Houtenville, A. & **Kalargyrou, V.** (2015). Employers' perspectives about employing people with disabilities: A comparative study across industries. *Cornell Hospitality Quarterly*, 56(2), 168-179 (ABDC: A) DOI: 10.1177/1938965514551633. (Acceptance rate= 15%; IF = 2.060)

12. **Kalargyrou V.** & Volis, A. (2014). Disability inclusion initiative in the hospitality industry: An exploratory study of industry leaders. *Journal of Human Resources in Hospitality and Tourism*, 13(4), 430-454. (Acceptance rate = 21%) (ABDC:B)
13. **Kalargyrou V.** (2014). Gaining a competitive advantage with disability inclusion initiatives. *Journal of Human Resources in Hospitality and Tourism*, 13(2), 120-145. (Acceptance rate = 21%) (ABDC:B)
14. *Kuo, P. & **Kalargyrou, V.** (2014). Consumers' perspectives on service staff with disabilities in the hospitality industry. *International Journal of Contemporary Hospitality Management*, 26(2), 164-182. (Acceptance rate= 12%; IF = 3.957) (ABDC:A)
15. *Houtenville, A. & **Kalargyrou, V.** (2012). People with disabilities: Employer's perspectives on recruitment practices, strategies and challenges in leisure and hospitality. *Cornell Hospitality Quarterly*, 53(1), 40-52. (Acceptance rate = 15%; IF = 2.060) (ABDC:A)
16. **Kalargyrou, V.** & Woods, R. (2012). Academics vs. professional managers when leading hospitality management education. *Journal of Hospitality and Tourism Education*, 24(4), 5-13. (Acceptance rate = 18-20%) (ABDC:B)
17. ***Kalargyrou, V.**, Singh, AK & Lucas, A. (2012). Estimating the effect of racino restaurant sales on slot wagering volume. *International Journal of Contemporary Hospitality Management*, 24(7), 1088-1099. (Acceptance rate= 12%; IF = 3.957) (ABDC:A)
18. **Kalargyrou, V.**, Pescosolido T. & Kalargiros, E. (2012). Leadership skills in management education. *Academy of Educational Leadership Journal*, 16(4), 39-64. (Acceptance rate = 25%)
19. **Kalargyrou, V.** (2011). Administrative challenges in hospitality management education. *Journal of Hospitality and Tourism Education*, 23(3), 34-42. (Acceptance rate = 18-20%) (ABDC:B)
20. **Kalargyrou, V.** & Woods, R. (2011). Identifying training challenges in the hospitality industry: An exploratory approach. *International Hospitality Review (former FIU Hospitality Review)* 29(1), 1-23. (Acceptance rate= 30-40%)
21. ***Kalargyrou, V.** & Woods, R. (2011). Wanted training competencies for the 21st century. *International Journal of Contemporary Hospitality Management*, 23(3), 361-376. (Acceptance rate= 12%; IF = 3.957) (ABDC:A)

22. **Kalargyrou, V.**, Woods, R., & Bergman C. (2010). Five a day keeps the doctor away: Employee and managerial impressions of implementing a healthy dining option. *International Journal of Hospitality and Tourism Administration*, 11(3), 242-254. (Acceptance rate = 18.5%) (ABDC:B)
23. **Kalargyrou, V.** & Woods, R. (2009). What makes a college administrator an effective leader? An exploratory study. *Journal of Teaching in Travel and Tourism*, 9 (1), 21-36 (DOI: 1531-3220). (Acceptance rate = 31%)

PEER-REVIEWED CHAPTERS

Kalargyrou, V. & Scott, D. (2023). *Taking the dis out of disability*. In Madera Juan (Ed.) Routledge handbook of Diversity, Equity, and Inclusion Management in the Hospitality Industry. Taylor and Francis Group.

II. RESEARCH IN PROGRESS

1. **Kalargyrou, V.** Social entrepreneurship as a new model of inclusion for people with disabilities; Employees, co-workers and managers perspectives. First submission: *Journal of Vocational Rehabilitation*
2. **Kalargyrou, V.**, Sundar & Okumus, F. Indicators and effects of depression in the workplace.

IV. PROFESSIONAL PUBLICATIONS

1. **Kalargyrou, V.** (October 2, 2017). The business case of employing people with disabilities in the lodging industry. *Lodging Daily News (AHLA)*.
2. **Kalargyrou, V.** & Woods, R. (2007). Required readings for Europeans expatriating in the United States. *Hosteur*, 16(2), 27-30.

V. REFEREED EDITORIALS

1. **Kalargyrou, V.** (2012). The business case of employing people with disabilities. *Journal of Tourism Research and Hospitality*, 1(2).

VI. REFEREED CONFERENCE PROCEEDINGS

1. Merenda, M. & **Kalargyrou, V.** (2018). Massachusetts Gaming Commission Licensing Decision: The Case of Wynn Resorts Boston Harbor. *Proceedings of 2018, 45th Annual Conference, Northeast Business and Economics Association*, Galloway, New Jersey.
2. **Kalargyrou, V.** (2012). People with disabilities: A new model of productive labor. *Proceeding of the 2012 advances in Hospitality and Tourism Marketing and*

Management Conference. Corfu, Greece.

3. **Kalargyrou, V., & Woods, R. (2008).** Leadership skills and challenges in hospitality management education: an exploratory study. *Proceeding of the 2008 I-CHRIE annual conference and marketplace, Atlanta, Georgia.*
4. Lucas, A., & **Kalargyrou, V. (2008).** Estimating untracked gaming volume by hotel occupancy segment. *Proceeding of the 4th International Conference on Tourism, Athens, Greece.*
5. **Kalargyrou, V., Bergman, C., & Kalargiros, E. (2007).** Hospitality employees' dining room healthy choices: an exploratory study. *Las Vegas International Hospitality and Convention Summit, Las Vegas, Nevada.*
6. **Kalargyrou, V., & Woods, R. (2006).** A practical guide for Europeans expatriating in the United States. *Proceedings of the 12th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, Texas.*
7. **Kalargyrou, V., & Woods, R. (2006).** Trainers' perceptions of skills needed for success. *Proceedings of the 12th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, Texas.*

VII. REFEREED PRESENTATIONS

1. **Merenda, M. & Kalargyrou, V. (2018).** Massachusetts Gaming Commission Licensing Decision: The Case of Wynn Resorts Boston Harbor. *Proceedings of 2018, 45th Annual Conference, Northeast Business and Economics Association, Galloway, New Jersey.*
2. **Kalargyrou, V., Chen, PJ, & Brucker, E. (2018).** A cross-discipline study of student attitudes towards people with disabilities. *Proceedings of 2018 14th Annual International Conference on Tourism, Athens, Greece.*
3. **Kalargyrou, V. (2012).** People with disabilities: A new model of productive labor. *Proceeding of the 2012 Advances in Hospitality and Tourism Marketing and Management Conference. Corfu, Greece.*
4. **Kalargyrou, V., & Woods, R. (2008).** Leadership skills and challenges in hospitality management education: an exploratory study. *Proceeding of the 2008 ICHRIE annual conference and marketplace, Atlanta, Georgia.*
5. **Kalargyrou, V., Bergman, C., & Kalargiros, E. (2007).** Hospitality employees' dining room healthy choices: an exploratory study. *Las Vegas International Hospitality and Convention Summit, Las Vegas, Nevada.*

6. **Kalargyrou, V., & Woods, R. (2006).** A practical guide for Europeans expatriating in the United States. *Proceedings of the 12th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism*, Houston, Texas.
7. **Kalargyrou, V., & Woods, R. (2006).** Trainers' perceptions of skills needed for success. *Proceedings of the 12th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism*, Houston, Texas.

VIII. INVITED RESEARCH PRESENTATIONS

1. **Kalargyrou, V. (2020).** Disability studies in the workplace. University of Massachusetts, Amherst, MA, USA
2. **Kalargyrou, V. (2017).** People with disabilities and employment in the hospitality industry. University of Nevada, Las Vegas. Las Vegas, NV, USA
3. **Kalargyrou, V. (2017).** Disability Inclusion in the United States. Hellenic American University and Hellenic American University Research Institute, Athens, Greece
4. **Kalargyrou, V. (2017).** The art of research design. International Student Conference in Tourism Research (ISCONTOUR). Salzburg University of Applied Sciences, Salzburg, Austria.
5. **Kalargyrou, V. (2016).** Disability studies in the workplace. University of New South Wales, Sydney, Australia.
6. **Kalargyrou, V., Woods, & R., Erdem, M. (2007).** Determining the challenges of hotel training professionals: an exploratory study. *Las Vegas International Hospitality and Convention Summit*, Las Vegas, NV.

IX. INVITED SPEAKER

Mahoosuc Way/Sunday River ski resort-Maine, US-Diversity, Inclusion, Equity and Disability Training for hospitality employees (2022)

Paul college, MBA Talks and Treats-Online course design-Co-presenter (2019)

5th International Conference on Contemporary Marketing Issues. Thessaloniki, Greece. Diversity and Inclusion (2017)

Salzburg University of Applied Sciences (Fachhochschule). Lecturers' Conference-Effective Teaching Strategies (2017)

Keynote speaker to deliver a webinar on the best practices and success in inclusive employment in the hospitality sector. RespectAbility (2015)

X. PROFESSIONAL PRESENTATIONS

UNH Faculty Instructional Technology Institution (FITSI)-Online Track: Exemplary

Online Courses (2014)

Rosenberg International Franchise Center-Propensity factors and challenges for women entering franchising (2010)

XI. OTHER CONFERENCES ATTENDED

- 7th International Conference on Contemporary Marketing Issues, Greece (2019)
- 4th World Research Summit for Tourism and Hospitality, Orlando, FL (2017)
- Global Gaming Expo, Las Vegas, NV (2017)
- 5th International Conference of Contemporary Marketing Issues (2017)
- Fulbright seminar in American studies (2017)
- HR in hospitality conference and expo, Las Vegas (2015)
- 20th Annual Graduate Education and Graduate Student Research, Tampa, FL (2015)
- Pacific Rim International Conference on Disability and Diversity (2014)
- HR in Hospitality conference and expo, Las Vegas, NV (2013)
- USBLN conference, Orlando, FL (2012)
- I-CHRIE conference, Providence, RI (2012)
- Advances in Hospitality and Tourism Marketing and Management Conference, Corfu, Greece (2012)
- I-CHRIE conference, Denver, CO (2011)
 - HR in hospitality conference, Washington DC (2011)
 - Hospitality Industry Diversity Institute, Houston, TX (2010)
 - HR in Hospitality conference. Las Vegas, NV (2010)

XII. RESEARCH GRANTS

Employing people with disabilities in the Hong Kong hotel industry; Perspectives of employers. Public Policy Research Grant in collaboration with Hong Kong Polytechnic University and the University of Central Florida (2018)

Fulbright Grant-Salzburg University of Applied Sciences (2017)

UNH Office for International Programs-Israel Social Ent/ship Research project (2016)

Peter T. Paul Summer Research Grant (2012, 2014, 2017, 2018)

Peter T. Paul Research Funding (Fall 12/Spring 13-Fall 13/Spring 14, Fall 14/Spring 15, Fall 15, Fall 16/Spring 17, Fall 17/Spring 18, Fall 18/Spring 19, Fall 19/Spring 20, Fall 20/Spring 21, Fall 21/Spring 22)

Recipient of UNH Graduate School Summer Faculty Fellowship (2012)

Whittemore School of Business and Economics (WSBE) Research Funding (Fall 11/ Spring 12, Fall 10/Spring 11, Fall 09/Spring 10)

XIII. CITATIONS IN SELECTED MEDIA

Internet

HealthDay; News for Healthier Living; Hospitality not Friendly Industry for Disabled Workers: Study (2020)

Leisure Tourism; Your source for all tourism, leisure and hospitality information; Reporting on inclusive employment by industry leaders (2020)

Respectability; Best Practices and Success in Inclusive Employment in the Hospitality Sector (2015)

Huffington Post; False Stereotypes of People with Disabilities Hold Employers Back (May 2014)

MSN Health and Alton Memorial Hospital; Hospitality Not a friendly industry for disabled workers: Study (Jan. 2012)

Medical Express; US hospitality industry often reluctant to hire people with disabilities (Jan. 2012)

Accommodations. Nevada's Hotel and Lodging Association online magazine; Europeans expatriating in the U.S. (Oct. 2008)

Print

HR Magazine; Do workers with disabilities cost more? (April 2012)

XIV. TEACHING

COURSES TAUGHT

University of New Hampshire

- a. Human Resource Management-MBA-ADMN 898-Graduate Course-Online development and delivery (top 100 ranking for Paul College part-time MBA programs in the US)
- b. Hospitality Human Resources-HMGT 635 (inverted/flipped classroom)
- c. Happy and Healthy at Work: Wellness, Diversity, and Inclusion HMGT 520/OT 520 (Co-listed with Occupational Therapy, Discovery/inquiry attribute/field trip, experience dining in the dark and adaptive sports playing)
- d. Casino Management-HMGT 777 (required field trip)
- e. Casino Management-HMGT777-Online development and delivery
- f. International Food and Culture-HMGT 570 (Discovery/inquiry attribute/writing intensive)
- g. Hospitality Practicum-HMGT 404
(Implemented a new more effective registration system with UNH dining)

h. Student Research Experience-INCO 590

Salzburg University of Applied Sciences (Salzburg Fachhochschule)

- a. Strategic Management and Innovation in Tourism (IMEB2SMIL)
- b. Innovative Human Resource Management Systems (IMEB6IHRIL)

University of Nevada, Las Vegas (US campus)

- a. Human Resources Management in the Hospitality Industry-HMD 259
- b. World Culture and Hospitality Management-TCA 330
- c. World Culture and Hospitality Management-TCA 330-Online development and delivery

University of Nevada, Las Vegas (Singapore Campus)

- a. Organizational Behavior Applied to the Service Industry-HMD 407

XV. STUDENT DEVELOPMENT

Ph.D. Dissertation committee member-William Pettinico-University of New Hampshire-Economics (2022). Evaluating legislation related to gambling, problem gambling and problem gambling services.

Master's Thesis external adviser-Eugenia Karamani-Hellenic American University (2018). How attitudes toward persons with disabilities vary in relations to social context, specific disability, prior contact, and demographics.

Graduate Independent Study (UNH Liberal Arts, LS895)-Jenna Riley (2017). Attitudes towards people with physical disabilities in Austria

Bachelor's Thesis-Melanie Frauenlob (Salzburg, Fachhochschule, 2017). Implications for destination marketing for attracting disabled visitors-A comparison of Erfurt and Aberdeen

Honors Thesis Adviser; Marnee Dupont (UNH Hospitality Management, 2014). It is not the serve but the return

Honors Thesis Adviser; Samantha Pheffer (UNH Accounting and Finance, 2013). Casino resorts accounting Procedures: A case study of Foxwoods resort casino

Honors Thesis Adviser; Sarah Geden (UNH Accounting and Finance, 2011). The impact of financial crisis on the US gaming industry

XVI. PROFESSIONAL DEVELOPMENT

Sample of Workshops-Seminars

- Center for Excellence and Innovation in Teaching and Learning Talk about teaching 2020 summer series (2020)

- Accessibility workshop (2017)
- Registered for UNH CEITL Participation Certificate program (2017)
- UNH workshop “Team and problem-based learning activities” (2017)
- UNH Pathway to Professorship (2016)
- Disability and Employment: Research, Policy and Practice Webinar (2015)
- Active listening skills Workshop (2014)
- Using clickers in the classroom (2014)
- Kognito training: At risk for university and college faculty (2014)
- UNH J-Term Orientation Training (2013)
- Employment Law Update “New HR world 2013 NH” (2013)
- Ethics game webinar (2013)
- I-clicker training (2013)
- UNH Faculty Instructional Technology Summer Institute (FITSI) (2013)
- Seacoast Human Resources Association workshop, “Updates in the law 2012” (2013)
- E-UNH Seminar and Discussion (2012)
- UNH workshop “My life with autism with Temple Grandin” (2012)
- UNH workshop “The science of learning: Applying instructional tools in the classroom and online (2012)
- WSBE Executive Development Program Overview (2012)
- Janet Krumm Disability and Media UNH Lecture Series” (2012)
- UNH workshop “Meet with instruction team to improve services (2012)
- UNH workshop “Active Learning Strategies” (2012)
- UNH workshop “Faculty intro to teaching online courses” (2011)
- UNH workshop “I-Pad” (2011)
- UNH workshop “Distance Learning Lessons Learned: Faculty Perspectives (2011)
- Seacoast Human Resources Association, 2010 Seacoast Employment Law Update (2011)

XVII. CERTIFICATIONS

ServSafe-Food Handler (2014)

UNH Graduate College Certification in Graduate Teaching (2010)

UNLV Certification in College Teaching and Learning (2007)

XVIII. SERVICE

A. SERVICE TO MY PROFESSION

Grant Advisory Member

How people with intellectual disability can be integrated into the hospitality workforce; PI: Ashokkumar Manoharan; Endeavour Foundation Disability Research Fund, Australia (2022-2023)

Career-management through job-crafting for people with physical and mild cognitive disabilities; PI: Vidya Sundar; National Institute on Disability, Living, and Rehabilitation Research/Administration on Community Living (2017-2020)

Member of Editorial Boards

International Journal of Contemporary Hospitality Management (2013-present)

International Journal of Hospitality and Tourism Administration (2015-present)

Advances in Hospitality and Leisure (2019-present)

Journal of Global Scholar of Marketing Sciences (2017)

Journal of Tourism Research and Hospitality (2012-2015)

Journal Ad Hoc Reviewer

Reviewer for Research Excellence Framework 2020

Reviewer for the International Journal of Hospitality Management

Reviewer for Cornell Hospitality Quarterly

Reviewer for ILR Review

Reviewer for Managing Service Quality

Conference Reviewer

Reviewer for the annual Conference of Contemporary Marketing Issues (2017)

Reviewer for the annual International CHRIE Conference (2007-present)

Reviewer for the Annual Graduate Education and Graduate Student Research Conference (2006-present)

Reviewer for NENA federation Research Conference (2013)

Member of Conference Scientific Committees

Global Conference on Hospitality, Tourism, Event and Leisure Management.
North Miami, Florida, USA (2018)

International Conference on Contemporary Marketing Issues. Thessaloniki,
Greece (2012; 2013; 2016; 2018; 2019; 2020)

Advances in Hospitality and Tourism Marketing and Management Conference.
Corfu, Greece (2012)

Chairperson of Special Interest Group (SIG)

SIG in HRM, Diversity and Inclusion in Hospitality and Tourism; International
Conference of Contemporary Marketing Issues, Chalkidiki, Greece (2017)-
Athens, Greece (2018)

Organizer of a stream on “Hospitality Management”

As a part of the 14th Annual International Conference on Tourism, Athens, Greece
(2018)

B. SERVICE TO THE UNIVERSITY, COLLEGE, DEPARTMENT AND COMMUNITY

The University of New Hampshire

Faculty Development committee (2018-present)

Faculty Senator (2010-2012, 2020)

Senate IT committee (2020)

Senate representative on the Discovery committee (2018)

Fulbright workshop panelist for UNH scholars (April 24, 2018)

Discovery Committee (2015-2016)

Organizer of a UNH panel discussion “Problem gambling: A hidden addiction”
(Oct. 20, 2015)

Faculty Fellowship Committee (2014-2016)

Faculty Marshall (2012, 2018 Commencement)

Guest speaker for OT598/HMGT 598 (2018)

Member of the Students’ Affairs Committee (2010-Spring 2011-2012)

Peter T. Paul College of Business and Economics

Member of Intellectual Contributions Committee (2019-present)

Member of Paul College Excellence in Teaching Awards (2021)

Faculty Advisor and co-founding member of UNH Human Resource Association (2019-present)

MBA Talks and Treats-Online course design-Co-presenter (2019)

Secretary of Paul Policies and Procedures Committee secretary (2018-2020)

Paul College representative to the University Faculty Development Committee (2018-present)

Paul Scholars Faculty Discussion Circles; Tapping into the secrets of Wellness (2018, 2019)

Judge and Advisor for Paul College Holloway Competition (2018)

Member of Policies and Procedures Committee (2017-2018)

Task Force Paul HR minor/option (2016)

Ethics Special Interest Group (2015)

Member of the Undergraduate Curriculum and Assessment Committee (2012-2016)

Member of the college Interim Associate Dean search committee (2014)

Member of the Dean's Search Committee (2013-2014)

Faculty leader for the study abroad program of Peter T. Paul in Budapest, Hungary (2014)

Teacher-mentor for Peter T. Paul faculty for CETL course on "College Teaching Mentorship (2014)

UNH Undergraduate Research Conference-Mediator and Student Adviser (2013)

Member of the Structural Review Taskforce (2013)

Hospitality Management Department

Member of Promotion and Tenure Committee (2002)

Organizer of the research seminar “Why and where should we really publish?” (2020)

Chair of Senior Faculty Search Committee (2019-2020)

UNH representative of New England Research Symposium (2019)

Chair of the 3rd year review committee for two assistant professors (2018)

Chair of Merit committee (2017-2018)

Member of Curriculum Committee (2018-2019)

Faculty advisor for the “Lodging and Resort Management” specialization (2014-2015)

Member of Junior Faculty Search Committee (2014-2015)

Member of Curriculum Committee Review (2012-2014)

Liaison between Paul undergraduate curriculum committee (responsible for the college AACSB accreditation) and the hospitality program (2012-2015)

Member of Senior Faculty Search Committee (2013-2014)

Liaison with UNH Confucius Institute (2013-2016)

Whittemore School of Business and Economics Major/Option Fair (2010-2012)

Whittemore School of Business and Economics Open House (2010-2012)

Member of Food Service Lecturer Search Committee (2011-2012)

Member of the Merit Policy Committee (2012)

Guest speaker for HMGT 401 (2010–2014) and HMGT 570 (2011-2015)

Community Outreach

Member of Seacoast advisory committee for “Future in Sight” (former Association for the Blind) (2017-present)

Faculty Advisory for UNH Graduate Christian Fellowship (2017-present)

XIX. PROFESSIONAL AFFILIATIONS

- Member of the International Exchange Alumni (US Bureau of Education and Cultural Affairs)
- Member of the Athens Institute for Education and Research (ATINER)
- Member of the Society for Human Resources Management (SHRM)
- Member of the Council of Hotel, Restaurant, and Institutional Education (CHRIE)
- Member of the National Association of Professional Women (NAPW)
- Former Member of the Academy of Educational Leadership

XX. INDUSTRY EXPERIENCE

- 2014
Casino and Human Resources Intern,
MGM Grand Hotel and Casino in Las Vegas, NV,
MGM RESORTS INTERNATIONAL
Key accomplishments:
- Operational analysis of MGM Grand Hotel and Casino
 - Development of a partnership between MGM and the University of New Hampshire
- 2007
Casino Intern, MGM Grand Hotel and Casino in Las Vegas, NV,
MGM RESORTS INTERNATIONAL
Key accomplishments:
- Operational analysis of MGM Grand Hotel and Casino and Marketing Operations.
- 2005-2006
Human Resources Consultant and Project Manager, MGM Grand
Hotel and Casino in Las Vegas, NV, MGM RESORTS
INTERNATIONAL
Key accomplishments:
- Organized the HR program “5-a-day plus” for MGM Grand.
 - Organized focus groups that covered issues of general wellness and preventive health maintenance at the MGM Grand.
 - Prepared the manual for the MGM MIRAGE Information Station and train the trainer for Mandalay Bay, Luxor, and Excalibur Employee Services employees.
 - Prepared a quarterly newsletter for MGM Grand Employee Relations.
- 2005
Employee Relations Associate, MGM Grand Hotel and Casino in Las
Vegas, NV, MGM RESORTS INTERNATIONAL
Key accomplishments:
- Member of the opening team of the 3-Michelin star Joël Robuchon at the Mansion restaurant and l’Atelier at the MGM Grand.

- Member of the opening team of the hotel condo “The Signature” at the MGM Grand.

Special Projects staff, Corporate Human Resources,
MGM RESORTS INTERNATIONAL

Key accomplishments: Measurement of diversity education training.

2004

Member of a selected UNLV graduate team, WYNN LAS VEGAS

Key accomplishments: Flowcharting of Wynn’s Training and Development business process prior to the opening of the property.

Intern, Rio All Suite Hotel and Casino in Las Vegas, NV, CAESAR’S ENTERTAINMENT Inc.

Key accomplishments: Operational analysis of Rio’s Hotel Operations.

Facilitator, Bellagio Las Vegas, MGM RESORTS INTERNATIONAL

Key accomplishments: Developed and delivered the first training workshop on “Mentoring Managers and Executive Chefs” for the Bellagio’s Food and Beverage executive team.

2000

Co-founder, HONEYMOON SA

Key accomplishments: “Honeymoon” opened three franchises in Greece and one in Voukouresti-Balkans.

1997-2000

Owner-Managing Director, PETER’S VALENTINE

Key accomplishments: Created a new branded lingerie concept “Honeymoon.”

1990-1996

Sales/Marketing Manager and Co-owner of the import, wholesale trading company LIBERTY MARINE TRADING LTD

Key accomplishments: In two years, doubled the revenue.

Assistant Manager and Co-owner of the yacht chartering company, LIBERTY SHIPPING AND TOURIST ENT/SES LTD

Key accomplishments: Increased the market share and expanded the company’s fleet.

OTHER LANGUAGES

- French: Very fluent (Sorbonne II / teaching license in French)
- Greek: Native language
- Spanish: Basic knowledge