

## **SUSAN DRISKO ZAGO**

### **EXPERIENCE**

#### **University of New Hampshire Franklin Pierce School of Law, Concord, NH**

Law Library Director and Professor of Law	June 2019 – present
Tenure awarded	June 2018
Law Library Director and Associate Professor of Law	June 2014 – June 2019
Law Library Director and Assistant Professor of Law	June 2012 – May 2014

#### **Northeastern University School of Law, Law Library, Boston, MA**

Associate Director	May 2004 – June 2012
Acting Director	May - July 2005 & May - Aug. 2006
Head of Reader Services	Jan. 2004 – May 2004
Reference/Electronic Services Librarian	Jan. 2001 – Jan. 2004

#### **Western New England University School of Law, Law Library, Springfield, MA**

Electronic Services Librarian	Feb. 1999 – Jan. 2001
Collection Services Librarian	Nov. 1996 – Feb. 1999

### **OTHER EXPERIENCE**

#### **Boston University, Pappas Law Library, Boston, MA**

Part-Time Reference Librarian	Spring 2008/Fall 2008
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### **EDUCATION**

#### **Western New England University School of Law, Springfield, MA**

Juris Doctor	February 2002
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#### **Simmons College, Boston, MA**

Master of Science in Library and Information Science	December 1995
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#### **Westfield State University, Westfield, MA**

Bachelor of Arts (English)	May 1991
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### **CERTIFICATE**

#### **Newbury College, Brookline, MA**

Paralegal Certificate	May 1993
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### **TEACHING EXPERIENCE**

#### **University of New Hampshire Franklin Pierce School of Law, Concord, NH**

International Legal Research	2014-present
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Legal Research and Information Literacy	2013-2018
Legal Research and Information Literacy: Social Justice	2018-2022
Legal Research and Information Literacy: Trademark/Copyright	2018-2019
Legal Research and Information Literacy: IP (Hybrid)	
Program Director	Fall 2021-2022
Legal Research and Information Literacy: IP (Hybrid)	Fall 2020

#### **Northeastern University School of Law**

Legal Research Instructor	2001 - 2012
Advanced Legal Research; Legal Skills in Social Context (team teacher)	

### **PROFESSIONAL ACTIVITIES/FACULTY DEVELOPMENT**

<b>Rape Aggression Defense (RAD) Training</b> , University of New Hampshire School of Law (class coordinator and participant)	Spring 2019
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<b>Introduction to Lean</b> , University of New Hampshire	Feb. 2019
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<b>Faculty Instructional Technology Summer Institute (FITSI)</b> , University of New Hampshire	Summer 2018
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<b>Advancing Academic Leaders</b> , University of New Hampshire	Fall 2018
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<b>UNH Writing Academy</b> , University of New Hampshire	Summer 2017
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### **SERVICE TO THE UNIVERSITY**

#### **University of New Hampshire School of Law, Concord, NH**

UNH Faculty Senate – Law School Senator	Nov. 2021-present
Sunshine Committee; Chair	2021-2022
Law School Technology Leaders Working Group	2021
ABA Legal Education Police Practices Committee	2021-present
Hiring Committee – Assoc. Dean of Career Services	2020
Contingency Planning for Reopening	2020
USNH Libraries Collaboration	2020-present
Post-Tenure Review Committee, Sparrow	2021
Post Tenure Review Committee, Orcutt	2021
Post-Tenure Review Committee, Hurn	2020
Appeals Panel	2019
CALI Awards	2019 – present
MyElements Governance Committee	2019 – 2020
Moot Court Co-Advisor	2017 – 2023
Library Committee	2012 – 2019
Black Law Student Association, Faculty Advisor	2012 – 2013

#### **University of New Hampshire, Durham, NH**

USNH Libraries	2021-present
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Huron Implementation Team – Libraries	2020
Faculty Activity Report Implementation for Law	2018 – 2019
UNH Graduate Council	2014 – 2018

#### **Northeastern University School of Law, Boston, MA**

Administrative Team	2005 – 2012
Library Renovations	2007 – 2008
Curriculum Committee	2005 – 2006
Building Committee	2004 – 2005

#### **Northeastern University Libraries, Boston, MA**

Institutional Repository Steering Committee	2009 – 2011
Digital Library Committee	2008 – 2009
Web Page Committee	2001 – 2004

### **SERVICE TO THE NEW HAMPSHIRE LEGAL COMMUNITY**

#### **New Hampshire Access to Justice Commission**

Executive Board member	2015 – present
Member	2013 – present

#### **New Hampshire UELMA Exploratory Committee**

Member	2019 – 2020
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### **SCHOLARSHIP**

CALI Lesson, *New Hampshire Legal Research: Primary and Secondary Resources*. CALI.org. (2018).

*Playing to Their Passion: A Legal Research Course that Resonates with Law Students*, 37 Legal Ref. Serv. Q. 75 (2018), doi: [10.1080/0270319X.2018.1522898](https://doi.org/10.1080/0270319X.2018.1522898)

*Reimagining the Wheel: Using Circular Calendars for Planning in Law School Libraries*, 36 Legal Ref. Serv. Q. 103 (2017) doi: [10.1080/0270319X.2017.1359063](https://doi.org/10.1080/0270319X.2017.1359063)

*Riding Circuit: Bringing the Law to Those Who Need It*, 12 Fla. A & M U. L. Rev. 1 (2016) available at [https://scholars.unh.edu/law\\_facpub/372/](https://scholars.unh.edu/law_facpub/372/).

### **OTHER WRITINGS**

AALL Legal Research Teach-In Submissions, 2017

- Legal Research Circle
- Assignment 4: ALR, Practice Materials, Treatises, and Restatement (scenario on lead paint and answer key).

*Authenticity Key to Success in Life and in Legal Information*, Letter to the Editor, Massachusetts Lawyers Weekly, June 16, 2016 (in support of UELMA's passage in the Massachusetts Legislature) available at [http://scholars.unh.edu/law\\_facpub/271/](http://scholars.unh.edu/law_facpub/271/)

*Municipal & Governmental Law: Finding New Hampshire Municipal Ordinances in the Digital Age*, New Hampshire Bar News, June 18, 2014, available at [http://scholars.unh.edu/law\\_facpub/45/](http://scholars.unh.edu/law_facpub/45/)

*UNH Law Library* (Featured Library), Informed Librarian, July 2013 available at [http://scholars.unh.edu/law\\_facpub/214/](http://scholars.unh.edu/law_facpub/214/)

“Secondary Sources: Top Ten” *Legal Information Alert* 24(3): 1, 4-6 (March 2005) available at [http://scholars.unh.edu/law\\_facpub/54/](http://scholars.unh.edu/law_facpub/54/)

## **TOPICAL RESEARCH GUIDES**

- International Legal Research - <http://law.unh.libguides.com/content.php?pid=416865>
- Law School Seminar Paper Resources - <http://law.unh.libguides.com/seminarpaper>
- Moot Court, Competition Teams - <http://law.unh.libguides.com/content.php?pid=704689>

## **PRESENTATIONS**

“An Immodest Proposal: AI, LLMs, and the Case for a Standalone Legal Research Requirement,” Presented with Nicholas Mignanelli, Jordan Jefferson, and Sarah C. Slinger, Incorporating ChatGPT in the Legal Research & Writing Classroom, Virtual Conference, William and Mary School of Law, August 3, 2023.

Moderator – “NextGen: To Boldly Go Where No Bar Exam Has Gone Before” (panel), LLNE/ABLL Spring 2023 Meeting, New England Law | Boston, April 14, 2023.  
<https://libraryguides.nesl.edu/llneabllspring2023/programschedule>

“Hysteria, Hyperbole, and Witch Hunts (...or Maybe Just a Little Bias) in Legal Publishing: What are Law Librarians’ Obligations to their Patrons in Light of the AALL Principles and Standards for Legal Research Competencies?” Presented with Kathy Fletcher, Law Librarians of New England Meeting, Fall 2017, Hysteria, Hyperbole, and Witch Hunts: 1697 & 2017, Salem, MA, November 17, 2017.

“Librarians Engaged in Institutional Repositories: Interactive Panel and Group Discussion,” panelist, NELLCO Symposium 2017, March 10, 2017.

“Librarians and Access to Justice in New Hampshire,” Panel: Social Justice and Public Access to Government Information, Law Librarians of New England, Spring Meeting, 2016, Northeastern University School of Law, April 8, 2016.

“Relationships and Collaboration: Visions, Perceived Challenges and Opportunities for 21<sup>st</sup> Century Law School Libraries,” Yale Law School, Librarians Luncheon Series, July 25, 2014.

“Municipal Law in New Hampshire: What Is It and How to Find It,” New Hampshire Library Association, Spring Meeting, 2014.

“Negotiation: You Can't Always Get What You Want... But You May Be Able to Come Close,” New Hampshire Women in Higher Education Leadership Spring Conference, April 5, 2013.

“Boston Best Friends Forever: A Collaboration Story,” AALL Annual Meeting, Boston, July 23, 2012.

“Adventures in Collaboration, Resource Collaboration: Hits & Misses,” panelist, LLNE meeting, Suffolk Law School, Boston, Spring 2012.

“Legal Research on the Internet,” Massachusetts Continuing Legal Education, Boston, July 11, 2000.

### **PROFESSIONAL MEMBERSHIPS AND ACTIVITIES**

#### NELLCO Board of Directors

Board Member	2012 – present
President	2020 – 2022
Reelected to fill a leadership gap	2023 – present
Past President	2022-2023
Vice-President/President-Elect	2018 – 2020
Chair, Nominations Committee	2018 – 2020
Chair, Communications Working Group	2016 – 2017
Member, Return on Investment Working Group	2016 – 2017
Coordinator, NELLCO Association Directors Interest Group	2009 – 2012
NELLCO Internship and Personnel Task Force	2004 – 2006

#### New Hampshire College and University Council, Library Directors Section

Co-President	2012-present
President	2023-present
President	2016 – 2017
Vice President/President-Elect	2015 – 2016

#### Association of New Hampshire Law Librarians

President	2012 – 2019
Treasurer	2015 – 2017
	2013 – 2014

#### Law Librarians of New England

Member	1996 – present
President	2009 – 2010
Vice-President	2008 – 2009
Government Relations Committee, New Hampshire	2012 – present
Nominations Committee	2022 – present
Fall Meeting Chair	Fall 2010
<i>Improve Your Workplace Health! Inoculate Against Bad Morale</i>	
Education Director	2004 – 2006
Co-layout editor, <i>LLNE NEWS</i>	2002 – 2004
Co-editor, <i>LLNE NEWS</i>	1999 – 2001
Communications Committee	1996 – 2010

American Association of Law Librarians

Member

1996 – present

Co-Chair/Coordinator, Massachusetts Working Group

Access to Electronic Legal Information

2010 – 2012

Local Arrangements for Boston Annual Meeting

2010 – 2012

AALL Awards Committee

2003 – 2004

American Association of Law Schools

AALS Section on Technology, Law & Legal Education, member

2021-present

Co-Chair, Communications Subcommittee

2023-present