

Carolyn B. (White) Gamtso
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EDUCATION:

Master of Library and Information Studies (Beta Phi Mu Library Honor Society),
University of Rhode Island, Kingston, Rhode Island, 1997.

Master of Arts in English, Indiana University, Bloomington, Indiana, 1991.

Bachelor of Arts in English (magna cum laude, Honors Program, Phi Beta Kappa),
College of the Holy Cross, Worcester, Massachusetts, 1989.

- Included junior year Study Abroad Program at King's College (University of London), London, England (1987-1988).

PROFESSIONAL LIBRARY EXPERIENCE:

Assistant Professor/Reference and Instruction Librarian, University of New Hampshire at Manchester Library, Manchester, NH, 2000-2006.

Associate Professor/Reference and Instruction Librarian, University of New Hampshire at Manchester Library, Manchester, NH, 2006-2014.

Associate Professor/Head of Reference and Instruction, University of New Hampshire at Manchester Library, Manchester, NH, 2014-present.

- Provide one-on-one research assistance to library patrons in person, by phone, by email, and via text message/online chat. Provide reference drop-in hours and research consultations to students
- Teach library instruction sessions to students in a variety of courses in a wide range of disciplines. Sessions include such topics as thesis development; keyword selection; use of library reference materials/online catalog/periodical databases; and evaluation of sources
- Collaborate with faculty to craft assignment-specific library instruction sessions that will meet the research needs of students in a variety of disciplines and courses
- Assess the effectiveness of individual library instruction sessions by using qualitative post-session student surveys
- Lead the UNH Manchester Library's Information Literacy Team

- Create online LibGuides for all courses visited (<http://libraryguides.unh.edu/index.php>)
- Direct the UNH Manchester Research Mentor Program, in which peer writing tutors are trained to provide tutees with basic, point-of-need research assistance as part of the tutoring process
 - Work with the Center for Academic Enrichment (CAE) to supervise the UNH Manchester research mentors
 - Design the curriculum for the library research component of the Tutor Development (UMST 521) course
 - Co-teach, with the Director of the CAE, the writing/research portion of the Tutor Development (UMST 521) course
 - Participated in the design and implementation of a three-semester assessment of the Research Mentor Program
- Select materials for the UNH Manchester Film and Audiobook Collections
- Served as Interim Library Director from September-December 2017
- Participated in the design of the new UNH Manchester Library space at 88 Commercial Street and in the relocation of the library to the renovated location (2014-2015)

Reference Librarian, Merrimack Public Library, Merrimack, NH, October 1998-December 1999.

- Provided one-on-one reference assistance in person, by phone, and via email to patrons at a busy public library
- Designed public workshops on the use of library and Internet resources

Technical Services/Systems Librarian, Redwood Library and Athenaeum, Newport, RI, 1998.

- Supervised the acquisition of library materials
- Performed and supervised original and copy cataloging of all types of library materials
- Coordinated the integration of electronic and Internet resources into the library's public services and oversaw the day-to-day management of the library's online system and local area network

Technical Services Librarian, Merrimack Public Library, Merrimack, NH, 1997-1998.

- Maintained the library's online bibliographic database, troubleshoot and made appropriate adjustments, and recommended policies and procedures for data entry standards
- Managed and upgraded Technical Services components of an automated, integrated library system

OTHER WORK EXPERIENCE:

English Instructor, New Hampshire College, Manchester, NH, 1994-1995.

- Used process-writing method to teach mid-level composition class to freshmen and sophomores, including students in the College's Basic Studies Program

Learning Assistant, New Hampshire College, Manchester, NH, 1994-1995.

- Conducted one-on-one instruction sessions as an individual writing tutor
- Taught grammar and writing lab classes and small-group grammar study sessions to students, including international students and academically at-risk freshmen

English Instructor, Hesser College, Manchester, NH, 1994.

- Taught Introduction to Literature course in the College's Continuing Education program.
- Taught the College's freshman composition class
- Tutored students in writing one-on-one at Hesser's Academic Support Center

PUBLICATIONS:**Peer-Reviewed Articles**

Gamtso, Carolyn White and Patricia Halpin. "Tailoring Library Instruction for Non-science Majors Taking Hybrid and Online Science Classes: Student Perceptions of Information Literacy in the Virtual Environment." *Public Services Quarterly*. 14:2 (2018): 99-118. doi: <https://doi.org/10.1080/15228959.2017.1372729>

Paterson, Susanne F. and Carolyn White Gamtso. "Information Literacy Instruction in an English Capstone Course: A Study of Student Confidence, Perception, and Practice." *The Journal of Academic Librarianship*. 43:2 (2017): 143-155. doi:[10.1016/j.acalib.2016.11.005](https://doi.org/10.1016/j.acalib.2016.11.005)

Gamtso, Carolyn White; Rachel Blair Vogt; Nicole Chartier; Gail Fensom; Natalie Glisson; Jennifer Jefferson; and Dorothy Sherman. "Research Mentoring: Expanding the Role of Writing Tutors." *Writing Lab Newsletter*. 38:1-2 (2013): 10-13.

Paterson, Susanne F. and Carolyn White Gamtso. "Guiding Students from Consuming Information to Creating Knowledge: A Freshman English Library Instruction Collaboration." *Communications in Information Literacy (CIL)*. 5:2 (2011): 117-126. doi:[10.7548/cil.v5i2.91](https://doi.org/10.7548/cil.v5i2.91)

Fensom, Gail; Regina McCarthy; Kirsten Rundquist, Dorothy Sherman, and Carolyn B. White. "Navigating Research Waters: The Research Mentor Program at the University of New Hampshire at Manchester." *College & Undergraduate Libraries*. 13.2 (2006): 49-74.

Paterson, Susanne F., and Carolyn B. White. "Rethinking the Paradigms: Toward a New Vision of Libraries and Student Learning." *The International Journal of Learning*. 12.5 (2005/2006).

Paterson, Susanne, and Carolyn White. "A Collaborative Approach to Information Literacy." *Academic Exchange Quarterly (AEQ)*, Volume 8, Issue 4, Winter 2004.

Book Chapters

Gamtso, Carolyn White; Annie Donahue; and Kim Donovan. "The Research Mentor Program at UNH Manchester: Peer Learning Partnerships." *Training Research Consultants: A Guide for Academic Libraries*. Association of College & Research Libraries. Ed. Mary O'Kelly. Forthcoming.

Donahue, Annie; Kim Donovan; and Carolyn Gamtso. "The Research Mentor Program at University of New Hampshire/Manchester Library." *Peer Assisted Learning in Academic Libraries*. Ed. Erin Rinto. ABC-CLIO, 2017.

Gamtso, Carolyn; Melissa Mannon; and Sandy Whipple. "The New Hampshire Human Library Project: Breaking Barriers and Building Bridges by Engaging Communities of Learners." *The Experiential Library: Transforming Academic and Research Libraries through the Power of Experiential Learning*. Ed. Peter McDonnell. Cambridge, MA: Chandos Publishing (Elsevier), 2016.

Gamtso, Carolyn White; Rachel Blair Vogt; Annie Donahue; Kimberly Donovan; and Jennifer Jefferson. "Librarian and Peer Research Mentor Partnerships that Promote Student Success." *Space and Organizational Considerations in Academic Library Partnerships and Collaborations*. Ed. Brian Doherty. Hershey, PA: Information Science Reference (IGI Global), 2016.

White, Carolyn and Margaret Pobywajlo. "A Library, Learning Center, & Classroom Collaboration: A Case Study." *Centers for Learning: Writing Centers and Libraries in Collaboration*. Ed. James K. Elmborg and Sheril Hook. Chicago: Association of College and Research Libraries, 2005.

SELECTED PRESENTATIONS BEFORE PROFESSIONAL ORGANIZATIONS:**Papers**

Paterson, Susanne F. and Carolyn White. "From Information to Knowledge: Transforming Library Instruction for the Digital Age." Paper presented at the Sixth International Conference on Knowledge, Culture, and Change in Organisations, Monash University Centre in Prato, Tuscany, Italy, July 11, 2006.

Paterson, Susanne F. and Carolyn White. "Rethinking the Paradigms: Toward a New Vision of Libraries and Student Learning." Paper presented at the Twelfth International Conference on Learning, Granada, Spain, July 13, 2005.

Lectures

Gamtso, Carolyn and Susanne F. Paterson. "A Collaborative Approach Using Student Feedback to Shape Programmatic Information Literacy Instruction." New England Library Instruction Group (NELIG) Annual Conference, Fitchburg State University (MA), June 9, 2017.

Gamtso, Carolyn; Annie Donahue; and Gail Fensom. "Cross Training Peer Tutors to Broaden Student Academic Success." Campus Compact for New Hampshire (CCNH) College Access and Student Success Showcase, Bedford, NH, April 19, 2013.

Gamtso, Carolyn. "Lessons in Compassion: A Teacher's Education in Exile." TEDxTimberlaneSchools Conference: Compassion and Education--The Spirit Within, Plaistow, NH, October 6, 2012.

Gamtso, Carolyn; Annie Donahue; Jennifer Jefferson; Rachel Blair Vogt; and Alison Pelletier. "Peer2Peer: Your Research Connection." New England Library Instruction Interest Group (NELIG) Annual Conference, Gardner, MA, June 1, 2012.

Gamtso, Carolyn and Rachel Blair Vogt. "Speed Databasing: Making Lasting Connections in 10 Minutes or Less." Session presented at the NHCUC/CCNH Academic Affairs Fall Conference, Southern New Hampshire University, Manchester, NH, and at the New England Library Instruction Interest Group (NELIG), Keene State College, Keene, NH, 2011.

Gamtso, Carolyn, Margaret Pobywajlo, Emilea Raymond, Kara Scheerhoorn, and Stephanie Swanyck. "Collaborating to Promote Tutors' Library and Leadership Skills: The Research Mentor Program at the University of New Hampshire at Manchester," National

Conference on Peer Tutoring in Writing (NCPTW), Mount Holyoke College, South Hadley, MA, November 7, 2009.

Gamtso, Carolyn and Melinda Raupach. "Library Guides: Personalized Research Portals," New England Library Instruction Group (NELIG) Annual Conference, University of Southern Maine-Portland, June 5, 2009.

Gamtso, Carolyn and Melinda Raupach. "Library Guides: A Reference Librarian at Your Fingertips," New Hampshire Library Association (NHLA) Annual Conference, Attitash Grand Summit Hotel and Conference Center, Bartlett, NH, May 20, 2009.

Paterson, Susanne and Carolyn White. "Creating Critical Thinkers in the Freshman Composition Classroom: A Faculty-Librarian Collaboration," New England Faculty Development Consortium (NEFDC) Spring 2007 Conference, University of Connecticut, Storrs, CT, June 1, 2007.

White, Carolyn. "All Learning is Local: Giving Students a Stake in Research." New England Library Instruction Group's (NELIG) 2006 Annual Program, Roger Williams University, Bristol, Rhode Island, June 9, 2006.

McCarthy, Regina, Zachary Bellino, Dorothy Sherman, and Carolyn White. "Navigating Research Waters: The Research Mentor Program at the University of New Hampshire at Manchester," The Learning Assistance Association of New England (LAANE) Annual Conference, Rivier College, Nashua, NH, November 4, 2005.

Pobywajlo, Margaret, Regina McCarthy, Emily Madison, Dorothy Sherman, and Carolyn White. "A Learning Center/Library Collaboration for Information Literacy: The Library Skills Peer-Tutoring Program at the University of New Hampshire at Manchester." The Northeast Writing Centers Association Conference, Merrimack College, Andover, MA, April 17, 2004.

Pobywajlo, Margaret, Gail Fensom, Kirsten Rundquist, Dorothy Sherman, and Carolyn White. "A Developmental Approach to Information Literacy: The Library Skills Peer-Tutoring Program at the University of New Hampshire at Manchester," National Association for Developmental Education (NADE) Annual Conference, St. Louis, MO, March 13, 2004.

Panel Presentations

Gamtso, Carolyn; Kim Donovan; and Annie Donahue. "Partners in Information Literacy: The Research Mentor Program at UNH Manchester." Creating Knowledge VIII Conference, Reykjavik, Iceland, June 3, 2016.

Gamtso, Carolyn; Melissa Mannon; and Sandy Whipple. "The Human Library: Don't Judge a Book by Its Cover." New England Library Association (NELA) Annual Conference, Boxborough, MA, October 19, 2014.

Gamtso, Carolyn and Patricia Halpin. "Tailoring Library Instruction for Non-Science Majors Taking Hybrid and Online Science Classes." International Federation of Library Associations (IFLA) Information Literacy Satellite Meeting, Limerick Institute of Technology, Limerick, Republic of Ireland, August 15, 2014.

Paterson, Susanne and Carolyn White. "Collaboration @ Your Library," New England Library Instruction Group (NELIG) Quarterly Meeting, Wentworth Institute of Technology, Boston, MA, March 13, 2007.

Poster Presentations

Gamtso, Carolyn and Rachel Blair Vogt. "Speed Databasing: A Learner-Centered Approach to Library Instruction." Association of College and Research Libraries-New England Chapter (ACRL-NEC) Annual Conference, Worcester, MA, May 18, 2012.

Paterson, Susanne and Carolyn White. "All Research Is Local: Collaborating to Transform Freshman Library Instruction." Poster session presented at the Association of College and Research Libraries/New England Chapter Spring Conference at the University of Massachusetts, Amherst, on April 21, 2006.

Pobywajlo, Margaret; Regina McCarthy; Dorothy Sherman; and Carolyn White. "The Journey to Information Literacy: The UNH Manchester Research Mentor Program," poster session presented at the Dartmouth Biomedical Libraries October Conference for New England Librarians, Dartmouth College, Hanover, NH, October 28, 2004.

UNH Speakers' Bureau

Gamtso, Carolyn. "Education in Exile: Teaching in a Tibetan Refugee Community in the Himalayas." UNH Speaker's Bureau lecture given at various sites in the region from 2008-2013.

UNH Discovery Dialogue

Donahue, Annie and Carolyn Gamtso. "Term Papers, Google, and Library Anxiety: How can information literacy improve students' research skills?" –with Annie Donahue

- UNH Manchester Brown Bag/University Dialogue Lecture, October 4, 2010.

- UNH Durham, Dr. Joanne Burke and Dr. Colette Janson-Sand's Nutrition 401 (Perspectives in the Profession) course.

PROFESSIONAL DEVELOPMENT ACTIVITIES:

Association of College and Research Libraries' Institute for Information Literacy's Immersion Program, *Program Track*, University of Vermont, July 23-28, 2017. The ACRL program is an in-depth immersion-style workshop designed to develop librarians' academic leadership skills as they institute programmatic IL initiatives at their home institutions. Admission to the program is competitive.

Association of College and Research Libraries' Institute for Information Literacy's Immersion Program, *"Librarian as Teacher" Track*, University of Rhode Island, August 1-6, 2003. The ACRL program is an in-depth immersion-style workshop designed to enhance librarians' teaching skills and to teach participants how to incorporate information literacy concepts into a library instruction curriculum. Admission to the program is competitive.

UNH Faculty Instructional Technology Summer Institute (FITSI), UNH Durham, June 14-18, 2010. The institute focused on technology applications in the classroom.

COMMUNITY OUTREACH:

- Participated on a team of faculty members, librarians, and museum professionals that crafted a successful application to host the American Library Association/Folger Shakespeare Library exhibition *First Folio! The Book that Gave Us Shakespeare* at the Currier Museum of Art in Manchester, NH in April 2016.
- Led a workshop on college-level research with students at Goffstown (NH) High School (December 2014).
- Partnered with librarians at Goffstown (NH) High School and the Goffstown Public Library to plan and launch New Hampshire's first Human Library (April 2014). A Human Library is an even in which people are the books, and readers are encouraged to challenge their prejudices.

PROFESSIONAL SERVICE:

Professional Association Memberships

American Library Association

- Association of College and Research Libraries (ACRL)

- New England Library Instruction Group (NELIG)
- Library Instruction Roundtable

New Hampshire Library Association

- Academics Section Chair, 2000-2003

Professional Library Committees

- UNH Manchester Library representative to the New Hampshire College & University Council (NHCUC) Library Directors Committee

Editorial Work

- Innovative Practices Section Co-editor, *Communications in Information Literacy—CIL* (<https://pdxscholar.library.pdx.edu/comminfolit/>). August 2017-present.
- Perspectives Section Editor, *Communications in Information Literacy—CIL* (<https://pdxscholar.library.pdx.edu/comminfolit/>). September 2015-August 2017.

SELECTED SERVICE TO THE COLLEGE

- Writing Across the Curriculum (WAC) Committee (2000-2002; 2004-2009; 2012-present; Chair from 2000-2002)
- Member of the UNH Manchester Academic Resources and Curriculum Committee (ARCC), January-May 2013; September 2017-present
- UNH Manchester Diversity & Inclusive Excellence Committee
Co-chair, September 2011-May 2012
Chair, September 2016-September 2017
Member, September 2017-present
- Member of UNH Manchester Executive Committee, January 2013-May 2015
- UNH Manchester Dean Search Committee, September-December 2015
- Co-Chair, UNH Manchester Promotion & Tenure Committee, January 2012-July 2013
- UNH Manchester Budget Committee (2009-2011)
- UNH Manchester Technology Luncheon Organizer and Participant (2009)

SELECTED SERVICE TO THE UNIVERSITY

- UNH Beta Chapter of Phi Beta Kappa (Spring 2004-present)
- UNH Library LibGuides Committee (2008-present)
- University Dialogue Discover Author, 2009-2010 and 2010-2011: Wrote a Dialogue essay about yoga and meditation for the Dialogue on Health (2009-2010); co-wrote (with Annie Donahue) an essay about information literacy for the Dialogue on TMI (2010-2011). Participated in organizing UNH Manchester Discovery Dialogue events
- UNH Manchester Representative to the Faculty Senate, 2000-2002. Member of the Academic Affairs Subcommittee