

**UH TRANSPORTATION SURVEY**

**DRAFT QUESTIONNAIRE 4/12/07**

# UNH Transportation Survey Spring, 2007

"May I speak with \_\_\_\_\_?"

"Hello, this is \_\_\_\_\_ calling from the University of New Hampshire Survey Center. You have been randomly selected as a UNH community member to participate in a confidential survey about parking and transportation issues at UNH. This survey will only take a few minutes and your responses will be kept strictly confidential.

INT1

"At UNH, do you consider yourself primarily ... student ... faculty ... or staff?"

- |    |                     |
|----|---------------------|
| 1  | STUDENT             |
| 2  | FACULTY             |
| 3  | STAFF               |
| 98 | DON'T KNOW/NOT SURE |
| 99 | NA/REFUSED          |

INT2

"How many hours a week do you work or attend classes on the UNH Durham campus?"

ENTER NUMBER OF HOURS

- |    |   |
|----|---|
| 0  | NONE – DO NOT WORK ON CAMPUS  |
| 50 | 50 OR MORE HOURS  |
| 97 | DEPENDS - PROBE: "Do you typically work more than 5 hours a week at UNH in Durham?" |
| 98 | DK / NOT SURE - PROBE AS ABOVE  |
| 99 | NA / REFUSED  |

INT3

"And do you currently live on the UNH campus?"

- |    |                               |
|----|-------------------------------|
| 1  | YES                           |
| 2  | NO                            |
| 98 | DK / NOT SURE -- DO NOT PROBE |
| 99 | NA / REFUSED                  |

IF (ANSWER > 1) SKIPTO OFF1

OC1

"Do you keep a car in a campus parking lot or in some private lot in the area?"

- |    |               |
|----|---------------|
| 1  | YES           |
| 2  | NO            |
| 98 | DK / NOT SURE |
| 99 | NA / REFUSED  |

IF (ANSWER > 1) SKIPTO OC3

OC2

"Where is your car usually parked?"

- |    |                                    |    |                              |
|----|------------------------------------|----|------------------------------|
| 1  | A-LOT                              | 12 | P-LOT - PARSONS              |
| 2  | B-LOT (McConnell)                  | 13 | R-LOT - HEALTH CENTER        |
| 3  | C-LOT (Behind the MUB)             | 14 | T-LOT - THOMPSON HALL        |
| 4  | D-LOT - ALUMNI CENTER              | 15 | U,V,Y-LOT - SMITH/SCOTT/LORD |
| 5  | E-LOT - HUBBARD/CHRISTENSEN        | 16 | FIELD HOUSE LOT              |
| 6  | E-1 LOT (WILLIAMSON/MINI-DORMS)    | 17 | FOREST PARK                  |
| 7  | F-LOT (Morse Hall, ROTC)           | 18 | GABLES LOT                   |
| 8  | G-LOT - PUTNAM/GREENHOUSES         | 19 | MAST ROAD LOT                |
| 9  | H-LOT - SNIVELY                    | 20 | WEST EDGE LOT                |
| 10 | I & L-LOT - BEHIND STOKE/STILLINGS | 21 | WOODSIDE LOT                 |
| 11 | N-LOT - NESMITH                    | 22 | OTHER CORE LOT               |
- 23 PRIVATE ARRANGEMENT - NOT IN UNIVERSITY LOT
- 80 VARIOUS / DEPENDS -- PROBE: "Where do you try to park?"
- 90 OTHER (SPECIFY) \_\_\_\_\_
- 97 DON'T KEEP CAR WHILE ON CAMPUS
- 98 DK / NOT SURE -- PROBE: "Generally speaking where do you usually park?"
- 99 NA / REFUSED

OC3

"Do you work off campus?"

- |    |               |
|----|---------------|
| 1  | YES           |
| 2  | NO            |
| 98 | DK / NOT SURE |
| 99 | NA / REFUSED  |

IF (ANSWER > 1) SKIPTO OC8

OC4

"What town or city do you work in?"

- |    |                                |
|----|--------------------------------|
| 1  | DOVER                          |
| 2  | DURHAM                         |
| 3  | NEWMARKET                      |
| 4  | PORTSMOUTH                     |
| 5  | NEWINGTON                      |
| 6  | OTHER NH SEACOAST              |
| 7  | NORTH - WHITE MOUNTAINS        |
| 8  | MASSACHUSETTS                  |
| 9  | MAINE                          |
| 10 | OTHER [RECORD VERBATIM REPNSE] |
| 98 | DK (DO NOT PROBE)              |
| 99 | NA / REFUSED                   |

OC5

"Last week, how many hours did you work off campus?"

- |    |               |
|----|---------------|
| 0  | NONE          |
| 40 | 40 or more    |
| 98 | DK / NOT SURE |
| 99 | NA / REFUSED  |

OC6

"What means of transportation did you use when traveling from UNH to your work last week ... did you drive by yourself ... car pool ... take a bus at least part of the way ... walk ... bike ... or go some other way?"

- 1 DRIVE BY SELF
- 2 CAR POOL
- 3 BUS / WILDCAT TRANSIT
- 4 CAMPUS SHUTTLE
- 5 WALK
- 6 BICYCLE
- 7 MOTORCYCLE
- 8 OTHER -- SPECIFY
  
- 98 DK (PROBE: "Generally speaking ...")
- 99 NA / REFUSED

OC7

"Is there a Wildcat Transit stop within a five minute walk from where you work off campus?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE
- 99 NA / REFUSED

OC8

"How many days did you travel off campus last week for reasons other than work?"

- 0 NONE → SKIP TO SAT1
- 1 ONE
- 2 TWO
- 3 THREE
- 4 FOUR
- 5 FIVE
- 6 SIX
- 7 SEVEN
  
- 98 DK / NOT SURE – REPEAT QUESTION
- 99 NA / REFUSED

OC9

"What means of transportation did you use when traveling from UNH for reasons other than work last week ... did you drive by yourself ... car pool ... take a bus at least part of the way ... walk ... bike ... or go some other way?"

CHECK ALL THAT APPLY

- 1 DRIVE BY SELF
- 2 CAR POOL
- 3 BUS / WILDCAT TRANSIT
- 4 CAMPUS SHUTTLE
- 5 WALK
- 6 BICYCLE
- 7 MOTORCYCLE
- 8 OTHER -- SPECIFY
  
- 98 DK – REREAD QUESTION
- 99 NA / REFUSED

SKIP TO SAT1

RESPONDENTS WHO LIVE OFF CAMPUS  
OFF1

"I would like to ask some questions related to the location of your current residence, in other words, where you commute from to get to campus." What is your current street address, including zip code?"

[IF R WILL NOT GIVE ADDRESS, ASK] "What is the nearest cross-street?"

(RECORD VERBATIM RESPONSE--PROBE FOR DETAILS, RECORD STREET ADDRESS AND ZIPCODE, OR NEAREST CROSS-STREET, OR JUST ZIP CODE)

- 99998 DK -- (PROBE FOR STREET DETAILS)
- 99999 NA

OFF2

"Is there a Wildcat Transit stop within a five minute walk from where you live?"

IF YES: "Have you ridden the Wildcat Transit from that stop this semester ... that is, since January, 2007?"

- 1 YES – HAVE USED WILDCAT TRANSIT FROM NEARBY STOP
- 2 YES – BUT HAVE NOT USED IN PAST YEAR
- 3 NO
  
- 98 DK / NOT SURE (DO NOT PROBE)
- 99 NA / REFUSED

OFF3

"Do you have access to the use of a car for daily commuting ... that is ... a car or truck that you either own or share?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE (DO NOT PROBE)
- 99 NA / REFUSED

OFF4

"Last week, how many days did you come to work or attend class at UNH?"

RECORD NUMBER OF DAYS

- 99 NA / REUSED

OFF5

"Last week, approximately how many hours per day did you spend at UNH, that is, on campus ... less than 2 hours per day ... 3 to 4 hours per day ... 5 to 7 hours a day ... or 8 or more hours per day?"

- 1 LESS THAN 2 HOURS PER DAY
- 2 3 - 4 HOURS PER DAY
- 3 5 - 7 HOURS PER DAY
- 4 8 OR MORE HOURS PER DAY
  
- 98 DK / NOT SURE -- PROBE: "Generally speaking ..."
- 99 NA / REFUSED

OFF6

"Last week, how many days did you leave campus, for any reason, and then return to campus?"

RECORD NUMBER OF DAYS

- 99 NA / REFUSED

OFF7

"What means of transportation did you usually use to get to UNH last week ... did you drive by yourself all the way to UNH ... car pool ... take a bus at least part of the way ... walk ... bike ... or come some other way?" "Did you get to UNH last week by any other means?"

RECORD FIRST AND SECOND RESPONSES IN ORDER

- 1 DRIVE BY SELF
- 2 CAR POOL
- 3 BUS
- 4 U-PARK / SHUTTLE
- 5 WALK
- 6 BICYCLE
- 7 MOTORCYCLE
- 8 TRAIN
- 9 OTHER (SPECIFY)
  
- 97 DO NOT COME TO UNH
- 98 DK -- DO NOT PROBE
- 99 NA / REFUSED

IF (OFF7 < 8)

OFF8

"On what route do you TYPICALLY enter the Durham campus area on your way to UNH?"

(READ NUMBERS 1 TO 7)

- 1 from the north on Route 108,
- 2 from the north on Madbury Road,
- 3 from the west on Main Street,
- 4 from the south on Route 108 from Newmarket,
- 5 from the south on Mill Road, or
- 6 from the south on Mast Road, 155A?"
  
- 98 DK -- PROBE: "Generally speaking
- 99 NA / REFUSED

OFF9

"How many days last week did you \_\_\_\_\_ to UNH?"

RECORD NUMBER OF DAYS

- 99 NA / REFUSED

OFF10

"What was your first destination when you come to UNH ... that is, to what building on campus do you go?"

ENTER BUILDING CODE

IF (OFF7 > 2) SKIP TO CKTRAV

OFF11

"How many people were in your car when you came to work last week?"

IF MORE "DEPENDS" OR "DIFFERENT ON DIFFERENT DAYS, ASK:

"How many were in your car on most days?"

- 1 ONE, JUST RESPONDENT
- 2 TWO
- 3 THREE OR MORE
  
- 98 DK / NOT SURE – PROBE: "On most days ..."
- 99 NA / REFUSED

OFF12

"Do you TYPICALLY drive directly to UNH from your home or do you typically make some stops on the way?"

- 1 DRIVE TO UNH DIRECTLY FROM HOME
- 2 TYPICALLY MAKE STOPS ON WAY
  
- 98 DK / NOT SURE – PROBE: "On most days ..."
- 99 NA / REFUSED

OFF13

"How many minutes does it typically take you to get from your home to UNH?"

RECORD NUMBER OF MINUTES

- 1 ONE
  
- 60 60 MINUTES – 1 HOUR
  
- 90 90 MINUTES 1 ½ HOURS
  
- 120 120 MINUTES – 2 HOURS OR MORE
  
- 998 DK / NOT SURE – PROBE: "On most days ..."
- 999 NA / REFUSED

OFF14

"On those times when you do use a car for all or part of your trip to UNH, where is that car usually parked?"

- 1 A-LOT
  - 2 B-LOT (McConnell)
  - 3 C-LOT (Behind the MUB)
  - 4 D-LOT - ALUMNI CENTER
  - 5 E-LOT - HUBBARD/CHRISTENSEN
  - 6 E-1 LOT (WILLIAMSON/MINI-DORMS)
  - 7 F-LOT (Morse Hall, ROTC)
  - 8 G-LOT - PUTNAM/GREENHOUSES
  - 9 H-LOT - SNIVELY
  - 10 I & L-LOT - BEHIND STOKE/STILLINGS
  - 11 N-LOT - NESMITH
  - 23 PRIVATE ARRANGEMENT - NOT IN UNIVERSITY LOT
  - 80 VARIOUS / DEPENDS -- PROBE: "Where do you try to park?"
  - 90 OTHER (SPECIFY)
  - 97 DON'T KEEP CAR WHILE ON CAMPUS
  - 98 DK / NOT SURE -- PROBE: "Generally speaking where do you usually park?"
  - 99 NA / REFUSED
- 12 P-LOT - PARSONS
  - 13 R-LOT - HEALTH CENTER
  - 14 T-LOT - THOMPSON HALL
  - 15 U,V,Y-LOT - SMITH/SCOTT/LORD
  - 16 FIELD HOUSE LOT
  - 17 FOREST PARK
  - 18 GABLES LOT
  - 19 MAST ROAD LOT
  - 20 WEST EDGE LOT
  - 21 WOODSIDE LOT
  - 22 OTHER CORE LOT

OFF15

"Last week, did you walk or did you take a shuttle bus from your parking space to your final destination on campus?"

- 1 WALKED
- 2 TOOK SHUTTLE BUS
- 3 BOTH
- 98 DK / NOT SURE – PROBE: REREAD QUESTION
- 99 NA / REFUSED

OFF16

"Do you exclusively drive to campus every day or do you sometimes get to campus some other way?"

- 1 ONLY DRIVE
- 2 SOMETIMES COME OTHER WAY
- 98 DK / NOT SURE – PROBE: REREAD QUESTION
- 99 NA / REFUSED

OFF17

"During the current semester, that is, since January 2007, have you ever carpooled to UNH with a colleague?"

- 1 YES
- 2 NO
- 98 DK / NOT SURE – PROBE: REREAD QUESTION
- 99 NA / REFUSED

OFF18

"Have you ever used one of the UNH carpool websites?"

- 1 YES → PROBE: "Which one?"
- 2 NO
- 98 DK / NOT SURE – PROBE: REREAD QUESTION
- 99 NA / REFUSED

OFF19

"On those days that you park your car on campus, or at a location near campus, do you typically drive your car anywhere off campus before your work or school day ends?"

IF YES "Is that for work related trips or for personal errands?"

- 1 YES - WORK RELATED
- 2 YES - PERSONAL ERRANDS
- 3 YES - BOTH WORK AND PERSONAL
- 4 NO
- 98 DK (PROBE: "Generally speaking ...")
- 99 NA / REFUSED

SKIP TO SAT1

CKTRAV

IF (OFF8 = 3) SKIPTO OFF20

IF (OFF8 = 8) SKIPTO OFF22

IF (OFF8 = 4) SKIPTO OFF25

IF (OFF8 = 5) SKIPTO OFF38

OFF20

“What is the name or route number of the bus you take to UNH?”

RECORD VERBATIM RESPONSE

OFF21

“What town do you get on the bus?”

- |    |                                  |
|----|----------------------------------|
| 1  | DOVER                            |
| 2  | DURHAM                           |
| 3  | MADBURY                          |
| 4  | NEWMARKET                        |
| 5  | PORTSMOUTH                       |
| 6  | NEWINGTON                        |
| 7  | OTHER NH SEACOAST                |
| 8  | MASSACHUSETTS                    |
| 9  | OTHER [RECORD VERBATIM RESPONSE] |
| 98 | DK (DO NOT PROBE)                |
| 99 | NA / REFUSED                     |

SKIP TO SAT1

OFF22

“What station did you board the train to Durham from?”

- |    |                   |
|----|-------------------|
| 1  | BOSTON            |
| 2  | DOVER             |
| 3  | EXETER            |
| 4  | HAVERHILL         |
| 5  | OLD ORCHARD BEACH |
| 6  | PORTLAND          |
| 7  | SACO / BIDDEFORD  |
| 8  | WELLS             |
| 9  | WOBURN            |
| 98 | DK / NOT SURE     |
| 99 | NA / REFUSED      |

OFF23

“What time did you board the train?”

RECORD HOUR AND MINUTE, E.G.: EIGHT THIRTY = 830, SEVEN FORTY-FIVE = 745

- |      |   |
|------|---|
| 9998 | DK / NOT SURE – PROBE: “On most days ...” |
| 9999 | NA / REFUSED                              |

OFF24

“What time did the train arrive in Durham?”

RECORD HOUR AND MINUTE, E.G.: EIGHT THIRTY = 830, SEVEN FORTY-FIVE = 745

- |      |   |
|------|---|
| 9998 | DK / NOT SURE – PROBE: “On most days ...” |
| 9999 | NA / REFUSED                              |

SKIP TO SAT1

OFF25

“How long does it take you to ride your bike to UNH?”

RECORD NUMBER OF MINUTES

- |     |   |
|-----|---|
| 998 | DK / NOT SURE – PROBE: “On most days ...” |
| 999 | NA / REFUSED                              |

OFF26

“How safe do you feel riding your bike to UNH ... very safe ... somewhat safe ... somewhat unsafe ... or very unsafe?”

- 1 VERY SAFE
- 2 SOMEWHAT SAFE
- 3 SOMEWHAT UNSAFE
- 4 VERY UNSAFE
  
- 98 DK / NOT SURE – PROBE: “On most days ...”
- 99 NA / REFUSED

SKIP TO SAT1

OFF27

“How long does it take you to walk to UNH?”

RECORD NUMBER OF MINUTES

- 998 DK / NOT SURE – PROBE: “On most days ...”
- 999 NA / REFUSED

SAT1

“Now I’d like to ask some questions about your satisfaction with various aspects of transportation services at UNH. First of all, how would you rate the condition of the sidewalks for bicycles or pedestrians ... excellent ... good ... fair ... or poor?”

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
  
- 98 DK / NOT SURE – PROBE: “In general ...”
- 99 NA / REFUSED

SAT2

“How would you rate the removal of snow and ice from campus sidewalks in the winter ... excellent ... good ... fair ... or poor?”

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
  
- 98 DK / NOT SURE – PROBE: “In general ...”
- 99 NA / REFUSED

SAT3

“Are there always enough bike rack spaces at or near to your final destination at UNH for you to park your bike ... usually enough bike rack spaces ... seldom enough bike rack spaces ... or never enough bike rack spaces?”

- 1 ALWAYS ENOUGH SPACES
- 2 USUALLY ENOUGH SPACES
- 3 SELDOM ENOUGH SPACES
- 4 NEVER ENOUGH SPACES
- 5 DON’T USE BIKE RACKS – VOLUNTEERED
- 6 DON’T RIDE BIKE
  
- 98 DK / NOT SURE – PROBE: REPEAT QUESTION
- 99 NA / REFUSED

SAT4

“How often do you ride the campus shuttle busses ... every day ... 2 or 3 days per week ... about once a week ... 2 or 3 times a month ... or less often?”

- 1 EVERY DAY
- 2 2 OR 3 DAYS A WEEK
- 3 ABOUT ONCE A WEEK
- 4 2 TO 3 TIMES A MONTH
- 5 LESS OFTEN / NEVER → SKIPTO SAT6
  
- 98 DK / NOT SURE → SKIPTO SAT6
- 99 NA / REFUSED → SKIPTO SAT6

SAT5A

“Where do you most frequently get on the shuttle bus?”

RECORD LOCATION. GET AS MUCH DETAIL AS POSSIBLE

SAT5B

“Where do you most frequently get off the shuttle bus?”

RECORD LOCATION. GET AS MUCH DETAIL AS POSSIBLE

SKIP TO SAT7

SAT6

“What is the most important reason you don’t ride the campus shuttle bus?”

RECORD VERBATIM RESPONSE. PROBE FOR SPECIFIC RESPONSE.

SAT7

“How would you rate the condition of the busses ... excellent ... good ... fair ... or poor?”

- |    |                              |
|----|------------------------------|
| 1  | EXCELLENT                    |
| 2  | GOOD                         |
| 3  | FAIR                         |
| 4  | POOR                         |
| 5  | NEVER USED                   |
| 98 | DK / NOT SURE – DO NOT PROBE |
| 99 | NA / REFUSED                 |

SAT8

“How would you rate the drivers of the campus shuttle busses ... excellent ... good ... fair ... or poor?”

SAT9

“How would you rate the bus shelters for the campus shuttle busses ... excellent ... good ... fair ... or poor?”

SAT10

“How would you rate how frequently the campus shuttle busses run ... excellent ... good ... fair ... or poor?”

SAT11

“How would you rate the campus shuttle web site ... excellent ... good ... fair ... or poor?”

SAT12

“How would you rate on-time performance and reliability of the campus shuttle busses?”

SAT13

“Now I’d like you to think about the UNH Wildcat Transit service, that is, the busses that go off campus.”

“How often do you ride the off campus Wildcat Transit busses ... every day ... at least once a week ... 2 or 3 times a month ... or less often?”

- |    |                                   |
|----|-----------------------------------|
| 1  | EVERY DAY                         |
| 2  | AT LEAST ONCE A WEEK              |
| 3  | 2 TO 3 TIMES A MONTH              |
| 4  | LESS OFTEN / NEVER → SKIPTO SAT15 |
| 98 | DK / NOT SURE → SKIPTO SAT15      |
| 99 | NA / REFUSED → SKIPTO SAT15       |

SAT14A

“Where do you most frequently get on the Wildcat Transit bus?”

RECORD LOCATION. GET AS MUCH DETAIL AS POSSIBLE

SAT14B

“Where do you most frequently get off the Wildcat Transit bus?”

RECORD LOCATION. GET AS MUCH DETAIL AS POSSIBLE

SKIP TO SAT16

SAT15

“What is the most important reason you don’t ride the Wildcat Transit bus?”

RECORD VERBATIM RESPONSE. PROBE FOR SPECIFIC RESPONSE.

SAT16

“How would you rate the condition of the Wildcat Transit busses... excellent ... good ... fair ... or poor?”

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 NEVER USED
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

SAT17

“How would you rate the drivers of the Wildcat Transit busses ... excellent ... good ... fair ... or poor?”

SAT18

“How would you rate the bus shelters for the Wildcat Transit busses ... excellent ... good ... fair ... or poor?”

SAT19

“How would you rate how frequently the Wildcat Transit busses run ... excellent ... good ... fair ... or poor?”

SAT20

“How would you rate the Wildcat Transit web site ... excellent ... good ... fair ... or poor?”

SAT21

“How would you rate on-time performance and reliability of the Wildcat Transit busses?”

SAT22

“Now I’d like you to think about the Amtrak Downeaster train.”

“How often do you ride the Downeaster train ... every day ... at least once a week ... at least once a month ... at least once a semester ... or less often?”

- 1 EVERY DAY
- 2 AT LEAST ONCE A WEEK
- 3 AT LEAST ONCE A MONTH
- 4 AT LEAST ONCE A SEMESTER
- 5 LESS OFTEN / NEVER → SKIPTO SAT25
  
- 98 DK / NOT SURE → SKIPTO SAT25
- 99 NA / REFUSED → SKIPTO SAT25

SAT23

“At what station did you board the train when you last rode the Amtrak Downeaster?”

- 1 BOSTON
- 2 DOVER
- 3 DURHAM
- 4 EXETER
- 5 HAVERHILL
- 6 OLD ORCHARD BEACH
- 7 PORTLAND
- 8 SACO / BIDDEFORD
- 9 WELLS
- 10 WOBURN
  
- 98 DK / NOT SURE
- 99 NA / REFUSED

SKIP TO SAT25

SAT24

“What is the most important reason you don’t ride the Amtrak Downeaster?”

RECORD VERBATIM RESPONSE. PROBE FOR SPECIFIC RESPONSE.

SAT25

"How would you rate the convenience of the Downeaster schedule to or from Durham ... excellent ... good ... fair ... or poor?"

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 NEVER USED

- 98 DK / NOT SURE – PROBE: "Based on what you have seen or heard ..."
- 99 NA / REFUSED

SAT26

"How would you rate the quality of the UNH-Durham train station ... excellent ... good ... fair ... or poor?"

SAT27

"How would you rate the cost of riding the Downeaster to or from Durham... excellent ... good ... fair ... or poor?"

SAT28

"How would you rate the ease of purchasing tickets in Durham ... excellent ... good ... fair ... or poor?"

IF (SAT22 > 4) SKIPTO PARK1

SAT29

"The last time you rode the Downeaster, did you purchase a single-ride ticket or did you use a multi-trip ticket or pass?"

- 1 SINGLE USE TICKET
- 2 MULTI-TRIP TICKET / PASS

- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

PARK1

"Now, I would like to ask you a few questions about parking at UNH."

"Overall, how would you rate parking at UNH ... excellent ... good ... fair ... or poor?"

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR

- 98 DK / NOT SURE -- (DO NOT PROBE)
- 99 NA / REFUSED

PARK2

"How would you rate the physical condition of the parking lots at UNH... excellent ... good ... fair ... or poor?"

PARK3

"How would you rate the signs directing you to and around parking lots at UNH ... excellent ... good ... fair ... or poor?"

PARK4

"How would you rate the process of obtaining parking permits at UNH ... excellent ... good ... fair ... or poor?"

PARK5

"How would you rate the convenience of parking at UNH ... excellent ... good ... fair ... or poor?"

PARK6

"How would you rate the availability of regular, long-term parking at UNH ... excellent ... good ... fair ... or poor?"

PARK7

"How would you rate the availability of short-term or metered parking at UNH ... excellent ... good ... fair ... or poor?"

PARK8

"How would you rate the information provided online about parking services, lots and conditions ... excellent ... good ... fair ... or poor?"

PARK9

"How would you rate the removal of snow and ice from parking lots in the winter ... excellent ... good ... fair ... or poor?"

PARK10

"Do you think that parking regulations at UNH are enforced fairly or unfairly?"

"Is that very or just somewhat?"

- 1 VERY FAIRLY
- 2 SOMEWHAT FAIRLY
- 3 NEUTRAL (VOLUNTEERED)
- 4 SOMEWHAT UNFAIRLY
- 5 VERY UNFAIRLY
  
- 98 DK / NOT SURE – PROBE: "Based on what you have seen or heard ..."
- 99 NA / REFUSED

PARK11

"Some people have suggested that parking at UNH should cost more or less depending on where people park ... that is, it should cost more for a parking pass to park in the center of campus and less to park in one of the remote lots. Do you favor or oppose parking passes that would cost more to park closer to the center of campus and less to park further away in the remote lots?"

"Is that strongly or just somewhat?"

- 1 STRONGLY FAVOR
- 2 SOMEWHAT FAVOR
- 3 NEUTRAL – VOLUNTEERED
- 4 SOMEWHAT OPPOSE
- 5 STRONGLY OPPOSE
  
- 98 DK / NOT SURE – PROBE: "In general ..."
- 99 NA / REFUSED

PARK12

"Currently, faculty, staff and students pay the same price for a parking permit. Should the university be able to set different rates for faculty staff and students or should everyone pay the same rate?"

- 1 SET DIFFERENCE RATES
- 2 ALL PAY SAME RATE
- 3 DEPENDS – VOLUNTEERED
  
- 98 DK / NOT SURE – PROBE: "Based on what you have seen or heard ..."
- 99 NA / REFUSED

PARK13

"Some people have suggested that the cost of parking permits should be based on a person's UNH salary so that people who earn less money would pay less for a parking permit and people who earn more would pay more. Others say that the cost of parking should not be based on salary. What about you ... do you think the cost of a parking permit should be based on a person's salary or should the cost of a permit be the same for everyone?"

"Do you feel that strongly or just somewhat?"

- 1 BASED ON SALARY – STRONGLY
- 2 BASED ON SALARY – SOMEWHAT
- 3 NEUTRAL (VOLUNTEERED)
- 4 SHOULD COST THE SAME – SOMEWHAT
- 5 SHOULD COST THE SAME – STRONGLY
  
- 98 DK / NOT SURE – PROBE: "Based on what you have seen or heard ..."
- 99 NA / REFUSED

PARK14

"Some people have suggested that parking at UNH should be based on a pay as you go system – that is you would be charged only for the time you would park on campus rather than paying a flat rate for a permit. What about you ... do you think people should be charged to park on a pay-as-you-go system or should people be charged a flat fee for a parking permit?"

ROTATE RESPONSES

- 1 CHARGED ON PAY-AS-YOU-GO SYSTEM
- 2 PAY FLAT FEE FOR PERMIT
  
- 98 DK / NOT SURE – PROBE: "Based on what you have seen or heard ..."
- 99 NA / REFUSED

PARK15

"Because of increased costs, the cost of all parking permits will either have to be increased by a minimum of \$50 or the level of transportation services, such as lot enforcement, resurfacing, expansion and transit services will have to be cut back. Would you be willing to pay \$100 a year for a parking permit to keep the current level of transportation services at UNH or should transportation services be cut back?"

- 1 WILLING TO PAY \$100 FOR PERMIT
- 2 CUT BACK TRANSPORTATION SERVICES
  
- 98 DK / NOT SURE
- 99 NA / REFUSED

PARK16

"The UNH campus master plan suggests that one or two parking structures be built within walking distance of the core of campus. This would add convenient parking in the core of campus and create space for future campus construction. However, this would increase the cost of a parking permit to pay for the construction bonds. Do you think UNH should build parking structures in the core of campus if the cost of a typical commuter parking permit increased to \$200?"

- 1 YES → SKIP TO PARK17
- 2 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

PARK17

"It has been suggested that UNH expand Wildcat Transit service to operate to and from UNH to Rochester and Somersworth. How likely would you be to commute on a Wildcat bus from Rochester or Somersworth if the bus schedule was convenient for you... very likely ... somewhat likely ... not very likely ... or not likely at all?"

- 1 VERY LIKELY
- 2 SOMEWHAT LIKELY
- 3 NOT VERY LIKELY
- 4 NOT LIKELY AT ALL
  
- 98 DK / NOT SURE
- 99 NA / REFUSED

PARK18

"What is the most important factor in determining the mode of transportation you use to get to and from UNH?" "What is the next most important reason?" "Any other reason?"

RECORD TOP 3 REASONS IN ORDER

- 1 LOW TRAVEL TIME
- 2 CONVENIENCE OF PARKING
- 3 COST OF PARKING
- 4 NEED TO LEAVE CAMPUS DURING DAY
- 5 ERRANDS
- 6 BAD WEATHER
- 7 COST OF FUEL / GAS
- 8 PARKING TICKETS
- 9 NO CAR
- 10 TRAFFIC
- 11 NO ALTERNATIVES
- 12 ENVIRONMENT
- 13 HEALTH
- 14 IMAGE OF PUBLIC TRANSPORTATION
- 15 OTHER -- SPECIFY
  
- 98 DK / NOT SURE
- 99 NA / REFUSED

PARK19

"How much would a commuter parking pass have to cost per year before you considered car pooling?"

ENTER \$ AMOUNT

- 1000 \$1000 OR MORE
  
- 9997 WOULD / COULD NEVER CONSIDER CARPOOLING
- 9998 DK / NOT SURE -- DO NOT PROBE
- 9999 NA / REFUSED

AWARE1

"Now I'd like to ask you about your awareness of transportation services at UNH."

"Are you aware of the carpool program and carpool lot?"

IF YES: "Have you used it?"

- 1 YES – HAVE USED CARPOOL PROGRAM
- 2 YES – BUT HAVE NOT USED
- 3 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE2

"Are you aware of the Guaranteed Ride Home program for transit users?"

IF YES: "Have you used it?"

- 1 YES – HAVE USED GUARANTEED RIDE HOME PROGRAM
- 2 YES – BUT HAVE NOT USED
- 3 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE3

"Are you aware of the Cat Cycles Program?"

IF YES: "Have you used it?"

- 1 YES – HAVE USED CAT CYCLES PROGRAM
- 2 YES – BUT HAVE NOT USED
- 3 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE4

"Are you aware of the Cat Courier Service?"

IF YES: "Have you used it?"

- 1 YES – HAVE USED CAT COURIER SERVICE
- 2 YES – BUT HAVE NOT USED
- 3 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE5

"Did you know that that UNH has been designated an EPA Best Workplace for Commuters?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE6

"Are you aware of the busses and vans in the UNH transit fleet that are powered by alternate energy sources such as natural gas and biodiesel?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE7

"Are you aware of the UNH Campus Master Plan initiatives to make the campus more walkable?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE8

"Are you aware of what the UNH Transportation Policy Committee does?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE9

"What do you think it costs to maintain 1 parking space in a surface lot for one year at UNH?"

ENTER DOLLAR AMOUNT FROM \$0 TO \$5,000

- 5000 \$5000 OR MORE
  
- 9998 DK / NOT SURE – PROBE: "Just your best guess ..."
- 9999 NA / REFUSED

AWARE10

"How important is it for the UNH the transportation system follow best environmental practices to reduce emissions and increase use of alternative fuels ... very important ... somewhat important ... not very important ... or not important at all?"

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT IMPORTANT AT ALL
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE11

"In the past two years, have energy costs caused you to change how you commute to UNH?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

AWARE12

"In the past two years, have concerns about climate change caused you to change how you commute to UNH?"

- 1 YES
- 2 NO
  
- 98 DK / NOT SURE – DO NOT PROBE
- 99 NA / REFUSED

D1

"Finally, I'd like to ask some questions for classification purposes."

CHECK6 - CHECK FOR FACULTY  
IF (INTRO1 = 1) SKIPTO D3  
IF (INTRO1 > 3) SKIPTO D3

D2

"Are you full time or part time employee?"

- 1 FULL-TIME
- 2 PART-TIME (LESS THAN 40 HRS PER WEEK)
  
- 98 DK / NOT SURE -- PROBE: "Do you work less than 40 hours per week?"
- 99 NA / REFUSED

D3

"How many years have you worked at UNH Durham?"

ENTER NUMBER OF YEARS

- 1 1 OR LESS THAN 1
  
- 97 97 OR MORE YEARS
- 98 DK / NOT SURE – PROBE: "Approximately ...."
- 99 NA / REFUSED

IF (INTRO1 = 2) SKIPTO END

D4

"Do you typically work during the day or do you typically work evening and night shifts?"

- 1 TYPICALLY WORK DURING DAY
- 2 TYPICALLY WORK EVENING / NIGHT SHIFT
- 3 OCCASIONALLY WORK EVENING / NIGHT SHIFT
  
- 98 DK / NOT SURE – PROBE: RE-READ QUESTION
- 99 NA / REFUSED

SKIPTO END

D5

"Are you full time or part time student?"

- 1 FULL-TIME
- 2 PART-TIME
  
- 98 DK / NOT SURE -- PROBE: "Are you taking less than 12 credits?"
- 99 NA / REFUSED

D6

"How many years have you been a student at UNH in Durham?"

RECORD NUMBER OF YEARS

- 1 ONE / LESS THAN 1 YEAR
  
- 5 FIVE OR MORE YEARS
  
- 98 DK / NOT SURE
- 99 NA / REFUSED

D7

"What year will you graduate from UNH?"

- 1 2007
- 2 2008
- 3 2009
- 4 2010
- 5 2011
- 6 2012
- 7 2013
- 8 2014
- 9 2015 OR LATER
- 10 DO NOT PLAN TO GRADUATE
  
- 98 DON'T KNOW / NOT SURE
- 99 NA / REFUSED

END

"Finally, what one thing would you like to tell the transportation committee that would improve transportation for you?"

RECORD VERBATIM RESPONSE. PROBE FOR SPECIFIC SUGGESTIONS

INTID

"That's all the questions I have. Thank you for again for your help."

RECORD INTERVIEWER ID NUMBER

MONTH

ENTER MONTH OF INTERVIEW

01	JANUARY		07	JULY
02	FEBRUARY		08	AUGUST
03	MARCH	09		SEPTEMBER
04	APRIL		10	OCTOBER
05	MAY		11	NOVEMBER
06	JUNE		12	DECEMBER

DATE

ENTER DATE OF INTERVIEW

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