

Welcome!

The UNH Transportation Policy Committee is soliciting feedback from the university community regarding our transportation system in order to continue improvements at UNH. This survey, in addition to a random telephone survey being conducted by the UNH Survey Research Center, will provide us with valuable insight. We last conducted similar research in 2001 - and a lot has changed.

This web-survey is a subset of the detailed questions that will be solicited from some of you by phone. It should take about 10-15 minutes to complete. If you wish, you can opt-in to a prize drawing.

I appreciate you taking the time to provide me and the Committee with your thoughts.

-Dick Cannon, VP for Finance and Administration and Chair UNH Transportation Policy Committee

For more information about our current survey efforts, please contact Stephen Pesci at the Campus Planning Office spesci@unh.edu.

For information about the work of the UNH Transportation Policy Committee, or to send expanded feedback, please go to www.unh.edu/transportation/tpc/index.htm

Are you currently employed as faculty or staff or registered as a student at the UNH -Durham campus?

- Yes, enrolled as a student
- Yes, employed as faculty
- Yes, employed as staff
- Both employed and taking courses
- No, I am not currently faculty, staff or student at UNH-Durham

Student Questions

These questions pertain specifically to UNH students

What is your enrollment status?

- full-time
- part-time
- non-traditional part-time
- Not a student

How often do you use each of the following Campus Connector Shuttle buses?

	Multiple times daily	Daily	Most Days	Some Days	Rarely	Never	Not Aware of this Route
Gables Connector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
West Edge Express	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Woodsides	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IOL Connector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mast Road Connector	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Weekend Shuttle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How often do you use each of the following Wildcat Transit bus routes?

	Daily	More than once a week	More than once a month	More than once a semester	I've only ridden it a few times	Never	Not Aware of this Route
Route 3a/b- Dover	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Route 4a/b - Newington / Portsmouth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Route 5 - Newmarket	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How often do you ride the Amtrak Downeaster train?

- Every day
- At least once a week
- At least once a month
- At least once a semester
- I've ridden a few times
- Aware of it - but I've never ridden
- Not Aware of the Train

How would you rate the following aspects of the Downeaster train service?

	Excellent	Good	Fair	Poor	I don't know
Schedule times and frequency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of the Durham station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Spring 2007 UNH Community Transportation Survey

Cost of a ticket	jn	jn	jn	jn	jn
Ease of purchasing tickets	jn	jn	jn	jn	jn
Comfort, convenience of on-train ride	jn	jn	jn	jn	jn

What year do you expect to graduate from UNH?

- 2007
 2008
 2009
 2010
 2011
 2012
 2013
 2014
 2015 or later
 I am not a degree student

Please provide us with some detail about your where you live

- live on campus
 live off campus but in Durham
 live off campus in another community

Questions For Visitors and Non-Faculty, Staff, Students

The survey is primarily for UNH faculty, staff and students. However, since you've found it, we have a few questions for you, too.

What is the five (5) digit ZIP code of your current residence?

Which of the following best describes you?

Are you aware that the Campus Connector bus service is free and provides service to remote parking lots?

- Yes
 No

How do you get to UNH from your Residence? (Please answer each based on your visits over the past year)

	Always	Most of the time	Some of the time	Rarely	Never
Drive by myself	jn	jn	jn	jn	jn
Car Pool	jn	jn	jn	jn	jn

Spring 2007 UNH Community Transportation Survey

UNH Bus/ Wildcat Transit	jn	jn	jn	jn	jn
Walk	jn	jn	jn	jn	jn
Bicycle	jn	jn	jn	jn	jn
Amtrak Downeaster	jn	jn	jn	jn	jn
Other	jn	jn	jn	jn	jn

In the past six months, many times did you travel to UNH?

jn⁷ jn⁶ jn⁵ jn⁴ jn³ jn² jn¹

What best describes your most common visit time?

By what route do you most frequently arrive at the UNH campus (regardless of by car, bus or bike/walk)

	Always	Most of the time	Some of the time	Rarely	Never	I'm not sure where this is.
From the North or east via Route 108/ Gasoline Alley	jn	jn	jn	jn	jn	jn
From the North or East via Madbury Road	jn	jn	jn	jn	jn	jn
From the West on Route 4 then Main Street	jn	jn	jn	jn	jn	jn
From the South via Route 108 from Newmarket	jn	jn	jn	jn	jn	jn
From the South via Mill Road	jn	jn	jn	jn	jn	jn
From the South via Mast Road/ Route 155A	jn	jn	jn	jn	jn	jn

Do you either own or share a car?

- jn I own my own vehicle
- jn I share a Vehicle
- jn Neither own nor share - No Access to a vehicle

How would you rate the following at the UNH-Durham Campus?

	Good	Adequate	Fair	Poor	Inadequate/Insufficient
Visitor Access	jn	jn	jn	jn	jn
Visitor Parking	jn	jn	jn	jn	jn
Visitor Informational Signage	jn	jn	jn	jn	jn
Visitor Transit Services	jn	jn	jn	jn	jn

The overall campus

jn

jn

jn

jn

jn

How did you find this survey?

- UNH main web page
- Campus Journal
- The New Hampshire
- Other

Non Student Residency Filter

Do you live on the UNH Campus?

- Yes
- No

Questions for UNH Campus Residents

Questions for students, faculty and staff that live on the UNH Durham Campus

Which section of campus do you live in?

- Gables
- Stoke/Woodsides or another dorm on the north side of Main St
- Mills Hall, Upper or Lower Quad
- Christensen/Williamson/Forest Park/Mini-Dorms
- Other

Do you work off-campus?

- No, I don't work off-campus
- Yes, in Dover
- Yes, in Durham but off-campus
- Yes, in Newmarket
- Yes, in Portsmouth
- Yes, in Newington
- Yes, in another NH Town
- Yes, in Massachusetts
- Yes, in Maine

If you work off campus, How do you get to work?

	Always	Most of the time	Some of the time	Rarely	Never	N/A
Drive by myself	jn	jn	jn	jn	jn	jn
Car Pool	jn	jn	jn	jn	jn	jn
Campus Connector/ Wildcat Transit	jn	jn	jn	jn	jn	jn
Campus Shuttle	jn	jn	jn	jn	jn	jn
Walk	jn	jn	jn	jn	jn	jn
Bicycle	jn	jn	jn	jn	jn	jn
Motorcycle	jn	jn	jn	jn	jn	jn

How many days did you travel off campus last week for reasons other than work?

jn⁰ jn¹ jn² jn³ jn⁴ jn⁵ jn⁶ jn⁷

Do you keep a car in Durham?

- jn Yes, in a UNH lot
- jn Yes, in a private or Town lot
- jn No

Questions for off-campus residents

What is the five (5) digit ZIP code of your current residence?

Is there a UNH Wildcat Transit stop within a five (5) minute walk of your residence?

- Yes
- No
- Don't Know

How do you get to UNH from your Residence? (Please answer all based on behavior during the past academic year)

	Always	Most of the time	Sometimes	Rarely	Never
Bicycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Amtrak Downeaster	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drive by myself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus/ Wildcat Transit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car Pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Last week, how many days did you travel to UNH?

- 7
- 6
- 5
- 4
- 3
- 2
- 1

Last week, approximately how many hours did you spend on the UNH campus during an average or typical day?

- 1-2
- 3-4
- 5-6
- 6-8
- more than 8

By what route do you most frequently arrive at the UNH campus (regardless of by car, bus or bike/walk)

- Always
- Most of the time
- Some of the time
- Rarely
- Never
- I'm not sure where this is.

Spring 2007 UNH Community Transportation Survey

From the North or east via Route 108/ Gasoline Alley	jn	jn	jn	jn	jn	jn
From the North or East via Madbury Road	jn	jn	jn	jn	jn	jn
From the West on Route 4 then Main Street	jn	jn	jn	jn	jn	jn
From the South via Route 108 from Newmarket	jn	jn	jn	jn	jn	jn
From the South via Mill Road	jn	jn	jn	jn	jn	jn
From the South via Mast Road/ Route 155A	jn	jn	jn	jn	jn	jn

Have you ever used a website to coordinate a carpool to or from UNH?

- No, but I hear they exist
- No, I did not know they exist
- Yes, but I don't remember which one
- Yes (Which one?)

Do you either own or share a vehicle that can be used for commuting?

- I own my own vehicle
- I share a vehicle
- Neither own nor share - no access to a vehicle

Questions for vehicle commuters

In what area of campus do you usually end up parking upon arrival to campus?

- West Edge or Mast Road lot
- A-lot
- another lot WEST of the tracks (Field House, Colovos)
- another UNH lot EAST (downtown side) of the rail tracks (B, C, H, etc)
- Other (please specify)

During this semester, how many people have been in the car when you commute to UNH?

	Always	Most of the time	Some of the time	Rarely	Never	N/A
1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 or more	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How many minutes does it typically take to travel from your residence to UNH by car?

- 0-5
- 6-10
- 11-15
- 16-20
- 21-30
- 31-45
- 46-59
- 60+

Of those days that you drive to campus, do you typically move your car (errands or intra-campus/in-town trip) before your work or school day ends and you commute home?

- Yes- Work Related
- Yes- Personal Errands
- Yes-Sometimes one or both reasons
- No, rarely or never

Satisfaction Questions

Please rate your satisfaction with the following:

	Excellent	Good	Fair	Poor
Condition of sidewalks for pedestrians	jn	jn	jn	jn
Accommodation of bicylists	jn	jn	jn	jn
Bike Storage/racks	jn	jn	jn	jn
Parking Lot condition	jn	jn	jn	jn
Winter Snow removal in parking lots	jn	jn	jn	jn
Winter snow removal on sidewalks	jn	jn	jn	jn

Please rate your satisfaction with the Campus Connector Shuttle Buses:

	Excellent	Good	Fair	Poor	I don't know
Overall Condition of vehicles	jn	jn	jn	jn	jn
Drivers	jn	jn	jn	jn	jn
Bus Shelter/Stop Conditions	jn	jn	jn	jn	jn
Frequency of Service	jn	jn	jn	jn	jn
Availability of Schedule Information	jn	jn	jn	jn	jn
On-time performance/schedule reliability	jn	jn	jn	jn	jn
Web site	jn	jn	jn	jn	jn

Please rate your satisfaction with the Wildcat Transit Buses:

	Excellent	Good	Fair	Poor	I don't know
Overall Condition of vehicles	jn	jn	jn	jn	jn
Drivers	jn	jn	jn	jn	jn
Bus Shelter/Stop Conditions	jn	jn	jn	jn	jn
Frequency of Service	jn	jn	jn	jn	jn
Availability of Schedule Information	jn	jn	jn	jn	jn
On-time performance/schedule reliability	jn	jn	jn	jn	jn
Web site	jn	jn	jn	jn	jn

Awareness Questions

Are you aware of the carpool program and the carpool lot?

- Yes, and have used
- Yes but have not used
- No, I've never heard of it

Are you aware of the Guaranteed Ride Home program for transit passengers?

- Yes, and have used
- Yes, but have never used
- No, I've never heard of it

Are you aware of the UNH bicycle programs such as Cat Cycles and Blue Bike programs?

- Yes and have used
- Yes, but have not used
- No, I've never heard of it

Are you aware of the Cat Courier service?

- Yes, and have used
- Yes, but have not used
- No, I've never heard of it

Did you know that UNH has been designated an EPA Best Workplace for Commuters?

- Yes
- No

Are you aware that many of the buses and vans in the UNH transit fleet that are powered by alternative energy sources such as natural gas and biodiesel?

- Yes
- No

Are you aware of the UNH Campus Master Plan initiatives and projects to

strengthen the walkability of campus?

Yes

No

What do you think the per space cost is to UNH to maintain a single surface lot parking space for one year?

\$0-\$99

\$100-\$250

\$251-\$400

\$401-\$500

\$501-\$750

\$751-\$1000

> \$1000

In your opinion, how important is it for the UNH transportation system to demonstrate best environmental practices relating to emissions and alternative fuel use?

Very Important

Somewhat Important

Not Very Important

Not Important At All

Parking Permit Models

Fiscal realities dictate UNH must reexamine the current parking permit system as it is not generating adequate funds to cover current system costs - let alone expansion. Although the Transportation Committee will be developing recommendations, we would like to ask several questions regarding your preferences for pricing systems:

Which of the following faculty/staff and commuter student permit pricing strategies would you support for consideration. (check all that should be considered)

- Fees based on proximity to core campus (core campus is highest cost and remote served by transit is lowest cost)
- Fees based on frequency of parking on campus (daily users highest and infrequent users lowest)
- Unlimited parking with flat fees (a fixed fee is assigned to all regardless of lot choice and frequency of parking)
- Variable fees based on assigned lot permits (parking directly adjacent to one's office would be highest)

Should faculty and staff permit price be scaled to salary?

- Yes
- No
- Unsure

Should commuter student parking fees be tied to class standing? (i.e. freshman pay higher fee)

- Yes
- No
- Unsure

Should faculty and staff permit fees be set at the same level?

- Yes
- No
- Unsure

UNH raised fac/staff/commuter permits to \$50 (from \$32) in 2004. In that year a student transportation fee was also adopted (now \$50/yr) which provides non-parking services. It is projected that core campus commuter parking permits will have to be increased significantly in the next two years to maintain existing parking and transit services. Should UNH increase fees or cut services?

- Increase permit prices by an additional \$50
- Increase permit prices by an additional \$75
- Increase permit prices by an additional \$100
- Increase permit prices by an additional \$150
- Nothing additional - begin cut back of services

Should parking permit prices be annually adjusted for inflation?

- Yes
- No
- Unsure

Should visitors, hourly and day parkers be charged more to raise system revenue?

- Yes
- No
- Unsure

Resident student parking fees now range from \$200 (West Edge) to \$350 (core campus). Should those fees be increased to raise system revenues?

- Yes
- No
- Unsure

The campus master plan suggests, that over time, two parking garages be built within walking distance of the core of campus to accommodate and consolidate commuter and event parking. These garages would add convenience and free up core campus land for redevelopment.

Current construction and finance estimates project garages would require between \$100 and \$250 additional on top of ALL UNH commuter parking permits. How much above your current commuter parking permit, if anything, are you willing to pay specifically to introduce parking structures to the UNH campus? (check highest level you would consider)

- up to \$100 above current permit annually

- up to \$125 above current permits annually
- up to \$150 above current permit annually
- up to \$175 above current permit annually
- up to \$250 above current permit annually, if that is what is required
- Not willing to pay anything additional/garages are not needed

Understanding that expansion requires additional revenue from users, should the University of New Hampshire EXPAND parking capacity and convenience or expand transit services such as the buses and on-campus shuttles? (Check all which should be expanded)

- Parking capacity
- Parking convenience
- On-campus shuttle stops and routes
- On-campus shuttle frequency
- Off Campus bus routes (Wildcat)
- Off Campus bus frequency (Wildcat)

Please rate the importance of each of these factors in determining the mode of transportation you use to get to and from UNH most frequently?

	Importance to Me
travel time	<input type="text"/>
convenience	<input type="text"/>
reliability	<input type="text"/>
private vehicle availability	<input type="text"/>
traffic	<input type="text"/>
environmental impact	<input type="text"/>
personal health benefits of my choice	<input type="text"/>
Fuel costs	<input type="text"/>

As you may know, transportation is a major source of air pollution in the Seacoast area and globally. As a Climate Education campus, should UNH parking and transportation policies encourage less environmentally impacting transportation choices such as expanded transit, bicycle/pedestrian investment and limited parking expansion?

- Strongly Favor
- Favor Somewhat
- Oppose Somewhat
- Strongly Oppose

In the past two years, have energy costs and/or concerns about climate change caused you to change your transportation choices?

- Yes, Climate change has
- Yes, Energy costs have
- Yes, both climate change and energy costs have
- No, I have not changed my transportation choices

Final Questions

How many years have you been a student/faculty/staff member at UNH?

- <1
- 1-3
- 3-5
- 5-10
- >10

Do you have any other feedback or suggestions for the Committee?

Survey End

Thank you for taking time to fill out this survey.

If you wish to fill in your email address below, you will be entered into a drawing to win a roundtrip ticket on the Downeaster or I-Tunes gift certificates. Winners will be contacted in late May.

Look for survey results to be published this summer and fall.

For contest entry provide your email address below: