YOUR MAILBOX IS FULL

One of the most common subjects for scam emails is that your email account or ‘mailbox’ is at or over capacity. Such emails typically threaten you with loss of service if you don’t immediately respond to the ‘warning’.

Below is a screenshot of the legitimate message that your Exchange or Outlook Mailbox is close to the size limit set by the email administrator. There are no links to click, nor does it ask you to provide your username, password or any other personal information. Any email pretending to be from UNH IT or the UNH Webmaster (for example) that does include clickable links or demands your personal information should be treated as a phishing attack and the email deleted.

If you are unsure if an email is phishing, you can validate it by contacting the UNH IT Service Desk at 603 862-4242 or UNH IT Security. You can learn more warning signs of phishing at the IT Security website, Phishing Scams page.