

**Making the Case for this Work:
Improving the Way we Collect, Report, and Explain Outcomes**

A Learning Exchange of the "No Better Time" Conference

July 10, 2009 9:15-11:45 a.m.

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- I. **Overview of Session (10 minutes):** Goals of session are to:
 - a. Identify where the field/participants are with regard to evaluation;
 - b. Identify where the field/participants want to be with regard to evaluation; and
 - c. Identify strategies to get the field/participants to that place (how are we going to get there?)

- II. **Opportunities & Obstacles (30 minutes):** Participants use post-its to finish each of the following sentences, which they will then stick on flip-chart paper.
 - a. Goals: "A specific outcome that we should measure for in our evaluations is..."
 - b. Challenges: "But, the biggest thing standing in the way of that is..."
 - ⇒ Purpose is to identify where we are and where we want to be.
 - ⇒ The grouping responses will hopefully identify research questions, output, outcome, and other indicators, and measures of success.

- III. **Strategies and Solutions (1 hour):** We will brainstorm and discuss ways to bridge the gap between where we are and where we want to be
 - a. How can we make the collection and reporting of evaluations, case studies, and other data more effective?
 - b. What questions aren't we asking? Brainstorm research questions to help us best ask the information we're seeking

- IV. **Implementing Strategies (30 minutes):** What can we each take away/what our top priorities are for:
 - a. Our individual work?
 - b. As recommendations for the field?